



**TheirCare**  
where kids love to be!

# **HOLIDAY PROGRAM PREVIEW**

Autumn 2025



The place to be  
these holidays!

**TheirCare**  
where kids love to be!

presents

# MAD FUN

AUTUMN Holiday Festival

featuring... YOU!





# Program Highlights

- Silent Discos
- Theatre Productions
- Hollywood Stars Super Excursions
- Musical Incursions
- Magicians
- Colour Runs
- Butterfly Enclosure Incursions





# Movies



A Minecraft Movie



Dog Man (WA Only)



# Super Excursions

- Super Silent Discoes
- Area 51 Play Centre
- KABOOM Active
- Super Hollywood Stars
- Flip Out Sessions
- Alice in Wonderland in the Garden

## Excursions

- Movies
- Clip n Climb
- Inflatable World
- Zoos and Farms
- Theatre Productions





# TheirCare Incursions



Magic Bubble  
Kits



The Magic  
Vault



Tie Dye Tote  
Bag

Video instructions are available from November 30th on TERRIE  
<https://terrie.theircare.com.au/pages/hp/info>



# TheirCare In House Fun Days



Lil Rockstars



M.A.D Science



Under the Spotlight



Bunny's Picnic

In House Days - M.A.D Fun



# Excursion Permission Forms

We have digitised the Excursion Permission form Procedure.

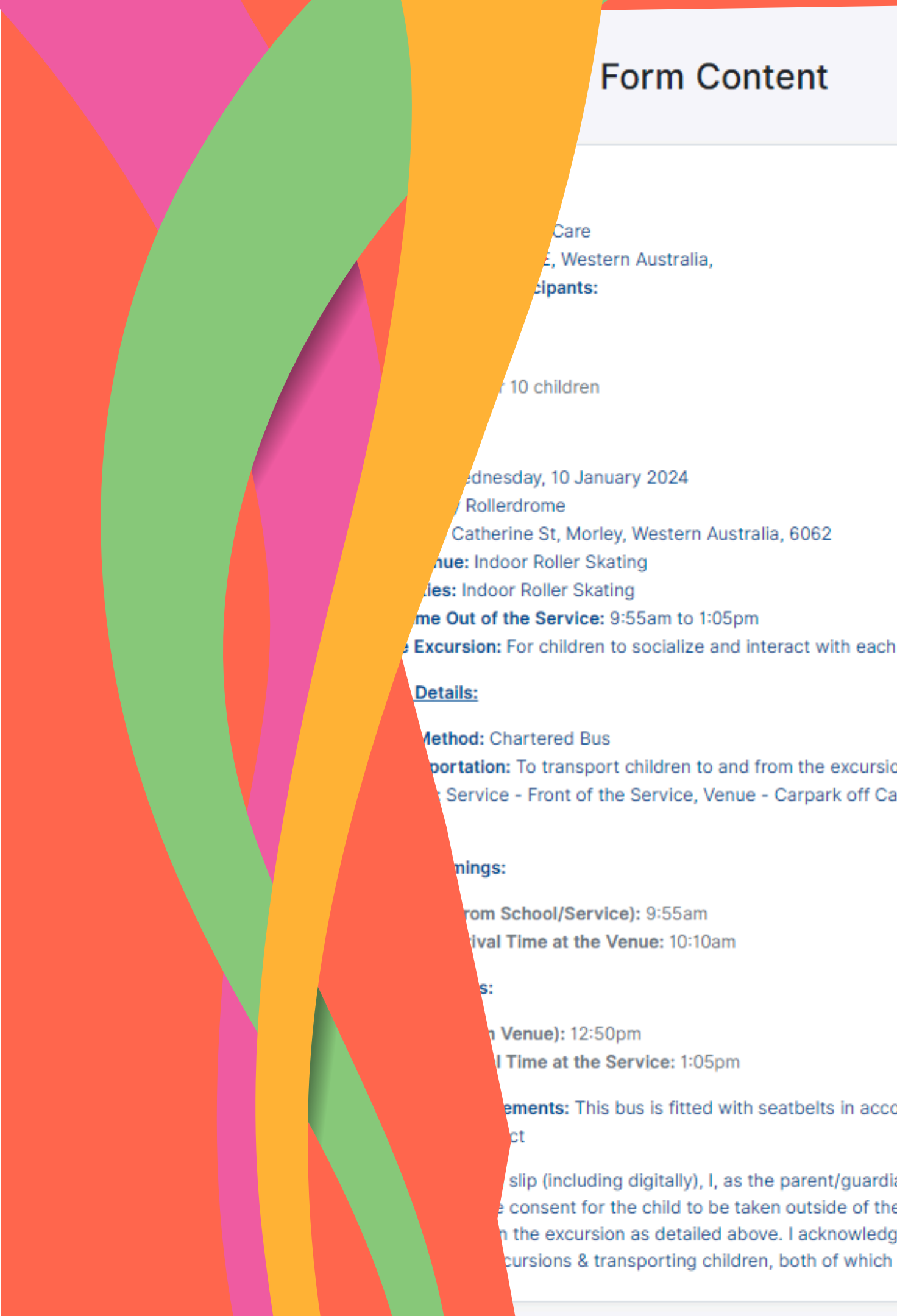
What's changed?

