

Supporting you after a transport accident

Information for the Auburn South Primary School community

The Transport Accident Commission (TAC) can provide support in many ways to help you after a transport accident. To access support from the TAC, you first need to make a TAC claim.

Who can make a claim?

You can make a TAC claim if all of the following apply:

- You were involved in an accident caused by a moving vehicle, such as a car, motorcycle, bus, train or tram.
- You were injured in the accident (including **mental injury**)
- The accident happened in Victoria or interstate involving a Victorian registered vehicle.

What is a 'mental injury only' claim?

You may be eligible to make a TAC claim for a mental injury if you:

- were involved in a transport accident, or
- are a bereaved family member or friend of a person who died in a transport accident, or
- saw a transport accident, or
- helped at the scene of a transport accident, or
- saw the immediate aftermath of a transport accident.

Your mental injury must be diagnosed by a health professional.

What information do I need?

Before making a TAC claim, you will need the following information:

- The name and contact details of the health professional you've seen for your accident injuries.
- Written details of your injuries from your treating health professional.
- Employment/income details if you have had, or will have, more than five days off work due to the accident.

How to make a claim

1. Online at tac.vic.gov.au/claim
2. Call us on 1300 654 329 and select option 1

Further information

Find out more about the support we can provide, and how to make a claim at tac.vic.gov.au.

For information in a different language call 1300 139 075 or visit tac.vic.gov.au/languages.

