



FREE 8 WEEK PROGRAM

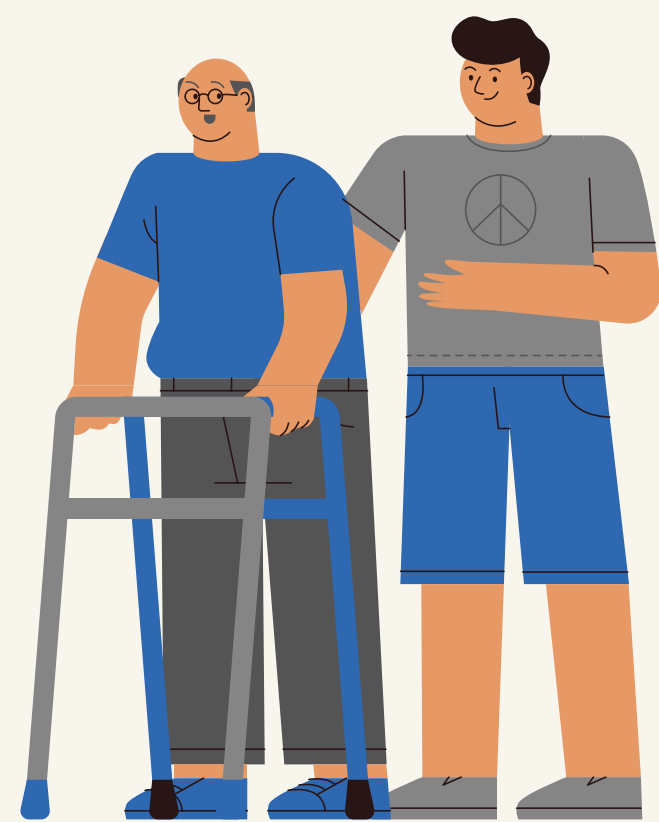
AN INTRODUCTION INTO
COMMUNITY CARE & CUSTOMER
SERVICE INDUSTRIES

INCLUDES

- *First Aid Certificare*
- *Food Handling Certificate*
- *Responsible Serving of Alcohol Certificate*

STARTS FEB 21 2022

CONTACT HUGO TO REGISTER
HUGO.OTALORA@BSL.ORG.AU
0417 742 608



8 WEEK SCHEDULE

CLASSES RUN ON MONDAY, WEDNESDAY & FRIDAY EACH WEEK.

CLASS TIMES VARY BASED ON COURSE CONTENT COVERED THAT DAY.

Week 1

- Introduction
- How to follow work safe practices in direct client care
- The role of customer service in aged care & disability

Week 2

- Career pathways
- Following work safe practices (continued)
- The NDIS

Week 3

- Employability skills: communication & teamwork
- Providing individualised support
- Consolidating learnings

Week 4

- Industry site visit
- Provide individualised support (continued)
- Consolidating learnings

Week 5

- Workplace expectations
- Working with diverse people
- First aid training

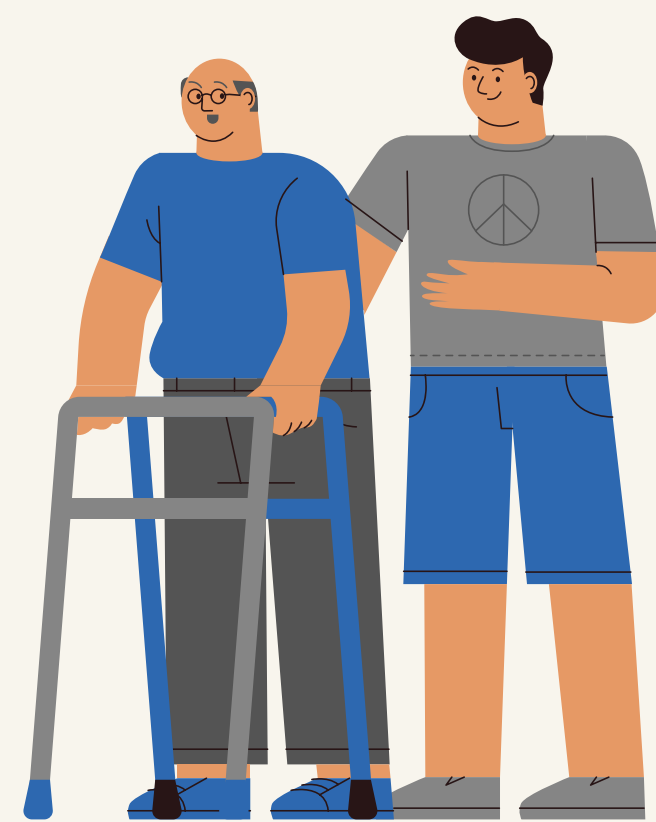
Week 6

- Food handling & RSA training
- Working with diverse people (continued)
- Course completion celebration

Week 7

- Work experience
- Referral to volunteer opportunities

Week 8



SCAN THE QR CODE TO REGISTER ONLINE

