

14 September 2017

CRC Sydenham Campus
380 Sydenham Rd
Sydenham VIC 3037

Dear Principal (Brendan Watson)

Re: Fare evasion on our buses

As you would be aware, our company operates route services which incorporate the carrying of school students.

These services are currently in jeopardy of being suspended by Public Transport Victoria (PTV) due to the large and continuing fare evasion levels.

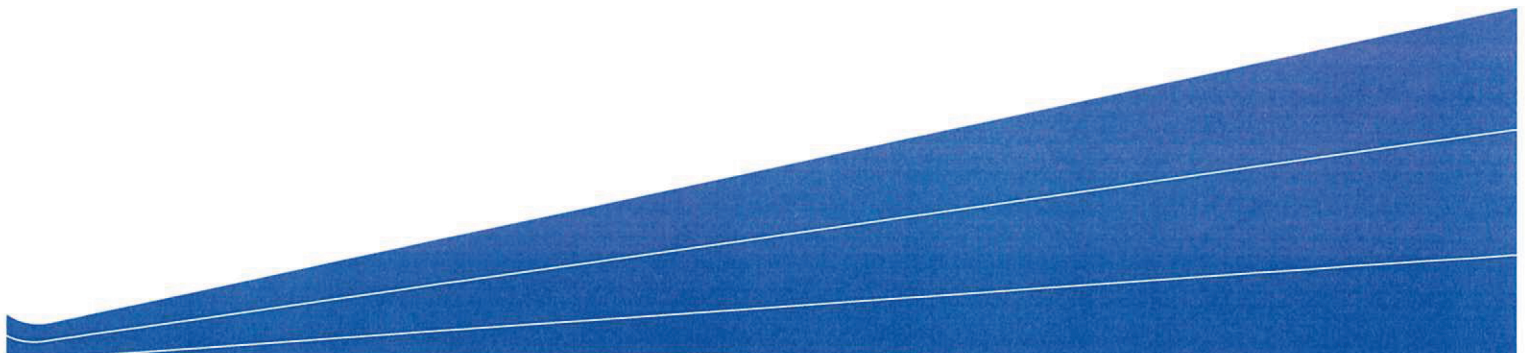
When students do not touch on and off, statistics from MYKI readers show an unrealistic decrease in patronage. This means that these services are no longer required and/or viable to run.

Despite our bus driver's constant request for your students to touch on, students continue to ignore drivers and travel for free.

It has also come to our attention that some drivers are reluctant to even request students to touch on, as they have been abused with offensive language and aggressive behaviour in the past.

We need you to understand the severity of the situation and would hate for your school services to be removed due to the unrealistic figures caused by high fare evasion levels.

Please also note that the presence and increasing Authorised Officers (AO's) that are patrolling this region will result in students being fined for travelling without a valid MYKI ticket.



It would be disappointing for any of your students to have to face any of the above and seek your assistance in dealing with the high levels of fare evasion on our buses.

Please be aware that even if students carry a yearly/ half-yearly MYKI pass, they still need to touch on when travelling on ALL route and school buses.

Parents and students need to be aware of the severe consequences if they are caught fare evading.

I seek your support in providing information to your students / parents on the need to use a MYKI card when travelling on the bus network.

Please feel free to contact us if you would like to discuss the situation or if you have any questions.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'F. Hurley', with a long horizontal line extending to the right.

Frank Hurley
Service Delivery Manager
Sunshine Depot
03 9390 0111