



Ringwood North Primary School
PO Box 2312
Ringwood North
VIC 3134

16 May 2023

Dear Families,

Updates to Parent Payment cycles in My Xplor and changes to the Child Care Subsidy (CCS)

Weekly Payment Cycle

We are writing to inform you that School Council has recently approved that all OSHC payments be processed weekly. This move reflects the finance reporting cycle in MY Xplor and will enhance the clarity of families outstanding balances and enable OSHC to meet financial compliance.

All family payment schedules will be updated over the school holidays in time for the start of Term 3.

Can families please make sure their bank or credit card details are up to date and current. Currently Ringwood North Primary School OSHC absorb the cost of declined transactions, however this is not sustainable overall. We therefore would like to emphasise the need for banking details to be maintained and up to date. If we continue to have regular declined payments, we will have to review how the costs are met by the program.

Changes to the Child Care Subsidy (CCS)

The Department of Education is implementing changes to Child Care Subsidy in July.

Effective 10 July 2023 the Child Care Subsidy (CCS) will increase for most families. Some families previously ineligible for CCS will now qualify. Refer link below for further details.

As of the 1 July 2023, all gap fee payments must be paid electronically. Families using OSHC will need to pay their gap fees electronically to prevent fraud and ensure compliance with the CCS. Xplor BY Xplor is the system approved by Ringwood North Primary School Council. It is a simple and secure payment system that enables our OSHC program and families to comply with the updated digital payment requirements set out by the Dept of Education.

The following link has further information on the changes to the CCS rates and changes to payment methods.

<https://www.education.gov.au/child-care-package/provider-obligations/changes-gap-fee-payments-july-2023>

If you have any questions, please see either Ricarda or Judy.

Thank you for your continued support of our program.

Yours sincerely

Judy Miles
OSHC Coordinator

Ricarda Lillis
Business Manager