

Springvale Neighbourhood House

2025 COURSE GUIDE



Springvale Neighbourhood House
46-50 Queens Avenue, Springvale 3171
www.snh.org.au



Springvale
Neighbourhood House

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About Springvale Neighbourhood House



Springvale Neighbourhood House (SNH) is one of over 400 neighbourhood houses across Victoria, striving to build community spaces where people can learn, celebrate and meet with old friends or make new friends.

Springvale Neighbourhood House provides a welcoming, friendly and safe space for local residents, new migrants, refugees and asylum seekers, who all enrich our House through sharing cultural experiences, traditional dances and song, language, food and deepening our understanding of everyone's celebrations.


Please come into the House and speak with our friendly staff and volunteers about how you can get involved.

Office Hours

Monday to Friday 9.00 am - 3.00 pm
(Closed on Public Holidays)



Contact Us

 (03) 9548 3972

 admin@snh.org.au

 www.snh.org.au

 **46-50 Queens Avenue, Springvale 3171**

Springvale Neighbourhood House is proudly supported by the City of Greater Dandenong Council, Department of Jobs, Skills, Industry and Regions, Department of Families Fairness & Housing, Bendigo Bank, Neighbourhood House Victoria, and the Victorian State Government.

Activities Timetable

Springvale Neighbourhood House

Monday

'Try It' Club, Zumba

\$3 per class
9.30 - 11.30am

Welcome Cafe

FREE
10.00 - 11.30am

Tuesday

**Women's
Friendship Cafe**
FREE 10am - 12pm

**Learn to Sew,
Men & Women**
From \$50 per year
12.30 - 2.30pm



Wednesday

**Multicultural Women's
Group (Italian)**
\$3 per session
10am - 12pm

Thursday

**Multicultural Women's
Sewing Group**
\$3 per class
9 - 11.30am

**Chinese Calligraphy
& Painting**
\$3 per class
2 - 3.30pm

Friday

**Be Connected,
Digital Literacy**
\$3 per class
9 - 11am

Men's Social Club
\$3 per session
1 - 3pm

Saturday

Tai-Chi
\$3 per class
11am - 1pm

For more information
about Springvale
Neighbourhood
House classes, please
visit our website at
www.snh.org.au



Activities Timetable

North Dandenong Neighbourhood House

Monday

Learn to Sew, Patterns & Drafting

From \$50 per year
10am - 12pm

English for Citizenship

From \$20 per term
12.30pm - 2.30 pm

Homework Club Free 4 pm- 5 pm

Tuesday

Yoga Exercise

\$3 per class
9.30 - 11am

Afghan Seniors Group

\$3 per session
11.30am - 2.30 pm

Centrelink - By Appointment Only!

1.30 - 3.30pm

Wednesday

Women's Friendship Cafe FREE 10am - 12pm

Thursday

Arabic Seniors Group

\$3 per session
10.30am-1.30pm

Friday

Dari To English

10am - 12pm

Afghan Lajaward Carers Group

\$3 per session 12 - 2pm

Computer class for adult

12 pm - 2pm

Volunteers



Our volunteers are the backbone of Springvale Neighbourhood House, tirelessly dedicating their time, skills and passion to make a positive difference in the lives of those we serve. They selflessly give their time, energy, expertise and compassion to programs, activities and initiatives that strengthen our community's bonds and empower individuals to thrive. Their dedication and kindness have transformed our organisation into a place of growth, learning and community.

If you are interested in volunteering with us at Springvale Neighbourhood House, please drop by at the office and have a chat with our friendly staff.

Join us at www.snh.org.au/volunteeringprogram

Contact Us



Enrolment information



ARE YOU ELIGIBLE?

Students must have an Australian or New Zealand Citizenship or permanent residency, or a Safe Haven Enterprise Visa (SHEV), Temporary Protection Visa (TPV), Humanitarian Stay (449) Visa, Temporary Humanitarian Concern (786) Visa, or a Bridging Visa class E or F in order to enrol into our pre-accredited and accredited classes. However, those who are on other visa types can take advantage of our FREE weekly English classes at Springvale Neighbourhood House.



FEES

Yearly fees are due at the time of enrolment. All concession fees are to be paid upfront.



CLASS HOURS

The hours that are stated for accredited classes include class time and supported learning.



