

# Ready Set Work Cafe Operations

**Get ready for Hospitality work!**

Ready Set Work Cafe Operations is a practical 10 day course designed to prepare people for work or training in the Hospitality industry.

## ***In this course you will:***

- Operate a commercial espresso machine and coffee grinder to prepare espresso coffee beverages
- Learn methods and techniques of texturing milk, tamping and espresso coffee extraction
- Learn about hygienic practices for food safety
- Prepare and serve drinks
- Gain a greater understanding of the Hospitality Industry, focusing on cafes
- Learn about Industry expectations of employers and employees
- Learn Customer Service and Workplace Communication skills
- Prepare a personal profile and Industry pathway plan to further training or employment
- Participate in Industry visits
- Gain a Statement of Attainment for successful completion of units of competency

Upon successful completion of this training, participants can be assisted to pathway into our employer network programs and services that are offered by Jesuit Community College.

## **2017 Enrolments are open**

**Dates:** Feb 27, March 2, 6, 9, 16, 20, 23, 27, 30 April 3  
(Tuesdays and Thursdays)

**Location:** 14 – 16 Martin Street Thornbury (in the Community Hall at rear)

**Time:** 10.00am – 2.00pm

**\* Eligibility criteria apply**



## **Contact details**

For further information please contact Voula

(w) 9415 8700 or  
(e) [courses@jss.org.au](mailto:courses@jss.org.au)

(w) [www.jss.org.au](http://www.jss.org.au)

Jesuit Social Services encourage those interested with a disability to apply.



This training is funded by Federal and State government funding TOID: 21800



**Jesuit Community College**  
[www.jesuitcommunitycollege.org.au](http://www.jesuitcommunitycollege.org.au)



## Ready Set Work Cafe Operations

**Delivery mode:** Face to face classroom and excursions/industry visits

**Study mode:** Part-time

### Assessment Methods

There are no exams. Assessment is continuous and ongoing, focusing on the process of learning as well as the competencies stated in the modules of CGEA Training.

**Fees:** Jesuit Community College charges fees in accordance with Skills First funding guidelines.

**Jesuit Social Services student support fund:** You may be eligible for a financial support through this fund to offset fees. This process is conducted as part of the enrolment process. This process is displayed in the course information handbook and our website. [http://jss.org.au/wp-content/uploads/2015/10/Jesuit-Community-College-Course-Information-\\_V4\\_Jan-17.pdf](http://jss.org.au/wp-content/uploads/2015/10/Jesuit-Community-College-Course-Information-_V4_Jan-17.pdf)

### \*General eligibility criteria for Skills First Victorian government funded education, you must be either an:

- an Australian citizen; or, an Australian Permanent Resident (holder of a permanent visa); or,
  - a New Zealand citizen (holder of a current New Zealand passport); or
  - an Asylum Seeker holder of a current VISA Class E (BVE), Safe Haven Enterprise Visa (SHEV); or,
  - Temporary Protection Visa (TPV) [as verified via the Commonwealth Visa Entitlement Verification Online (VEVO) with study rights]
- and**
- not enrolled in mainstream education (*School means any secondary schooling including, House Schooling, VCE and VCAL delivered at TAFE and other RTO's*)
  - not enrolled in The Commonwealth Government's *Skills for Education and Employment* program
  - not have completed an Australian qualification at Diploma level and above
  - If under 17 years of age and disengaged from school, participants will need to obtain an official *Transition from School Form* for us to sight.

Program	Code: 22235VIC	Title: Certificate I in General Education for Adult Introductory	Nominal Hours
Core			
VU21297	Develop and document a learning plan and portfolio with guidance		20
VU21298	Conduct a project with guidance		20
Electives			
SITXWHS001	Participate in safe work practices		12
SITXFSA001	Use hygienic practices for food safety		15
STIHFAB005	Prepare and serve espresso coffee		30
VU21309	Work with measurements in simple, familiar situations		30
	Total		127