Rather than waiting until the family is at the service to sign permission forms, families will be prompted to provide consent when they book their child into the session via FullyBooked. The service staff will still be responsible for ensuring that all families have provided consent prior to departing the service using reporting tools available to them.

Please ensure there is a printed copy of the permission form available on the day for walk ins.

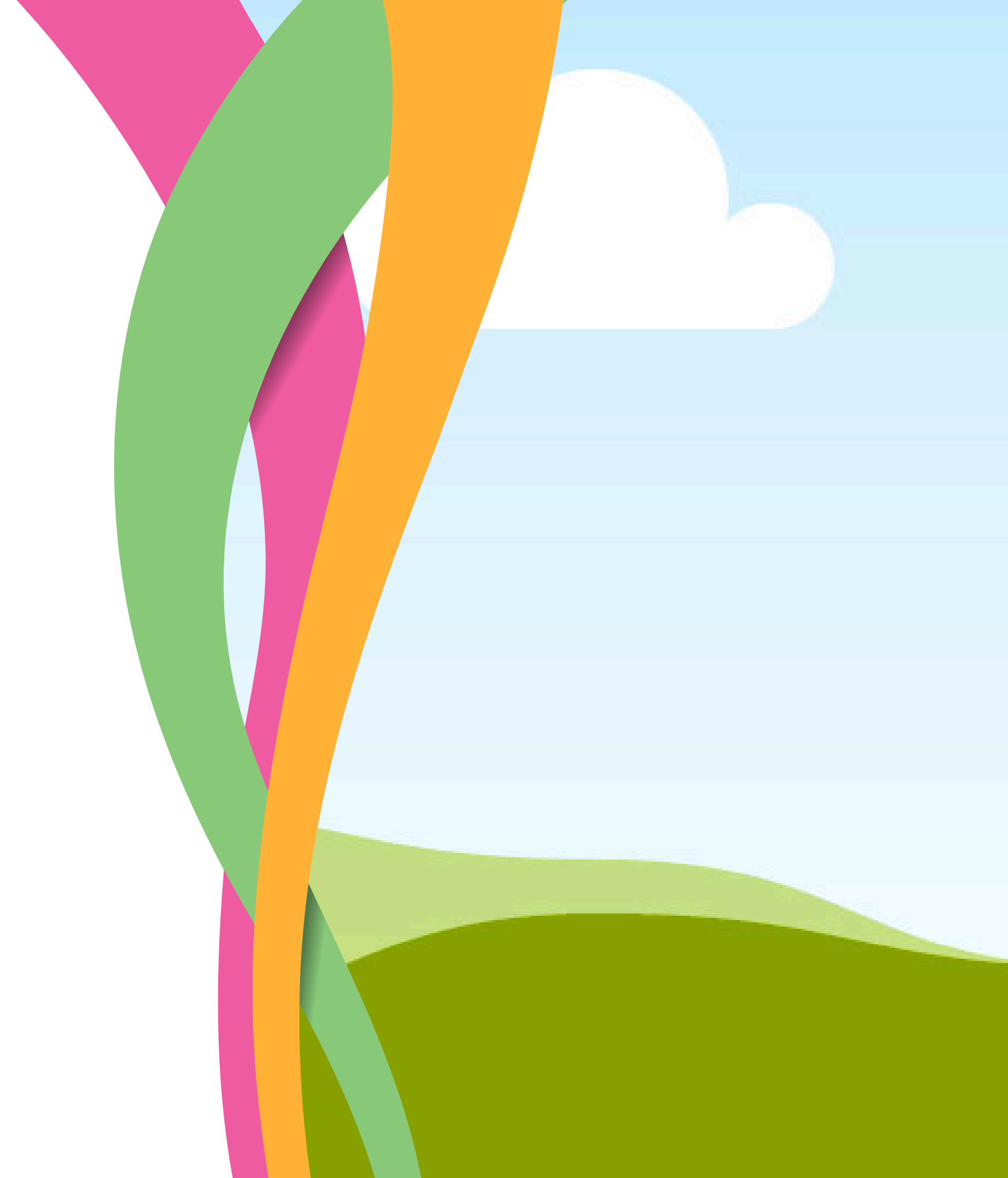
If there is a change in day/date/venue details etc. the families will be prompted to resign.