ENROLMENT & ASSESSMENT

Enrolment forms are to be completed at the commencement of the program. Concessions are available for eligible students. For assessment and referrals please contact Springvale Neighbourhood House Learning Centre on (03) 9574 6399.



Enrolment Information

CANCELLATION & REFUND POLICY

Springvale Neighbourhood House reserves the right to reschedule a class/classes OR cancel a class/classes in the event of special circumstances. SNH will make every effort to accommodate each learner, rescheduling to another class or classes at no additional cost. In the event where Springvale Neighbourhood House accepts prepayments for a course, SNH undertakes to refund course fees according to the following criteria;

- A learner does not commence the course or withdraws within three weeks will receive full refund of the tuition, SNH will retain the administration fee.
- Eligible students (concession & non-concession students who are eligible for government funded training) will not receive a refund of fees after three weeks.
- Withdrawals after the 'no fee' clause above, will result in a pro-rata refund of up to 80% for full-fee paying students, with SNH retaining 20% for administrative costs.

GST

Springvale Neighbourhood Learning Program has an obligation to collect GST on behalf of the Australian Taxation Office where applicable. Some courses and activities are subject to GST and have been priced accordingly.

PRIVACY

Springvale Neighbourhood House respects your rights to information privacy. Information which we collect, is kept in accordance with information privacy laws. Contact us if you would like further information on our privacy statement.

DISCLAIMER

Springvale Neighbourhood Learning Centre makes every effort to ensure that the information in this program is correct at the time of publication. We reserve the right to cancel or change course days, times, fees and tutors when necessary without notification. Springvale Neighbourhood Learning Program does not (either directly or indirectly) pay or offer, incentives to undertake government subsidized training.

Springvale Neighbourhood House Tuition Fee Schedule



Accredited Courses

Course Title	Course hrs per week	Eligible Concession tuition fee		Eligible non concession tuition		Fee for service		Approx. Value of government contribution	
		yearly	hourly	yearly	hourly	yearly	hourly	yearly	hourly
Course in EAL 22637VIC	15	\$80.1	\$0.18	\$400.5	\$0.9	\$4294.25	\$9.65	\$3893.7	\$8.75
EAL 1 (Access) 22638VIC	15	\$90		\$450		\$4200	\$8.4	\$3750	\$7.5
EAL 2 (Access) 22639VIC	15	\$90.9		\$454.5		\$4242		\$3787.5	
EAL 3 (Access) 22640VIC	15	\$90		\$450		\$4200		\$3750	
EAL 4 (Access) 22641VIC	15	\$92.7		\$463.5		\$4326		\$3862.5	

*plus \$10 non-refundable administration fee

- Eligible concession students are Australian citizens/permanent residents or New Zealand citizens with an Australian concession card, or people who are in Australia on a refugee visa (SHEV) (TPV), or Bridging Visa class E (BVE)
- Eligible non-concession students are Australian citizens/permanent residents or New Zealand citizens who do not have an Australian concession card
- An additional materials fee may apply for some classes
- If a fee for service student withdraws from their course, they will receive a refund of up to 80% pro-rata for the remaining classes.
- 20% of the fee will be kept to cover the administrative costs of their enrolment and withdrawal

Springvale Neighbourhood House Tuition Fee Schedule



Pre Accredited Courses: 6 - 10 week terms



Course hours per week	Eligible Concession tuition fee	Eligible non concession tuition fee		Fee for service		Approx. Value of government contribution	
	per term	term	hourly	term	hourly	per term	hourly
2	\$10	\$21.6	\$1.08	\$208.6	\$10.43	\$187	\$9.35
2.5		\$27		\$260.75		\$233.75	
3		\$32.4		\$312.9		\$280.5	
3.5		\$37.8		\$365.05		\$327.25	
4		\$43.2		\$417.20		\$374	
5		\$54		\$521.5		\$467.5	
6		\$64.8		\$625.8		\$561	

*plus \$10 non-refundable administration fee

Pre Accredited - Short Courses: 5 or fewer weeks



Course hours per week	Eligible Concession tuition fee	Eligible non concession tuition fee		Fee for service		Approx. Value of government contribution	
	per term	week	hourly	week	hourly	per week	hourly
2	\$5	\$2.2	\$1.08	\$20.9	\$10.43	\$18.7	\$9.35
2.5		\$2.7		\$26.1		\$23.38	
3		\$3.2		\$31.3		\$28.05	
4		\$4.3		\$41.7		\$37.4	
5		\$5.4		\$52.2		\$46.75	



