

# FAIRHILLS HIGH SCHOOL

## Remote/Flexible Learning: Student Concerns

Revised 27/5/2020

Dear Parents,

**Please note that these arrangements will continue to the end of the term as we phase back into on-site learning**

As you are aware, we are encouraging any students with concerns about their remote learning or how they are managing their lives with social distancing restrictions, to contact the school for some assistance. Staff are very willing to help and are reporting that some students and parents are contacting us and usually finding the contact helpful. Perhaps there are others with concerns who have not yet done so. We encourage all parents to check with their students on a daily basis and either contact us directly or encourage your student to do so if they are experiencing difficulties. The following table is designed to help you easily make contact with the appropriate staff-member.

The designated staff-member will endeavour to respond by email or phone within 24 hours (not including weekends)

Number	Type of Concern	Recommended action to take	Contact Details
1	I don't understand the lesson plan	Email the class teacher listing specifically what you don't understand	On your Compass schedule, click on your class period and then click on email
2	The work in the lesson plans is generally too much/too hard for me	Email the class teacher explaining specifically what you are experiencing	On your Compass schedule, click on your class period and then click on email
3	I'm not getting enough help from one or more of my teachers	Email your Year Level Coordinator	7 - <a href="mailto:Ying.Qin@education.vic.gov.au">Ying.Qin@education.vic.gov.au</a> 8 - <a href="mailto:Marguerite.Kuhne@education.vic.gov.au">Marguerite.Kuhne@education.vic.gov.au</a> 9 - <a href="mailto:Kristy.Burrell@education.vic.gov.au">Kristy.Burrell@education.vic.gov.au</a> 10 - <a href="mailto:Leanne.Henderson@education.vic.gov.au">Leanne.Henderson@education.vic.gov.au</a> 11 - <a href="mailto:Julian.Stokes@education.vic.gov.au">Julian.Stokes@education.vic.gov.au</a> 12 - <a href="mailto:Silvana.LaLeggia@education.vic.gov.au">Silvana.LaLeggia@education.vic.gov.au</a>
4	The present arrangements at home are making my remote learning difficult	Email your Year Level Coordinator	See item 3 above
5	I think I might have an emotional or mental health issue	Make appointment with a member of the Wellbeing Team	1. Go to: <a href="https://www.halaxy.com/profile/fhs-wellbeing/location/505351">https://www.halaxy.com/profile/fhs-wellbeing/location/505351</a> 2. Pick a time and date with someone from the wellbeing team 3. Fill in your details - make sure you enter a correct email address and mobile number 4. Download and install Webex: <a href="https://www.webex.com/downloads.html/">https://www.webex.com/downloads.html/</a> 5. Attend your session (please join a few a minutes early)  OR <a href="mailto:Amal.Saleh-Zada@education.vic.gov.au">Amal.Saleh-Zada@education.vic.gov.au</a> Phone Amal Saleh-Zada on 0456416431
6	I'm having difficulty dealing with the social isolation restrictions	Make appointment with a member of the Wellbeing Team	See item 5 above

7	I'm having difficulty with some aspect of technology	Email Ms Oliver or Mark the I/T Technician	<a href="mailto:Jennifer.Oliver@education.vic.gov.au">Jennifer.Oliver@education.vic.gov.au</a> <a href="mailto:Johnson.mark.m@edumail.vic.gov.au">Johnson.mark.m@edumail.vic.gov.au</a>
8	I don't have a text book for one or more of my subjects	Email MS Nichols with a list of the books you need	<a href="mailto:Michelle.Nickels@education.vic.gov.au">Michelle.Nickels@education.vic.gov.au</a>
9	My email isn't working so I can't email for help	Phone the school office between 9.00am and 3.00 pm and ask the receptionist to get Mark to phone you	School Phone is 97585022
10	I would like some extra help from an integration aide	Email Ms McAloon, the integration coordinator	<a href="mailto:Rhiannon.Mcaloon@education.vic.gov.au">Rhiannon.Mcaloon@education.vic.gov.au</a>
11	I have another concern that isn't on the list	Email your Year Level Coordinator	See item 3 above