



Vocational Education & Training in Schools (VETiS) **SIT20316** **Certificate II in Hospitality (Superseded)**



Within 12 months



Weekly Sessions



Classroom/Online
Delivery



12 Service Shifts
Work Placement



No Fee

This qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision. This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops.

Course Delivery

The SIT20316 Certificate II in Hospitality (superseded) is delivered within 12 months. Training and assessment will be delivered in weekly classroom sessions at the school, or online.

Eligibility Criteria

To eligible to enrol in the VET in Schools program, you must:

- Be enrolled at high school (years 10, 11 or 12)
- Be a resident in Queensland
- Be an Australian or New Zealand Citizen, or Australian permanent resident (including humanitarian entrants), or a temporary resident with the necessary visa and work permits on the pathway to permanent residency
- Have not already exhausted VETiS funding
- QLD State Government VETiS funding is only available for one qualification for each student

Career Pathways



Catering Assistant



Food and Beverage
Attendant



Cafe Attendant

Vocational Education & Training in Schools (VETiS)

SIT20316

Certificate II in Hospitality (Superseded)

Course Requirements

To achieve SIT20316 Certificate II in Hospitality (superseded), 12 units must be completed including 6 core and 6 elective units.

Core Units

- BSBWOR203 Work effectively with others
- SITXCCS003 Interact with customers
- SITHIND002 Source and use information on the hospitality industry
- SITXCOM002 Show social and cultural sensitivity
- SITXWHS001 Participate in the safe work practices
- SITHIND003 Use hospitality skills effectively

Elective Units

- BSBCMM201 Communicate in the workplace
- SIRXSLS001 Sell to the retail customer
- SITHFAB002 Provide responsible service of alcohol
- SITXCOM001 Source and present information
- SITHIND001 Use hygienic practices for hospitality service
- SITXFIN001 Process financial transactions

Vocational Education and Training in Schools (VETiS) Program

The VETiS program is funded by the Queensland Government to give eligible students funding to complete a Certificate I or II level qualification while attending secondary school. VETiS qualifications can be undertaken in years 10, 11 and 12, and may provide credit towards the Queensland Certificate of Education. MiHaven Training is a Skills Assure Supplier under this program for the delivery of this qualification. As students can only access the VET in Schools subsidy once, it is important that you consider and compare your training options to ensure they align with your chosen career pathway. As a condition of your enrolment, you will be required to complete a student training and employment survey within three months of finishing or discontinuing your training. For more information on the VETiS program, including eligibility requirements, subsidy information, and program related documents, visit www.desbt.qld.gov.au/training where you can find Frequently Asked Questions or download the VETiS Fact Sheet.

Student Co-Contribution Fee

There are no student fees applicable for this course.

Additional Information:

Elective units can be customised to suit outcomes. Students are required to complete 12 service shifts in industry. MiHaven Training will assist in securing work placement for students.