- Students will pay no more than \$50 total in **pre-accredited tuition** fees per year, regardless of the number of pre-accredited courses taken. Please note that this does **not** apply to the administration and materials fees - these will still apply to each
- Any student who enrolls in multiple classes receives a 50% discount on their **second and subsequent** pre-accredited course
- For pre-accredited courses that run for more than one term, students who pay the complete fee at the start will only need to pay the administration fee once.
- Additional fees may occur for class activities - up to 1 per term, to the value of \$20 per student per activity



Accredited English Courses



22638VIC Certificate I in EAL **(Access)**

Beginner course for people who have just started learning English and have minimal exposure to the language.

Springvale Learning Program (10 months)

Monday: 9am – 12pm

Tuesday: 9am – 12pm

Wednesday: 9am – 12pm

Thursday: 9am – 12pm

Friday: 9am – 12pm

Springvale Learning Program (20 months part-time)

Tuesday: 6pm - 8:30pm

Wednesday: 6pm - 8:30pm

Thursday: 6pm - 8:30pm

Springvale Uniting Church (10 months)

Monday (online): 9am – 12pm

Tuesday: 9am – 12pm

Wednesday (online): 9am – 12pm

Thursday: 9am – 12pm

Friday: 9am – 12pm

Springvale Uniting Church (10 months)

Tuesday (online): 9:00am – 1:00pm

Wednesday: 9:00am – 1:00pm

Thursday: 12:00pm – 3:00pm

Friday (online): 12:30pm – 4:30pm

\$100 Skills First concession
\$460 Skills First non-concession
\$4,210 full fee

North Dandenong Neighbourhood House

Commencing Term 3

Tuesday: 9:30am - 2:30pm

Wednesday: 9:30am - 2:30pm

Thursday: 9:30am - 2:30pm

22637VIC Course in EAL

Foundation course for people who have limited or no formal schooling and limited or no English.

Springvale Learning Program (10 months)

Monday: 12:30pm – 3:30pm

Tuesday: 12:30pm – 3:30pm

Wednesday: 12:30pm – 3:30pm

Thursday: 12:30pm – 3:30pm

Friday: 12:30pm – 3:30pm

Noble Park Primary School (20 months part-time)

Tuesday: 12:30pm – 3:00pm

Wednesday: 12:30pm – 3:00pm

Thursday: 12:30pm – 3:00pm

North Dandenong Neighbourhood House (20 months part-time)

Monday: 9:30am – 1:30pm

Friday: 9:30am – 1:30pm

\$90.10 Skills First concession
\$410.50 Skills First non-concession
\$4,305.25 full fee

Accredited English Courses

22640VIC Certificate III in EAL (Access)

Focuses on the consolidation of English speaking, listening, reading and writing skills so that students can access a range of educational and employment options.

Springvale Uniting Church (10 months)

Monday: 9:00am – 2:30pm

Tuesday (online): 1:30pm – 5pm

Wednesday (online): 1pm - 4pm

Friday (online): 9am – 12:30pm

\$100 Skills First concession

\$460 Skills First non-concession

\$4,210 full fee

All classes are designed for ensuring learners are given the best opportunity for further study or job readiness. Accredited courses are only available for learners under 65 years of age due to funding requirements.

People aged over 65 years are eligible for our pre-accredited courses (see page 10).

22639VIC Certificate II in EAL (Access)

General education framework for English as an Additional Language and English literacy.

Noble Park Community Centre (10 months)

Tuesday: 9:30am – 2:30pm

Wednesday: 9:30am – 2:30pm

Friday: 9:30am – 2:30pm

\$100.90 Skills First concession

\$464.50 Skills First non-concession

\$4,252 full fee

22641VIC Certificate IV in EAL (Access)

Intermediate general education framework for English as an Additional Language and English literacy.

Springvale Uniting Church (10 months)

Commencing Term 4

Monday: 9:00am – 2:30pm

Tuesday (online): 1:30pm – 5pm

Wednesday (online): 1pm - 4pm

Friday (online): 9am – 12:30pm

\$102.70 Skills First concession

\$463.50 Skills First non-concession

\$4,326 full fee



Pre-Accredited Courses English & Work Skills

Pre-accredited training provides opportunities for adult learners (aged 17 and older) in Victoria to gain the educational capacity and core skills they need for study, work and life.

