

For more information visit [ptv.vic.gov.au](http://ptv.vic.gov.au) or call 1800 800 007.

If you're deaf, or have a hearing or speech impairment, contact us through the National Relay Service – for more information, visit [relayservice.gov.au](http://relayservice.gov.au)



For information in other languages:

普通話	9321 5454	廣東話	9321 5441
Italiano	9321 5444	ਪੰਜਾਬੀ	9321 5445
Ελληνικά	9321 5443	हिन्दी	9321 5442
Việtnghữ	9321 5449	සිංහල	9321 5446
عربي	9321 5440	Español	9321 5447

If your language isn't listed visit [ptv.vic.gov.au/languages](http://ptv.vic.gov.au/languages) or call 9321 5450.

**Bikes and pets**   

Bicycles, dogs (with the exception of animals identified by an Assistance Animal Pass) and surfboards are not allowed on train replacement buses.

### Ticketing

Where possible, you should touch on and off at the beginning and end of your journey. When catching train replacement buses, you can touch on and off at your connecting train station.

**Accessibility** 

If you need help or cannot board a replacement bus, please contact PTV prior to travelling on 1800 800 007 or speak to our staff at the bus stop for alternative transport to be arranged at no cost.

## We're busy removing level crossings

We're removing 18 dangerous and congested level crossings and building 12 new stations, as part of a \$3 billion upgrade of the Frankston Line. It will improve safety, reduce congestion and allow more trains to run more often.

Over the next year we're removing five level crossings from Edithvale to Bonbeach by lowering the Frankston Line.

Three new modern stations will be built at Edithvale, Chelsea and Bonbeach providing better connections between trains and local transport including buses, taxis and bike storage facilities.

These changes will make it safer and easier for locals to access public transport, local shops and the beach.

Construction on these projects started in 2020 with work expected to be complete in 2022. For more information visit [levelcrossings.vic.gov.au](http://levelcrossings.vic.gov.au)

## Health and safety

Keeping our workers and the community safe is our priority as we deliver major infrastructure works across Victoria.

Victoria's Big Build has implemented strict health and safety policies, including increased cleaning across the public transport network and replacement buses.

Everyone must wear a mask, unless an exemption applies and passengers are being asked to practise good hygiene and physical distancing. If you are unwell, stay at home.

For more information on coronavirus, visit [coronavirus.vic.gov.au](http://coronavirus.vic.gov.au)

*Artist's impression of Chelsea Station. Subject to change.*

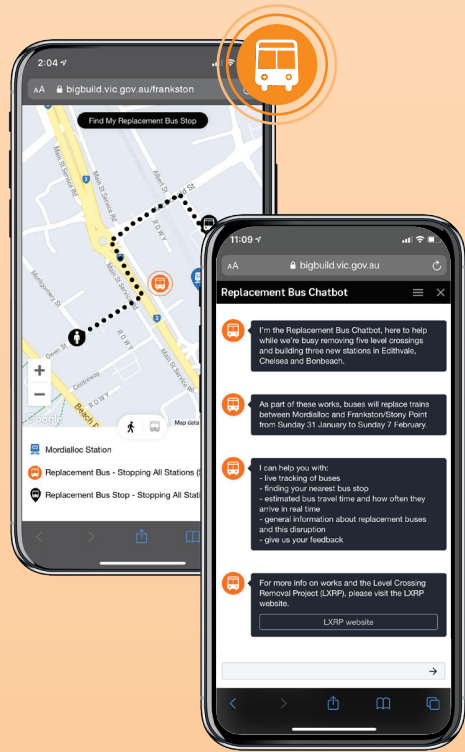


# Buses replace trains on the Frankston and Stony Point lines

Sunday 31 January to Sunday 7 February



# Track your replacement bus with our Chatbot



Chat with our new bot to find your replacement bus stop and see where it stops along the line.

From 31 January to 7 February you'll be able to track the replacement bus in real time and see how frequently it arrives at your stop.

Use your phone's camera or QR reader to scan the code or visit [bigbuild.vic.gov.au/frankston](http://bigbuild.vic.gov.au/frankston) to start chatting today.