This information is available on TERRIE under HP - Digital excursion permission form <https://terrie.theircare.com.au/pages/hp/permissionforms>





Where to Start?



# Accessing Your Program

All Service Coordinators should have access to Kapow, our Holiday Program platform, where you can access:

- An outline of the program
- Activity Packs (promoted activities)
- Venue/Provider contact information
- Risk Assessments + MAP required
- Templates & Forms
- Session Times

This is linked to your FullyBooked account.

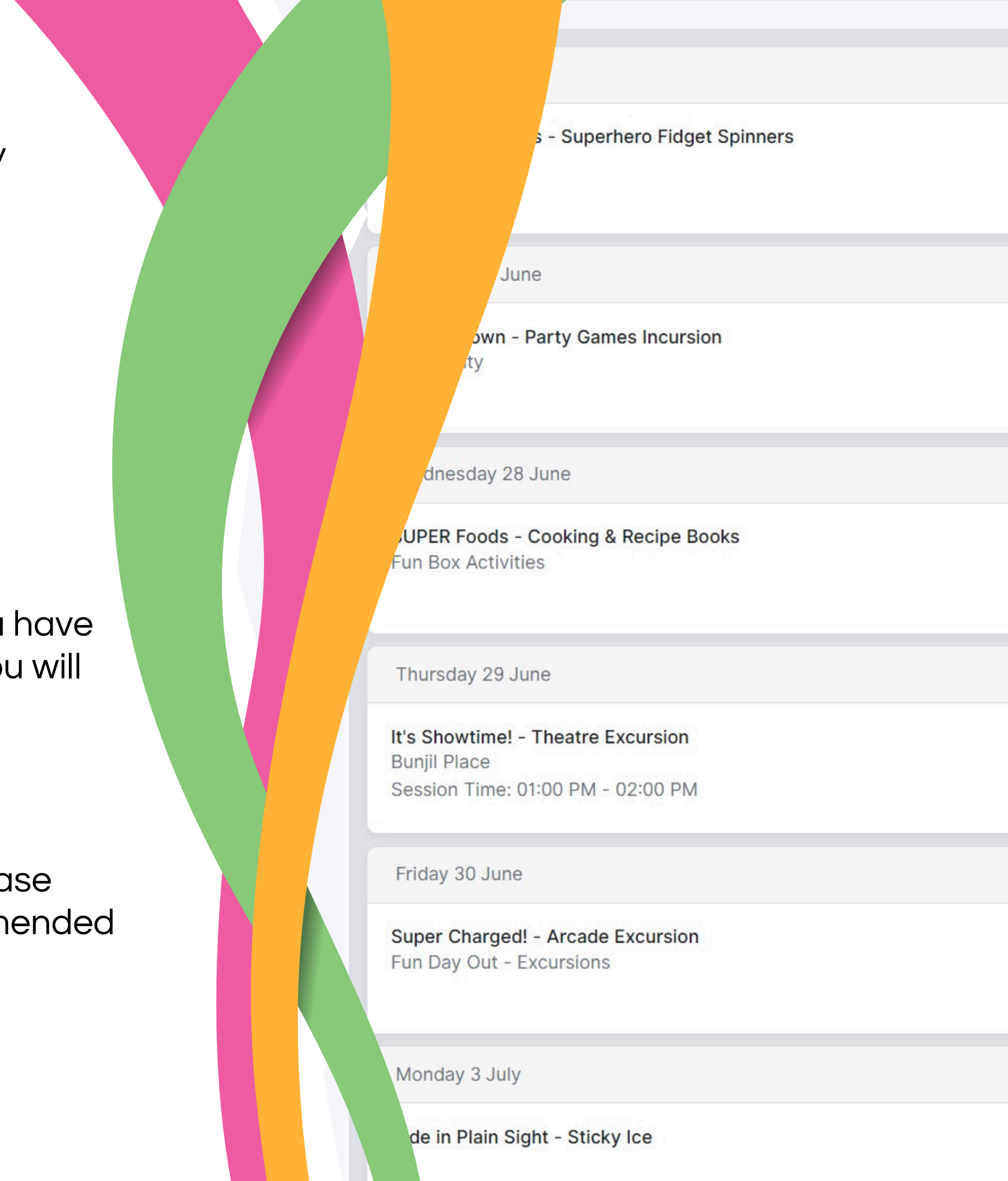
If you do not have access, please inform your Area Manager. If you have recently been linked to a new service when you go onto KAPOW you will need to sync from FullyBooked.

