## **O**Compass

## Parent Contributions Guide

- Make a Contribution to your School
- Updating Payment Plan Credit Card
   Details App and Desktop Browser
- Generating Receipts





## Make a Contribution to your School - App

#### Step 1

Click on the Payments Centre notification on your homepage. You can also click on the Contributions module from your Favourites, or from the More menu instead.

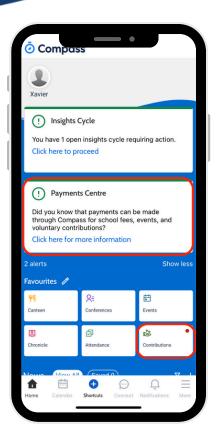
#### Step 2

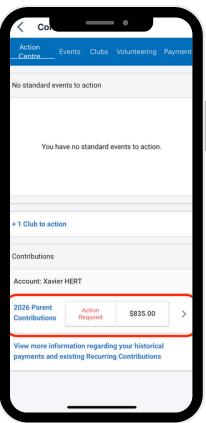
On the Action Centre tab, click on the Parent Contributions set up by your school.

#### Step 3

Click on continue until you reach the Payments tab.

You may need to respond to and agreements and questions in order to proceed to the Payment tab.







# Make a Contribution to your School - App

#### Step 4

On the Payments tab, you can make a contribution towards the payment items listed.

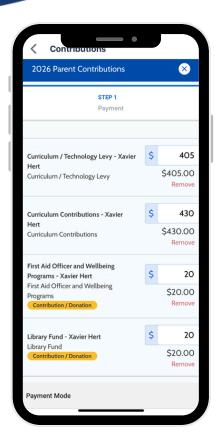
#### Step 5

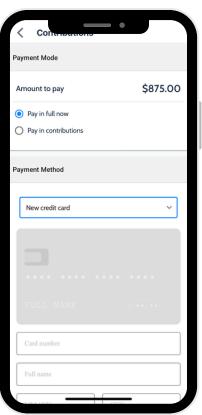
Select how you would like to make a payment and enter your card details.

Click on the blue 'Process' button to process the payment.

#### Step 6

You can go into your Action Centre and make a contribution at any time.







# Updating Payment Plan Credit Card Details - App

#### Step 1

From the More menu, click on 'Settings' and 'Wallet'.

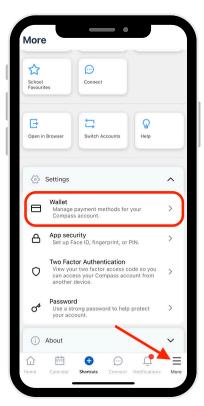
#### Step 2

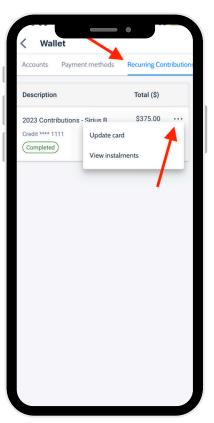
Click on the 'Recurring Contributions' tab to see your Payment Plans.

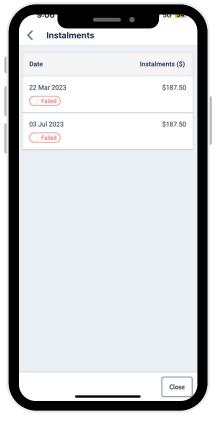
#### Step 3

Click on the three dots next to the payment plan.

Click on 'View instalments' to view the status of each instalment.









# Updating Payment Plan Credit Card Details - App

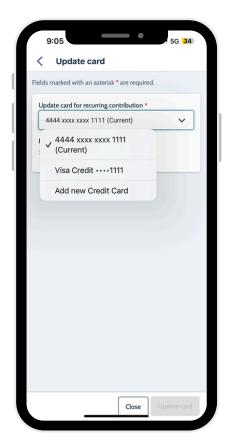
#### Step 4

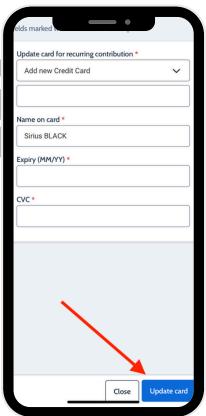
Click on 'Update card' to update your credit card linked to the payment plan.

#### Step 5

When selecting an existing card, please enter the card expiry date and CVC.

When adding a new credit card, please enter the card number, expiry date and CVC and click on 'Update card'.







## Updating Payment Plan Credit Card Details - Web Browser

#### Step 1

Click on the Tools menu (Cog icon) in the top right corner.

Click on 'Recurring Contributions'.

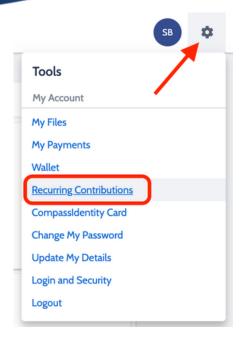
#### Step 2

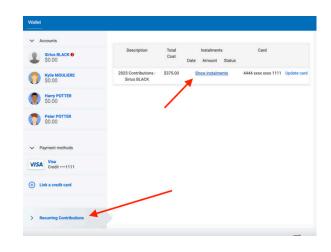
Click on the 'Recurring Contributions' tab.

Click on 'Show instalments' to see the instalment dates and status.

#### Step 3

Click on 'Update card'.









## Updating Payment Plan Credit Card Details

#### Step 4

Select from an existing credit card, or add a new credit card.

#### Step 5

When selecting an existing card, please enter the card expiry date and CVC.

When adding a new credit card, please enter the card number, expiry date and CVC.

# Update card for Recurring Contribution 2023 Contributions - Sirius BLACK V 4444 xxxx xxxx 1111 (Current) Visa Credit ----1111 Add new Credit Card ----1111 Sirius BLACK Please select an existing saved credit card or choose to add a new card to update. Update card for Recurring Contribution

#### Update card for Recurring Contribution 2023 Contributions - Sirius BLACK



#### Step 6

Click on 'Update card for Recurring Contributions'.

Update card for Recurring Contribution



## Generating Receipts - Web Browser

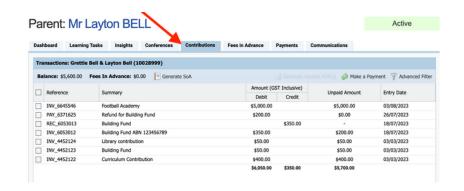
#### Step 1

Click on your initials in the top right corner.



#### Step 2

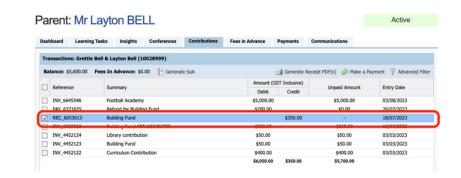
Click on the 'Contributions' tab.



#### Step 3

Click on the checkbox next to the Receipt document/s you would like to generate.

Receipts have the prefix 'REC'.



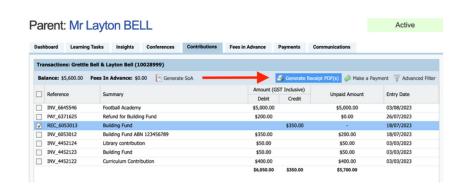


### **Generating Receipts**

#### Step 4

Click on 'Generate Receipt PDF(s)'.

The Receipt will download onto your device as a ZIP file.



#### Step 5

Locate the ZIP file in your downloads folder and open the Receipt PDF document.

#### **Receipts for donations**

If you have made a donation, and this has been set up by your school, you will see the Voluntary Donation Receipt Description on a separate page. This will typically be the last page of the document.