



Questions to ask potential service providers.

Goals

Can you help my child achieve his /her goals, which are.....? How?

What skills can you teach my child? Life skills, social participation, further education, health and well-being, work readiness and employment?

What programs are available?

Can I have a current timetable of programs you offer?

Support

My child needs support in these areas Can you & how do you provide these supports?

Support co-ordination?

Individualised programs? Group based programs? Can these programs be adapted to meet my child's individual needs?

Location and Costs and time lines

Centre based programs? Community Based programs? Where?

Administration costs? Annual fee? Program costs? Transport costs?

Opening and closure dates, operating hours

Other services

Does the service offer transport to / from the service?

Do you offer other services such as weekend activities, respite and accommodation?

Will my son/daughter have access to therapy services – e.g. – occupational therapy, speech therapy, physiotherapy?

Transition

Do you offer trial placements for students interested in your service? How is this structured?

How will you support my child to transition from school to your service? Trial and transition planning?

What if it isn't working out for my child?

Is it possible to change programs and if so what is the process?

If we choose to leave the service, what are the implications? How much notice do we need to provide?

Communication

How does communication with parents/carers occur? How often?

Sense of Community

Is there any parent/family involvement?

How do you welcome new families?

Family /carers support group, social get togethers