



Our Reference:

Your Reference:

Contact Name:

Dirk Jol

Monday, 03 June 2024

Re: Notice of Planned Water Supply Interruption and Maintenance Works

Dear Resident,

We would like to inform you about an upcoming interruption to your water supply due to planned maintenance works. The purpose of this interruption is to facilitate necessary maintenance to enhance the efficiency of the water services in your area. Please find attached a sketch indicating the affected properties.

Location: Alma Street

Date: Friday, 07 June 2024

Time: Expected start time is 9:00am

Duration: Approximately 6-7 hours.

We acknowledge that this may result in temporary inconvenience and apologise for any disruption. We appreciate your cooperation and request your assistance in following these precautionary measures:

During the Service Disruption:

- **Store Water:** Ensure you store sufficient water for your needs.
- **Close Taps:** Keep all taps closed during the outage.
- **Avoid Flushing Toilets:** Refrain from flushing toilets until the water is restored.

After Service Restoration:

- **Check Water Quality:** From the tap nearest to the water meter.
- **Delay Laundry:** Avoid washing clothes until you have confirmed water quality.
- **If Discoloured Water is Detected:** Run your tap for a few minutes until the water clears.

We appreciate your understanding and cooperation as we work to improve and maintain the water services in your community.

Should you require any further clarification, please do not hesitate to contact Council's Customer Service team on 02 6799 6866.

Yours faithfully,

Dirk Jol

Manager, Water Services



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