

St Pius X College (Chatswood)

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Improving data for school student travel

From 24 February Transport for NSW and your bus operator **CDC** will be visiting schools to carry out a count of school students using bus services. This will supplement Opal card information and give us improved insights as to how many students are catching buses, so that we can better plan our services.

Transport relies on Opal data to plan service improvements. However, many school students have low compliance when it comes to using their School Opal card. As a result, we do not have a good understanding of how students use our bus services. Students are required to use their School Opal card when getting on and off the bus, and, to encourage Opal Card usage, we will be waiving the \$10 replacement fee for lost School Opal cards for a limited period.

Your School has been chosen for this program based on the number of Opal cards issued. We are proposing to visit your school on **4 Mar 2025**, 20 minutes prior to afternoon bell time until departure of the last bus. During the visit our staff will remind students to use their School Opal card prior to boarding buses and provide information about how to replace a lost card for free. Key messages for students we would ask you to share before the visit are:

- always tap on and off when using your School Opal card
- follow the [Opal terms of use](#) and only use your School Opal card to travel to and from school
- always follow the [Student code of conduct](#) when you're on the bus
- Be polite and courteous to the Bus Driver and follow their reasonable instructions

It is in everyone's best interest to understand how many passengers we are carrying on our buses, so that we can better plan services to meet everyone's needs. Encouraging your students to Tap on and off helps us achieve this goal.

Regards,

David Callahan
Executive Director
Bus Transformation Branch
Transport for NSW