

Disability Liaison Officers (DLO) advocate for people with a disability within the health system.

We aim to improve access to health care in the Loddon Mallee Region.



To access the Disability Support Clinic, Booking is Essential.

**For Questions and Referrals,
and to bookings
contact Bendigo DLO on**

Ph: 5454 9141

disabilityliaison@bendigohealth.org.au

Monday to Friday

9am to 5pm



Bendigo Health Disability Liaison Officer Program DLO



What we do

The Bendigo Health Disability Liaison Officers (DLO) are team of staff who are a contact and advocate for people with a disability within the health system.

We work with Healthcare Teams to ensure safe, accessible and inclusive care for people with a Disability.

The Disability Liaison Officers can enable you to access:

- COVID- 19 testing
- COVID-19 Vaccination
- Help if you have received a positive COVID-19 test or need to self isolate.
- Health Services that are not be related to COVID-19
- Plan for a stay in hospital for any reason
- Provide Education and promote Disability Awareness throughout the hospital

COVID-19 Vaccination

Our current focus is to provide information about Vaccination Options and support you in receiving your Vaccination or Booster.

The Bendigo Health COVID-Vaccination Hub have a twice weekly Disability Support Clinic for people with a Disability to attend and receive their COVID-19 Vaccination.

The clinic is in an accessible and quieter area, and able to meet individual needs (sensory, mobility etc).

DLO's can also help you access other vaccination options outside of the vaccination hub including:

- In home Vaccination if you cannot get to the hub
- Sedation if required.

Who can refer to DLO?

- Anyone can make a referral to our service, including you, your family and carers.
- You need to agree to the referral.
- You may be referred by your disability providers, support coordinator, health professional.

When to contact us:

You can contact us:

- If you have questions about Disability and access to Healthcare at Bendigo Health..
- If you have questions about how to access COVID-19 information, COVID-19 Testing or COVID-19 Vaccination.
- If you have any suggestions to make Bendigo Health more accessible to everyone.

Costs

There is no cost for this service.

Feedback

We welcome your comments and suggestions. Your feedback helps us to improve our service. If you have any concerns about any aspect of your care please contact us.

