# INTRODUCING the Spike Parent Childcare App

Parents will now be able to check, and make bookings using the new App which is easy to install.

You can type this link into your internet search on your smart phone. The link will also appear on your next invoice.

https://splash.spike.economicoutlook.net/clients/

Follow the links to install the app.

To log in you will need to provide the following details:

Email address that your accounts are sent to.

Password is your Pin number [used at collection] for the person who is identified as the account holder.

If you need any further information or are unsure about what details to use for the log in please email splash on splash@stpaulba.sa.edu.au

What you will be able to see and do on the app.

**You will see:**

- your child's and your details;

- contacts or those with collection authority;

- dietary and health conditions for each child;

- Immunization status [this should be ignored as we have not updated it];

These details CANNOT be changed but please check them and email splash if any changes are required.

You will also be able to check your latest fees and payments made.

**What you can do:**

You can check, MAKE or CANCEL bookings Term time and Vacation Care

There will be restrictions on this and during Vac care you will not be able to cancel less than 7 days before the booking and can only make last minute bookings up to two days before. If the days are full you will also not be able to make a booking. In these cases the app will remind you to contact splash direct via phone or email.

We hope that this app will provide you with a quick and easy way to manage your own bookings and to keep a regular check on your contact and other details and information.

We will continue to provide all the familiar avenues for making and cancelling bookings such as email, phone and communication book.

If you have any questions or queries please contact myself.

Kind regards

Rebecca Heinjus