



4/10/2021

Dear School Community,

Click and Collect in Metropolitan Melbourne

We're pleased to announce that Click and Collect services will now be offered in all of our Metropolitan Melbourne stores.

Families can purchase uniforms online at store.beleza.com.au and will be able to select either home delivery or Click and Collect as their preferred shipment option. Please note that Click and Collect services can only happen through your School's local Beleza store, due to differences in stock between our locations.

Please be aware that our Click and Collect orders have a processing time of 2 business days, so we won't be able to provide same-day collection. Additionally, in order to maintain a COVID-safe environment and ensure we're adhering to social distancing and density limit regulations, we've limited the number of orders to be processed per day - so if you're unable to select your preferred collection time at checkout, it will mean that we've hit our maximum number of orders for that time. We'll still be able to process your order, just at a later date.

We would also like to mention that for the beginning of this process, some of our stores won't be open on all of their usual trading days. As some of our retail staff have students of their own at home, not all of our team have been able to come back to work straight away. As students return to campus and our team becomes available again, we'll increase our operating hours so we can assist you as much as we can!

We'd like to thank you for your patience during this most recent lockdown, and look forward to helping families prepare for Term 4 or get ahead on their 2022 preparation. We hope you all had an enjoyable holiday and look forward to seeing you in Term 4!

Kind regards,

Beleza School Uniforms