English for Beginners

A course for anyone with limited or no English to develop basic functional English skills to help you at work, to get into other classes, and to participate in the community.

Springvale Community Hub

Friday: 12pm – 3pm

Further classes may be scheduled pending demand

Free

Intermediate English

Have a good English base, but now need to increase your English skills? This course will help you take the next steps in your English learning.

Springvale Learning Program

Monday: 5:30pm – 8:30pm

\$30 Learn Local concession
\$74.80 Learn Local non-concession
\$635.80 full fee

Introduction to Health Services

Want to work in health care? This course will help you develop the basic English knowledge, skills and vocabulary you need to go into further study.

Online

Monday: 1pm – 3pm

\$50 Learn Local concession
\$96.40 Learn Local non-concession
\$844.40 full fee

English for Post-Beginners

Already have basic English skills? This course will help you improve your English to help you at work and with other classes.

Springvale Neighbourhood House

Monday: 11:30am – 2pm OR

Thursday: 12pm – 2:30pm

Springvale Learning Program

Thursday: 3:30pm – 6pm OR

Friday: 9am – 11:30am

\$30 Learn Local concession
\$64 Learn Local non-concession
\$531.50 full fee



Introduction to Childcare

Want to work in childcare? This course will help you understand what working in childcare involves, and will help you develop the basic English knowledge, skills and vocabulary you need to go into further study.

North Dandenong Neighbourhood House

Friday (TBC): 12pm – 2pm

\$50 Learn Local concession
\$96.40 Learn Local non-concession
\$844.40 full fee

Pre-Accredited Courses English & Work Skills

Kick Start Your Customer Service Skills

Want to work in customer service or sales? This course will help you develop the basic skills, knowledge and vocabulary you need.

Online

Wednesday: 12pm - 2pm

\$30 Learn Local concession

\$53.20 Learn Local non-concession

\$427.20 full fee

Introduction to Aged Care

Want to work in aged care? This course will help you understand what working in aged care involves, and will help you develop the basic English knowledge, skills and vocabulary you need to go into further study.

Springvale Neighbourhood House

Tuesday: 9am - 12pm

\$30 Learn Local concession

\$74.80 Learn Local non-concession

\$635.80 full fee

English and Digital Skills for Parents

Drop your child to school, then come to this class to learn English and basic computer, tablet and smartphone skills with other parents!

Springvale Rise Primary School

Tuesday: 9:30am - 11:30am

Free

Sewing Skills for Work & Life

Learn how to use a sewing machine, sew by hand, use patterns, and everything else involved in sewing! Learn the skills you need to go into work or study in clothes making (or even work for yourself!)

Springvale Neighbourhood House

Tuesday: 12:30pm - 2:30pm

North Dandenong Neighbourhood House

Monday: 10am - 12pm

\$50 Learn Local concession

\$96.40 Learn Local non-concession

\$844.40 full fee

English for Citizenship

Want to take the Australian citizenship test? This course will help you learn the knowledge and English skills you will need for the test.

Springvale Rise Primary School

Friday: 9:30am - 11:30am

Friday: 12:30pm - 2:30pm

North Dandenong Neighbourhood House

Monday: 12:30pm - 2:30pm

\$20 Learn Local concession

\$31.60 Learn Local non-concession

\$218.60 full fee

You must have a Working With Children Check to attend classes at Springvale Rise Primary School. The school can assist you to get one.

Pre-Accredited Courses English & Work Skills

Dari to English

A course for native Dari speakers who have limited or no formal schooling and limited or no English to develop basic skills in both English and Dari literacy.

North Dandenong Neighbourhood House

Friday: 10am - 12pm

\$30 Learn Local concession

\$53.20 Learn Local non-concession

\$427.20 full fee

Introduction to Hospitality

Want to work in a cafe or restaurant? This course will help you develop the basic knowledge and skills that you need to look for work or go into further study.

Springvale Uniting Church

Tuesday: 11am - 2pm

\$30 Learn Local concession

\$84.50 Learn Local non-concession

\$729.60 full fee

Introduction to Office Admin

Want to work in admin, reception, or other office work? This course will help you develop the basic skills and knowledge you need to look for work or go into further study.

