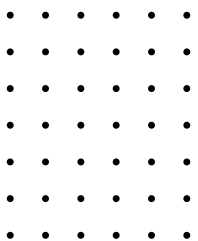
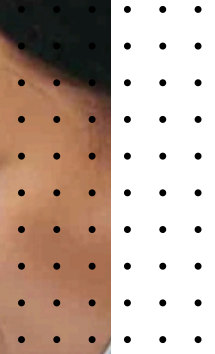
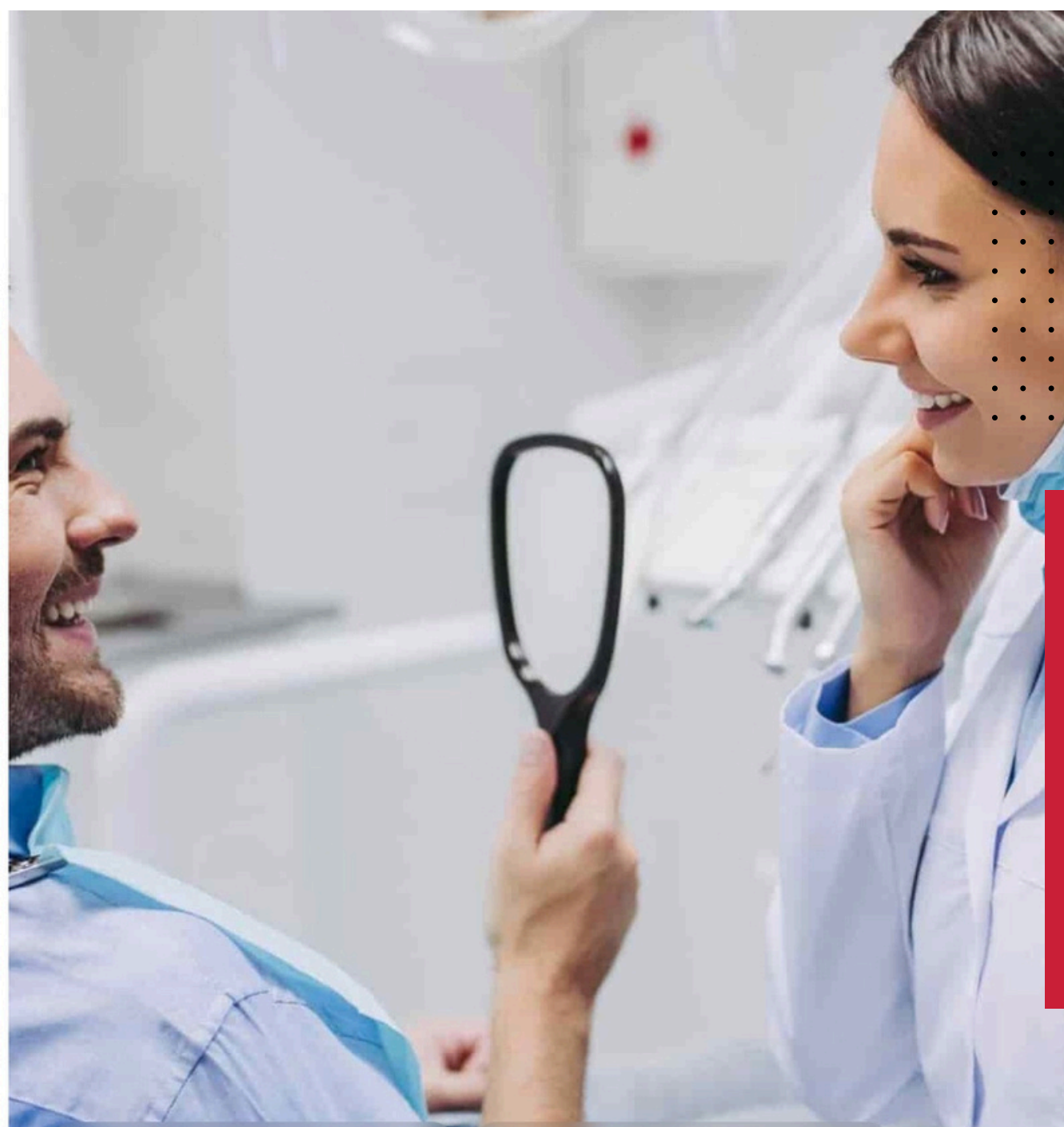




AUSTRALIAN
SMILE GROUP



INFORMATION BOOKLET



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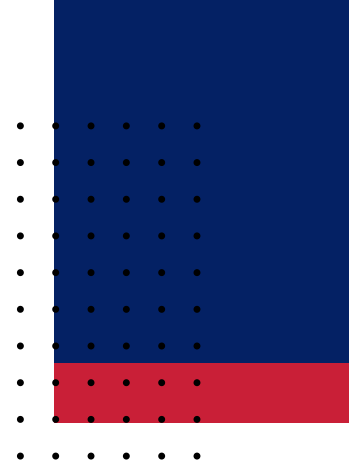


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TABLE OF CONTENT



01. Company Overview

02. Our Services

03. COVID Safe

04. Licenses and Certification

04. Workflow

05. Site Work Process

06. FAQ



COMPANY OVERVIEW

About Us

Australian Smile Group (ASG) is trusted provider of Mobile dental health services tailored specifically for children and is dedicated to delivering accessible, high-quality dental care to children throughout Australia. With a dedicated team of highly qualified and experienced dental professionals, we bring Dental care right to your doorstep. We pride ourselves on creating a welcoming and enjoyable environment for children during their dental visits, while also emphasizing the importance of oral health practices for their overall well-being. Join us as we strive to promote healthy smiles and happy lives for children throughout Australia. Welcome to the ASG family!

