

Disability is a word used to describe many different things that might make a person's body or mind work differently or be affected. We help those people, their families and communities through advocacy. Advocacy is speaking or acting on behalf of someone to protect and uphold their rights.

We are kind. We will show respect and listen to you and what you want. We will respect your culture and the people that are important to you.

We are on your side all the way. We listen to what you want. YOU are the person that tells us what you want and we will help you to fight for your rights.

We are not afraid to challenge things to uphold your rights. We will raise your voice and take action for social justice. We will respect your culture and the people that are important to you.

We are here with you and are present in the moment. We are your ally and will learn what is important to you and will be guided by you.

Respect

Independence

Action

Collaboration

You can call us on 03 5222 5499 or email referrals@riac.org.au

Contact RIAC

We can have a yarn, listen to your story and understand what's going on in your life. We'll look at your issues and decide how we can assist you. If we have a waiting list, we'll make sure you're looked after and we'll keep in touch.

Intake

We have different types of programs in different areas across Regional Victoria because we understand people have different needs. We'll work together to decide what kind of support is best for you and available in your area.

Our Programs

When the waiting time is up, or as soon as possible your advocate will contact you to introduce themselves. You can get to know them, ask questions and make sure they're right for you. You can work with this person to fix your matter.

Advocacy

Our advocacy looks at one issues at a time in people's lives so there will come a time when we have to close your file. You can ask for assistance again if there are other issues in your life or if you need more help. If you need more help, we can yarn again and start another Intake/Assessment.

Closing your file

You can tell us what you like and don't like about our service at any time by giving feedback through yarning or writing. We'll take it on board.

Feedback