

Dear Brendan,

Re: OSHClub fee increase

Thank you for trusting us with mornings and afternoons full of great fun, enriching experiences at St James OSHClub! We are proud to be a part of your school community and to provide an Outside School Hours Care (OSHC) program that is warm, welcoming and engaging for your school community.

Our team on the ground and behind the scenes are working to improve our program and practise every day with a goal to **build brighter futures for children**. We believe that we are making a positive impact on our future leaders, which all stems from what happens in these formative years while attending OSHC.

This year, we have proudly introduced some wonderful initiatives, designed to support parents, families and school communities. These include:

- **A new iParent Portal app** - Designed to be simple to use, our new app includes some exciting new features like being able to make casual bookings for multiple children on different days and the ability to book all Holiday Program sessions in one easy step
- **The introduction of our JAG Education Team** - As leaders in Outside School Hours Care, Junior Adventures Group (JAG) and OSHClub is committed to investing in the development and wellbeing of children so that our children are prepared for a world yet to be imagined
- **Introducing JAG Essentials** – Our new online learning pack to support our new team members with the strongest platform to develop their skills and careers within the OSHClub family
- **Enhancements to our daily program** – Improved variety, Extended Learning Activities, exclusive clubs and a yummy, diverse menu! Our programs have never been more exciting and tailored than they are now!

At the same time as we have introduced these initiatives, costs associated with living have been increasing and the labour market has been tightening significantly. Despite this, we know how important it is to continue to provide the highest quality service at St James whilst retaining a consistent high-performing team.

With this in mind, and after careful consideration, we are making some necessary changes to our program fees to deliver this. These will be in place from 22nd August.

The new fees (and out of pocket cost after the average local Child Care Subsidy (CCS) has been applied) are:

Program	Current fee per session	Out of pocket cost after average CCS rebate applied	New fee per session	Out of pocket cost after average CCS rebate applied
Before School Care	\$24.66	\$10.13	\$25.66	\$35.11
After School Care	\$35.11	\$14.42	No change	No change
Holiday Program	N/A	N/A	N/A	N/A

We want to thank you for your understanding on these changes and if you have any further questions, please don't hesitate to contact me

Kind regards,
Jess Sargeant