OUR SERVICES

We provide dental examinations, X-rays, cleanings, fillings, extractions and other preventive and restorative services to children of all ages. It's important to note that most general procedures can be completed during our visits. However, if a dental issue cannot be addressed by the dental team, parents will be informed for further necessary action.

Oral Health Classroom Presentation: A flexible schedule PowerPoint presentation available for individual or group classes.

FUNDING AND ASSOCIATED COSTS

Australian Smile Group provides dental services under **Child Dental Benefits Schedule (CDBS)** via Medicare Bulk Billing meaning “No Out of Pocket Cost Involved”. CDBS provides financial funding of \$1,095 per child every 2 calendar years for ELIGIBLE children between the age of 0-17 years.

If the child is not eligible for CDBS, we will provide FREE ORAL HEALTH SCREENING for the child at no charge. We also offer affordable private treatment(s) options for Non eligible children should the parents wish to proceed with any further treatment following their Free Check Up.



COVID SAFE

Australian Smile Group takes great pride in ensuring the safety and well-being of our patients, clients and staff. We are pleased to inform you that we have implemented rigorous Covid Safe practices in our operations. Our protocols and policies align with the recommendations provided by the Department of Health to prevent the spread of Covid-19. Rest assured, we are committed to maintaining a safe environment for everyone involved in our services.





04. LICENSES AND CERTIFICATION

- ☑ **Registration:** Our visiting dental practitioners are registered with the Dental Board of Australia. We can provide a registration certificate from the Australian Health Practitioner Regulation Agency upon request.
- ☑ **Insurance:** We maintain current public liability and professional indemnity insurance, and can provide evidence of this to the school.
- ☑ **Working with Children Check (WWCC):** Our team complies with all laws requiring a WWCC for adults undertaking child-related work, adhering to department policies regarding suitability checks.
- ☑ **Radiation Protection:** We hold a Victorian Radiation Use Licence and can provide a copy for any activities involving x-rays.
- ☑ **Child Dental Benefits Schedule:** While our services are offered under the CDBS, ensuring no out-of-pocket costs, we are transparent about any potential additional costs and limits of the benefits.

WORKFLOW

The following represents the Workflow process and communication between ASG and your Centre upon Confirmation of Booking and Signing of Contract.

- Dental Consent forms will be Sent to your organisation either in Person or by Post along with Prepaid Postage for returning them.
- Your center distributes consent forms to the parents.
- Your Center collects consent forms from parents before due date (to be mutually decided)
- Your Centre returns back the consent forms to ASG by Pre Paid post
- You will be informed of the confirmed student appointment list with Date of Visit and setup requirements.

Kindly be advised that upon receiving and processing all forms, we will be able to determine the number of days required to complete all appointments

SITE WORK PROCESS

On the day of the visit

- Parent will be sent a text message in morning to inform them about their child's dental appointment.
- Arriving 30-45 mins before centre start time.
- 'Working with children Check' will be provided to school either via email
- (Before the arrival of dental team) or dental team will provide on the day of visit if not organised prior.
- Setup in Designated Area (will require standard power outlet)
- Complete appointments for the day.
- Each child will be provided with an Oral Health Summary and report detailing the services administered by the dental team during the day. The report can be delivered either in paper format or via email to the child's parent/guardian.
- Pack up after completion of all the appointments for the day.
- Leave the centre once safe to do so.

FAQ

- **What is CDBS? Who is eligible for it?**

CDBS or Child Dental Benefits Schedule is a scheme which offers the benefit of getting basic dental services to children between the ages of 2-17 years. You can find out if your child is eligible for treatment under CDBS. If your child is eligible, there will be no out of pocket cost. CDBS enables children to get easy access to dental care. Our treatment costs are covered under CDBS for eligible children.

- **If a child is not eligible for CDBS, will they be refused a checkup?**

If your child is not eligible for CDBS, they will still get a complimentary dental screening and Fluoride treatment. We love to work with kids and wish to spread awareness about dental health everywhere we can.

- **What is mobile dentistry?**

Mobile dentistry is a mobile dental service through which dental services can be offered to those who do not have access to traditional dental clinics. Mobile dentistry service brings the dentist's clinic to the patients' home or school. Currently ASG (Australian Smile Group) offers their mobile dental services across Victoria.

- **What will happen with consent forms that arrive after the due date?**

ASG will accept the late forms. They will be processed by the ASG team during the follow up visits. Services provided to late forms will depend on remaining scheduled time at the school or childcare/kindergarten. In some cases, we may need to organise additional days at your premises than originally planned.

- **Requirement for additional visits to complete treatment**

Parents will be contacted via phone to gain consent for additional services that are required for the child such as fillings and Crowns. Dental team will try to complete the further treatment on the allocated day. If we are unable to do so, a later appointment will be given to the child to complete the remaining treatment.



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