



106/LE

23 September 2020

Fiona Nolan
Mount Carmel College
info@mountcarmel.tas.edu.au

Dear Fiona Nolan,

Changes to the Hobart City Interchange effective 11 October 2020

I'm writing to make you aware of upcoming changes in the Hobart City Interchange which will affect any students boarding or alighting in the area from 11 October 2020.

What is changing?

- Stops will be renamed
- Some routes will use different stops
- Some services will depart a few minutes later

Why are things changing?

- Buses can access the western side of the interchange again now that hotel construction is complete – a new stop will open called B1
- Stop names are changing so they are easier to understand navigate
- Some services are changing departure time or stop to reduce congestion on stops at the busiest times of the day, especially in the afternoon peak. This will allow services more time to load passengers without other buses waiting to access the stop

Where can my school community learn more?

Information and maps are available on the Metro website at metrotas.com.au and our customer service team can be reached at 13 22 01 or correspondence@metrotas.com.au.

What do I need to do?

We appreciate your assistance in sharing this message with your school community. Please do not share this letter directly, instead refer families to the channels listed above.

If you require further information, please contact me at Gregg.lennox@metrotas.com.au

Yours sincerely

Gregg Lennox
State-wide Stakeholder Engagement Manager