

SCHOOL-BASED TRAINEESHIP SIT20322 CERTIFICATE II IN HOSPITALITY

You're career in hospitality starts here!

Kick start your career learning the skills and knowledge required to begin your journey into the hospitality industry. Discover how to interact with customers, providing accommodation, food and beverage services.

Career opportunities

- food, beverage attendant
- catering assistant
- front office assistant
- porter
- room attendant

Course delivery options

- Training will be delivered by one of our professional trainers who have extensive industry experience.
- There are no formal entry requirements, you must have a good understanding of written, verbal and spoken English. Prior to enrolment students LLN levels will be assessed to determine suitability.
- Learning and assessment resources are provided through our online learning portal.
- Certificate II in Hospitality is 12 months duration
- The qualification is offered under a school- based traineeship arrangement in an on- the-job capacity, involving one day training and assessing in the workplace.
- On Successful completion you will be awarded with the nationally recognised qualification SIT20322 – Certificate II in Hospitality.



For information regarding, LLN issues, Recognition of Prior Learning, available support services and other relevant information, please refer to our Student Guide Handbook. This can be provided on request or call one of our friendly staff on 1300 177 337.



Units of Competency

There are 12 units of competency to complete, comprising of 6 core units and 6 elective units of competency. Please see below for our standard SIT20322 Certificate II in Hospitality. Other elective units are available.

Core Unit Code	Unit Title	Elective Unit Code	Unit Title
BSBTWK201	Work effectively with others	BSBCMM211	Apply communication skills
SITHIND006	Source and use information on the hospitality industry	SITXFSA005	Use hygienic practices for food safety
SITHIND007	Use hospitality skills effectively	SIRXSLS001	Sell to the retail customer
SITXCCS011	Interact with customers	SITHACS009	Clean premises and equipment
SITXCOM007	Show social and cultural sensitivity	SITHFAB027	Serve food and beverage
SITXWHS005	Participate in safe work practices	BSBSUS211	Participate in environmentally sustainable work practices

Call a friendly ATC team member to discuss applying for a school-based Hospitality traineeship today.



Albany · Bunbury · Geraldton · Perth

Contact us
1300 177 337
courses@atcworksmart.com.au
atcworksmart.com.au

Registered Training Organisation 51929