Additional information & flyer can be accessed on our website.

If you print your program from kapow prior to HP commencing, please ensure you're still checking kapow daily, as we sometimes have amended session times.

Additional Kapow Instructions -

<https://terrie.theircare.com.au/intranet/documents/62/928/>





# Program Planning

## Promoted Activities

Promoted activities are those advertised on your program flyer - These have been created by the HP Team and uploaded into the Fun Universe. Families book in for days based on these advertised activities, they are available on your Activity Packs and need to be offered each day. Your Craft Box should cover these activities, some may require additional purchasing from Woolies or Zart Art.

## Service Planned Programming

Advertised Activities will make up 50% of your program alongside Excursions, Incursions and TC Incursions. As you know your children, service and staff, it is up to yourself and your team to create an engaging program to run each day! There are over 1000 activities in the Fun Universe! It's a fabulous resource to use and will help day to day programming!





# Craft Boxes & Budgets

Each service will receive a craft resource box with their TheirCare Incursion kits. These will be based on the expected attendance so not all services will have a separate/additional budget. Services that have been allocated the additional budget is for Zart Art. Activities outside of these are communicated in your activity packs and likely from woiles eg. Flour or sponges etc.

This box includes the staple items which services use for activities including:

- Paper - in Assorted Colours & Sizes
- Tissue Paper
- Sequins
- Paint
- Glue & Gluesticks
- Feathers
- Buttons
- Tapes
- Pipe Cleaners
- Googly Eyes
- Craft Sticks
- Pom Poms
- Straws, Plates & Cups
- Beads
- Wool

New FunBox items include - Loom Bands, different colouring sheets, Stencils and Stamps, Colour Pencils, Textas, Paint Brushes and Chalk.

We have removed Tooth Picks, Skewers, Sewing Needles, Marbles and Match Sticks.





# Craft Boxes





# Deliveries



Deliveries will be arriving over the coming weeks.

If you receive a FunBox delivery, it is for Holiday Program, please do not use resources before allocated TC Incursion Day.

Check your Resources once Delivered. Ensure they match your program in kapow and numbers, if they don't, contact your Area Manager.

Food & Consumables available via Woolworths, please ensure you read through your Activity Packs for any additional purchases (ie Baking Soda, Sponges, Vinegar)

Resources are based on your previous season estimated numbers, but allocated in lots of 10 so will likely have additional resources out in the field.





# Promoting Your Service

All Non HP Services will receive A3 HP Posters, HP services will receive Flyers, A2 Poster and A3 Posters.

Additionally, Program Flyers can be downloaded and displayed in your service to redirect families to nearby TheirCare Services who run HP! These must be displayed in the service and around the school.

We have also developed a Marketing Pack that will soon be sent out to all services who run HP, this includes Flyer PDF, and social media tiles which can be used on the schools' social media.

