

# FORTNITE

Age Rating in  
the App Store:  
**FORTNITE 12+**

**Fortnite is an online gaming platform allowing up to 100 users per game to drop on to an island/map in the hunt for weapons and equipment. The users then hunt each other down in the hope to become number 1.**

**Battle Royale mode provided by epic games is free to download and available for everyone. Users have the choice to buy cosmetic items (micro transactions) which allows their character to look unique to others.**

## Concerns

Users are able to connect with other random users around the world. When holding down 'T' the game will allow the user to chat with any other user. This poses potentially inappropriate contact between users.

Be aware if your child is using your App Store / Google Play Store to play Fortnite they may be able to use the micro transaction function which will spend money off the linked credit card to the account.

### How do I report / unfriend another user?

Users can report other users for harassment, inappropriate language, bullying and hacking.

### To report

Fortnite recently updated their standard contact interface to accommodate player reports. Just click 'Email Us' and fill out the required fields. After selecting the Product and Game Mode, select Report Player as the Issue Type. This will make sure these reports are routed to the correct team.

### A few helpful tips when reporting players:

Make sure to include the player(s) full in-game name, spelled as accurately as possible! If it looks like the player is using unusual or uncommon characters in their in-game name, screenshots are totally acceptable documentation. Speaking of screenshots: screenshots & video are incredibly useful for validation. If you captured

screenshots or videos of the offence, attach them. If you have links to streaming video of bad behaviour, include them!

<http://fortnitehelp.epicgames.com/customer/portal/articles/2843190>

If a user wants to delete a 'friend' within the game they can simply go to the icon on the top right of the screen with the three figures and select the user and click 'unfriend'. There is no way to block a user in the game. If a user is harassing another user they should follow the appropriate steps above to report them.

Make sure you talk to your child about appropriate behaviour whilst they are playing video games. It is never okay to bully or be mean to other players. If your child is getting bullied or harassed make sure they know that they can always come to you or a trusted adult for assistance.

If things get too intense within the game, make sure they know that they can always mute other players or simply leave the game. Your young person also needs to be aware to never disclose personal or private information to other users within the game and to only talk to people about the game itself.

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