

more
than
money



NAB INDIGENOUS CUSTOMER SERVICE LINE

1800 966 100

Here to help our Indigenous customers

Call us if you have questions about banking or need help with:

- opening a new bank account
- finding out how much you have in your account (balance enquiry)
- getting money out of your account (ATM, Internet banking, Card, Australia Post)
- ordering a new card
- cancelling a card that was lost or stolen
- finding out why you can't take money out of your account
- any other banking services

How to contact us

Our people are trained and ready to help Indigenous people with their banking questions. Call **1800 966 100** or send an email to NAB.Customer.Support@nab.com.au

Keeping your information safe

To make sure we're speaking to the right person, we'll ask for your name, when you were born, where you live and your mobile number. We'll also need the secret password we send you by text message.

You can give us permission to talk to another person for you. They will need to be with you when they talk to us, so you can tell us how you know each other. This person could be a worker from your local organisation.

Our details

Toll Free Phone: 1800 966 100

Email: NAB.Customer.Support@nab.com.au

Open hours: Monday to Friday 8am – 8pm,
Saturday 9am – 1pm AEST

Website: www.nab.com.au/indigenousservice

About the NAB Indigenous icon

The NAB Indigenous Icon was created by NAB Emerging Indigenous Leaders in partnership with a Bundjalung Elder from Fingal Heads. The icon, has two boomerangs and a circular shape that stands for our commitment to working together with Indigenous Australia and the community.