Springvale Learning Program

Monday: 1pm - 4pm

\$30 Learn Local concession

\$74.80 Learn Local non-concession

\$635.80 full fee

Communication & Workplace Skills

This short course will help you develop the basics of communication and customer service skills to help you in both volunteer work and paid work.

Springvale Neighbourhood House

Dates and times TBC

\$15 Learn Local concession

\$20.80 Learn Local non-concession

\$114.30 full fee



Introduction to Horticulture

Interested in gardening and horticulture? This hands-on course will help you develop the basic skills you need to work as a gardener or go on to further study.

Noble Park Primary School

Monday: 9:30am - 11:30am

Free

You must have a Working With Children Check to attend Introduction to Horticulture. The school can assist you to get one.

Pre-Accredited Courses Computer

Computers & Smartphones for Beginners

Not sure how to use your computer or smartphone? Need help getting the hang of apps and the Internet? This introductory course will help you learn the basics.

Springvale Learning Program

Terms 1 & 2

Monday: 9:30am - 12:30pm

Monday: 5pm – 8pm

Thursday: 12:30pm - 3:30pm

Springvale Learning Program

Terms 1 & 2

Classes conducted in Vietnamese

Wednesday: 9:30am - 12:30pm

Friday: 9:30am - 12:30pm

Springvale Library

Terms 1 & 2

Friday: 9:30am - 12:30pm

North Dandenong Neighbourhood House

Terms 1 & 2

Friday: 12pm - 3pm

\$20 Learn Local concession

\$42.40 Learn Local non-concession

\$322.90 full fee



Computers & Smartphones: Next Steps

Know the very basics of using your computer or smartphone, and want to know more? This course will help you learn things like finding things online, managing information, and other day-to-day uses of digital technology.

Springvale Learning Program

Terms 3 & 4

Monday: 9:30am - 12:30pm

Monday: 5pm – 8pm

Thursday: 12:30pm - 3:30pm

Springvale Learning Program

Terms 3 & 4

Classes conducted in Vietnamese

Wednesday: 9:30am - 12:30pm

Friday: 9:30am - 12:30pm

Springvale Library

Terms 3 & 4

Friday: 9:30am - 12:30pm

North Dandenong Neighbourhood House

Terms 3 & 4

Friday: 12pm - 3pm

\$20 Learn Local concession

\$42.40 Learn Local non-concession

\$322.90 full fee



Pre-Accredited Courses Computer



Introduction to Google Docs & Google Sheets

Learn how to use Google Docs and Google Sheets to create documents and spreadsheets for work and study.

Springvale Learning Program

Terms 1 & 2

Friday: 12:30pm - 2:30pm

Springvale Learning Program

Terms 1 & 2

Classes conducted in Vietnamese

Tuesday: 9:30am - 11:30am

Springvale Library

Terms 1 & 2

Wednesday: 9am - 11am

Springvale Learning Program

Terms 3 & 4

Monday: 3pm - 5pm

Thursday: 9:30am - 11:30pm

\$20 Learn Local concession

\$31.60 Learn Local non-concession

\$218.60 full fee

Introduction to MS Word & Excel

Learn how to use Word and Excel to create documents and spreadsheets for work and study.

Springvale Learning Program

Terms 1 & 2

Monday: 3pm - 5pm

Thursday: 9:30am - 11:30pm

Springvale Learning Program

Terms 3 & 4

Friday: 12:30pm - 2:30pm

Springvale Learning Program

Terms 3 & 4

Classes conducted in Vietnamese

Tuesday: 9:30am - 11:30am

Springvale Library

Terms 3 & 4

Wednesday: 9am - 11am

\$20 Learn Local concession

\$31.60 Learn Local non-concession

\$218.60 full fee

Other Courses

Conversation Club

Not eligible for our other English classes?
Come along to our free conversation classes
- open to everyone, no enrolment required.

Springvale Learning Program

Wednesday: 3:30pm - 5pm

Thursday: 3:30pm - 5pm

Free

Be Connected

Computer and smartphone classes
specifically for people over 50 - no
enrolment required.

Springvale Neighbourhood House

Friday: 9:30am - 11:30am

\$3 per session



2025 MEMBERS



Khayri Baay Women's Group

Ethiopian social support group



Hararian Organisation Inc.

