

LYNDHURST PRIMARY SCHOOL CANTEEN INFORMATION 2018

Your canteen operates every school day to provide lunches as well as being open for counter sales at both recess and lunchtime. Health regulations are strictly adhered to with the canteen regularly inspected and reported on by the Health Department of the local council and the Area Supervisor of HH Corporation.

The menu is divided into Everyday food choices and Occasional or select carefully choices. To promote healthy eating, the Everyday choices dominate the menu, meet school canteen healthy eating guidelines and are all very favourably priced to encourage healthy choices. They are a tasty range that have proved consistently popular amongst primary school students.

The menu offers a wide range of food choices which addresses medical and food intolerances and reflects the preferences of our culturally diverse community including Halal, vegetarian and gluten free. None of the food items sold in the canteen contain nuts (although some may contain traces of nuts).

Please ensure that you are using the current canteen pricelist on the school website when ordering and place money (correct amount when possible) in a paper bag with your child's name and grade written on the front. If you do not have a bag please include an additional 20 cents otherwise your child will need to personally collect their order from the canteen. Should your child have a food allergy please note this in red ink on the front of the lunch bag so that the order can be handled appropriately. Please do not use staples or sticky tape. Please note that the canteen is unable to offer credit under any circumstances.

Please explain to your child that any change due will be taped to the inside corner of the lunch bag so that they know not to throw their bag away with the change inside. Please also let them know if they are allowed to spend any change or if they are expected to take it home.

The canteen operates a sticker system for certain items asterisked on the menu. A sticker is attached to the outside of the lunch order bag which enables children to personally collect their food without risk of spillage into the class lunch tub. The system also allows for those ordering frozen items to receive priority over the counter. Please explain this system to your child so that they know to bring the sticker back to the canteen to collect their item and not throw their bag away with the sticker still attached. Cup noodles are also personally collected when your child returns to the canteen with their lunch bag.

The canteen staff endeavour to fill all lunch orders however on rare occasions this is not possible. The reasons vary but may be due to insufficient money enclosed in the order, a particular item being unavailable from a supplier, or a delivery being unavoidably delayed. In cases where an order cannot be filled, the canteen staff retain the lunch money and write a note on the bag for the child to come to the canteen to choose an alternative item. The money is not returned in the lunch bag - the rationale being that if the child has to return to the canteen then a suitable substitution can be made with any allergy issues or food preferences considered. Also in cases where a lunch order is handed in late a substitution may be necessary due to time limitations.

Please let your child know that if they have any problem with their lunch order to return to the canteen with their lunch bag so that any issues can be immediately rectified.

Should you have any queries or concerns, your canteen managers Anne Maree and Anita are happy to be of assistance to you.