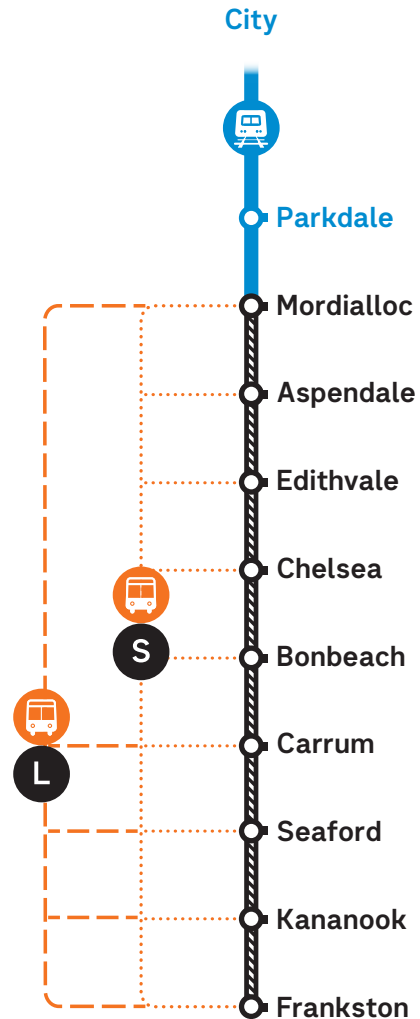


*This is a trial on the Frankston and Stony Point lines until 7 February.*



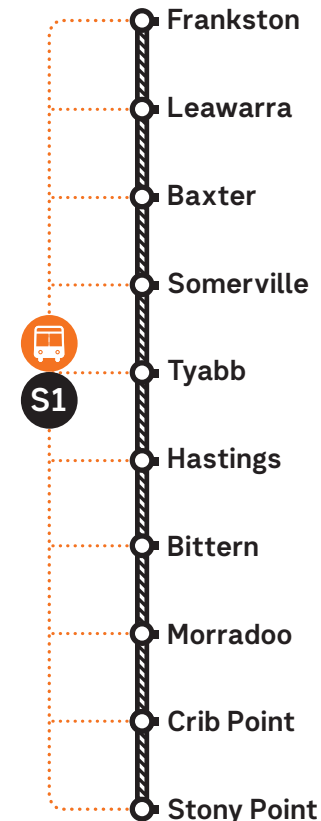
## Buses replace trains

**Between Mordialloc and Frankston**  
9pm Sunday 31 January to Sunday 7 February



**L** Limited Express    **S** **S1** Stopping all stations

**Between Frankston and Stony Point**  
9pm Sunday 31 January to Sunday 7 February



There will also be weekend and night works on other sections of the Frankston and Stony Point lines in January and February:

### Weekend works between Flinders Street and Moorabbin

8.30pm Friday 22 January to 2.30am Sunday 24 January

### Weekend works between Flinders Street and Caulfield

2.30am to last service Sunday 24 January

### Weekend works between Moorabbin and Frankston and Stony Point

9pm Friday 12 February to last service Sunday 14 February

### Night works between Moorabbin and Frankston and Stony Point

9pm to last service each night Monday 15 February to Wednesday 17 February

## Timetable changes for the Frankston Line

From Sunday 31 January, there's a new timetable on the Frankston Line and changes to the way you move into and around the City. This brings 45 extra services each week, including 10 new services in the busy morning and afternoon periods. Trains will arrive every 5 minutes during peak hour, every 10 minutes throughout the day and every 20 minutes at night.

Frankston Line trains will no longer run through the City Loop. Instead, trains will run direct to Flinders Street and Southern Cross stations before travelling towards Werribee or Williamstown, until the Metro Tunnel opens in 2025.

## Planning your journey

We're here to help you travel during major construction and get you to and from your destination as quickly and easily as possible. We'll continue to keep you updated on works and advise you of the best way to travel.

Plan your journey at [ptv.vic.gov.au](http://ptv.vic.gov.au) or call **1800 800 007**.