Other ways to promote your program include -

- Speaking at School Assembly
- Newsletters
- Speaking to families during BSC and ASC

If you would like to display another Program Flyer, you can download all flyers from the website - <https://theircare.com.au/holiday-programs/>



# Key Information

Headed out on an excursion, please ensure all the children have

- Hats
- Water bottle
- Sunscreen
- Check your timing and activity packs as you may be required to bring along, lunch, morning or afternoon tea where applicable.
- Socks where applicable.

## Supplier confirmations

- HP team have made the initial booking and confirmed having a booking, with the changing of booking numbers daily coordinators are required to contact the venue and confirm your numbers 24-48 hours prior to the day.
- Buses require confirm your numbers 24-48 hours prior to the day.
- Movies will reach out to you by email to confirm. Do not call.
- Bounce confirms numbers with the HP team.
- Party Higher (Incursions and Excursions) confirm numbers with HP Team. Do not call.
- Zoos - HP team book the tickets in the morning of based on confirmed numbers. HP will book for educators and children and send the tickets to your service email.

## Waivers

Some of our Venues require Waivers to be signed before the session, these include

- Xtreme Bounce
- SuperPark
- Flip Out
- Australian Ninja Academy

We have created QR Codes that will be sent directly to Service Coordinators, we ask that you print these out and display in service, reminding families to sign the Waiver before their Excursion.

We will Keep track of which waivers have been completed and send reminders a week prior and 48 hours prior to your Excursion.

If these are not signed, we run the risk of not being allowed to participate in the experience.





# Weather Smart Policies & Excursions

## TheirCare Policies – Operation Manual



### Sun smart policy

TheirCare Educators will follow SunSmart guidelines to ensure children are safe during warm weather.

- Children and Educators **MUST** apply 50+ broad spectrum sunscreen 20 minutes prior to going outdoors and reapply every 2 hours (once sunscreen has been applied ensure children wash their hands to avoid slippery hands).
- Children and Educators **MUST** wear hats when going outdoors (wide brimmed hats preferred) - **NO HAT NO PLAY.**
- Educators **MUST** ensure no outdoor play is planned when UV rays are at their highest (follow **SunSmart chart**)
- If weather is above 35 degrees, educators in consultation with the Area Manager will risk assess utilising the outdoor areas. If there is a high risk, the outdoor areas will not be used.
- If weather is under 35 degrees, please ensure quiet outdoor activities are provided and shady areas are utilised.
- If a child has a sensitivity to sunscreen provided by the service, Educators will request parents to provide an appropriate brand of sunscreen for their child.
- All the above include holiday program periods.
- All service must follow the school's sun smart (hat) policy.



# Escalations during HP

Your Area Manager is your first point of contact when running your services over the holiday period including, resourcing and stock levels, day to day programming, questions regarding digital authorisation forms or Kapow/FullyBooked.

Your Area Manager needs to be made aware of any issues you may run into during HP, it is imperative you reach out to them, if they are unable to resolve the issue, they will reach out to us. If you cannot reach them or they are unable to assist you, they may ask you to contact us directly.

This season we are adjusting our Contacts and Escalations Procedure, to ensure any issues are able to be resolved in a timely manner. Please contact the following HP Team member for urgent issues including buses arriving late, venues having issues with bookings or capacity, incursion providers haven't turned up or have cancelled, we will work alongside your AM to resolve the issue as efficiently as possible.  
If you cannot get onto your relevant HP Team Member, please continue to call down the escalation list!

Takara - WA and QLD  
Mobile - 0497 900 890  
Email: [hp@theircare.com.au](mailto:hp@theircare.com.au)

Hayley - NSW  
Mobile - 0484385942  
Email: [hp@theircare.com.au](mailto:hp@theircare.com.au)

Tilly - VIC  
Mobile - 0400 808 118  
Email: [hp@theircare.com.au](mailto:hp@theircare.com.au)

Escalations to Vanessa  
Mobile - 0400 444 349  
Email: [hp@theircare.com.au](mailto:hp@theircare.com.au)







Any Questions?  
[hp@theircare.com.au](mailto:hp@theircare.com.au)

