Restorative Questions

Reflect	Repair	Reconnect
What happened? What's the story? What was going on for you? What were you thinking at the time? If there was a video camera on the wall, what would it have seen? What have you thought about since? Who do you think has been affected? In what ways? Was this fair or unfair? Was this the right thing or the wrong thing to do?	What do you need to do to put things right? How will this help? Tell me more about this. What exactly are you saying sorry for?	How can we make sure this doesn't happen again? What can I do to help you? What can we do differently next time?