Social & support Group



Advocacy for Oromia Association

Advocacy & support Group



Oromo Community in Melbourne

Oromo cultural, support & social group



Burmese Women's Friendship

Women's social & support group



ADEC Chinese Carer's Support Group

Support for caregivers



Southern Region Chinese Support Group

Supporting parents of children with disability



Australian Chinese Musical Band

Chinese musical group



Springvale Mandarin Network

Social support group for people of Chinese background



Chinese Senior Friendship Group

Chinese seniors' group for music, dance & social connection



Traditional Chinese Dance Group

Learning the art of traditional Chinese dance support group



Springvale Lion Dance

Learning the art of traditional lion dance



United Filipino Elderly Group Inc.

Social support group for elderly Filipinos



Victorian Eritrean Community Association Australia

Social support group



Victorian Lanka Social Group

Social support group





2025 MEMBERS



Sri Lankan Intercampus Senior Association

Eldery social support group for Sri Lankan's



Aitutaki Enea Society Victoria

South Pacific music & social support group



Multicultural Women's Group - Italian

Social support group for Italian-speaking women



Friends of Neighbourhood House

Advocacy group for neighbourhood houses



Spirit of Enterprise Project

Enterprise hostel historical preservation group



Little Hobby Group

Multicultural craft group for men & women



Multicultural Women's Sewing Group

Social support & sewing group for all women to join



Springvale Women's Friendship Cafe

Women's social support group



Start 2 Grow

Empowering individuals to financial independence



Al-Emaan Women's Organisation Inc.

Social support group from muslim women



La Voz Femenina

Central & South-American women's social support group



Maya Dance Group

Cultural dance group from El Salvador



Huong Que

Vietnamese cultural music and dance group



Narcotics Anonymous

Vietnamese support group



Afghan Lajaward Senior Carers Group

Social support group for Afghan senior

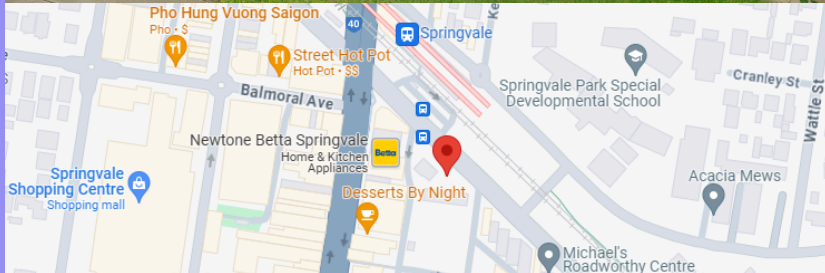


Baha'i Neighbourhood Children's Class

Educational classes focusing on virtues for children

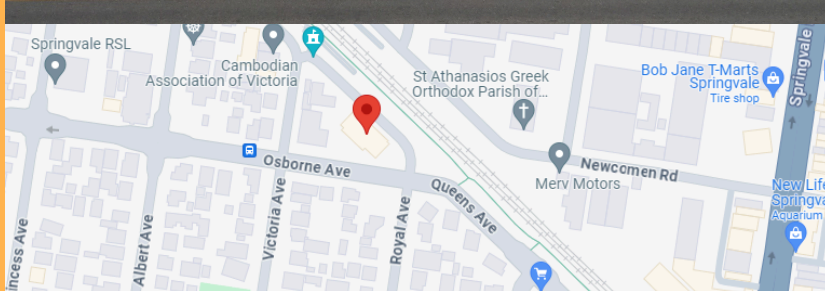


HOW TO FIND US



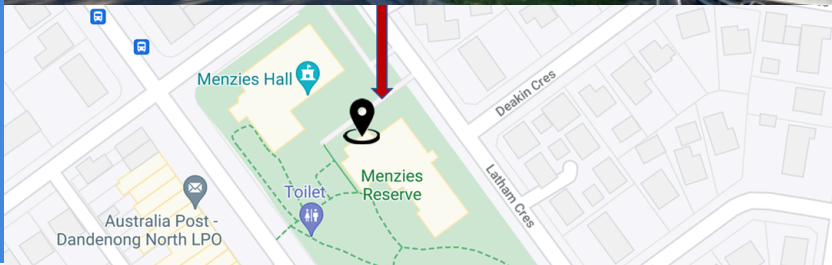
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Springvale Neighbourhood Learning Program

1-3 Lightwood Road
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North Dandenong Neighbourhood House

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