



2 April 2026

Dear Parents and Carers,

We're excited to share that the Qustodio Parent App is now available for parents and carers. As part of our ongoing commitment to student digital wellbeing, we invite you to set up your parent account and take an active role in fostering healthy digital habits and a safe online environment for your child.

By linking your account to your child, you'll gain valuable insights into their online activity and have access to tools that support positive digital behaviours - both on their school-provided learning device and an additional personal/mobile device of your choice.

With the [Qustodio parent app](#), you'll have the ability to apply:

- ✓ **Content Filtering** – Control which websites and content categories your child can access. (Any College provided device already has this filtering on it)
- ✓ **App & Game Management** – Block distracting or inappropriate apps to keep your child focused.
- ✓ **Custom Schedules** – Set tailored rules for different times of the day, such as homework or bedtime.
- ✓ **Internet Pause** – Temporarily turn off internet access on your child's school or personal device outside of school hours.
- ✓ **Comprehensive Activity Reports** – Gain insights into your child's online behaviour, including search history.
- ✓ **Expert Online Safety Advice** – Receive guidance from professionals to support your child's digital well-being.

How to Get Started

Click the link to create your Qustodio Family Account: [Qustodio parent account](#)

Important Notes:

- One parent/guardian must create the account first. After setup, additional parents or guardians can be invited to co-manage the account.
- Split families will be invited to create separate accounts for each parent.
- **Do not** install the Kids App Qustodio on your child's school-provided learning device - these are already protected by the school.
- This offer allows you to protect one additional personal device per child (e.g., mobile phone, tablet).



- You will be sent a validation email when creating your Qustodio account. Please check your spam or junk folder if you have not received it.

Need Help?

Video Resources

Watch the videos below to help you successfully create your Qustodio Family Account:

- [Introduction to Qustodio parent tools video](#) to find out how these tools will help you keep your child safe online
- [Part 1: How to create a Qustodio Account & Connect with my child's school account](#)
- [Part 2: Inviting an additional parent/guardian to join your newly created Qustodio parent account](#)

Contact Qustodio

For any Qustodio-related support queries, contact the Qustodio Support team:

e: myschool@qustodio.com or use the [Qustodio Help Form](#)

Or for school support please contact techlab@richmond.nsw.edu.au

Thank you for partnering with us on this important initiative. Together, we can create a safer, healthier digital experience for our students!

Yours faithfully,

David Henderson

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