

Kharisma Kids Pty Ltd

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Dear Families,

We are writing to inform you about an important update regarding our service fees. After careful consideration and an extensive review, we have decided to implement a modest increase in our fees. This decision was made with great care to ensure that the increase is kept to a minimum. Several factors have contributed to this necessary adjustment:

Food Costs: The prices of food and other essential supplies have significantly risen. To maintain the nutritious and varied meals vital for the health and well-being of the children, it is necessary to adjust our fees accordingly.

Replacement of Toys and Games: To foster a stimulating and enriching environment, we regularly source, update, and replace toys, games, and educational materials. These items are essential for the development and enjoyment of the children, and ensuring they are safe and up-to-date requires ongoing investment.

Operational Costs: Rising costs for childcare insurance, work cover, wages, superannuation, and other operational expenses have also contributed to the need for this fee adjustment.

We understand that any increase in fees can be a concern for families, especially given the increased cost of living. However, we have made every effort to keep this change as minimal as possible while still ensuring the continued high quality of our services. It is also important to note that the Child Care Subsidy will help absorb some of this increase, effectively reducing the impact on your payments by approximately \$2.09 to \$3.42, based on the new CCS rate for FY2025.

The new fee structure will take effect from July 15, 2024. Detailed information about the updated fees is provided in the attached table. We are committed to transparency and are happy to discuss any questions or concerns you may have regarding this adjustment.

We greatly appreciate your understanding and continued support. Our primary goal remains to provide a nurturing and enriching environment for your children, and we are confident that these adjustments will help us maintain and enhance the quality of our programs.

Thank you for being a valued part of our community.

Warm regards,
Rob Milne

Kharisma Kids Pty Ltd

New Fee Schedule as of July 15th 2024

Before School Care	6:45am – 9am
Booked Care	\$27
Casual Care	\$32

After School Care	3pm – 6:15pm
Booked Care	\$34
Casual Care	\$39

Student Free Days/Vacation Care 7am – 6pm

Booked Care \$75 (includes lunch unless otherwise specified)
Additional Costs apply for extra activities as indicated on the Vacation Care planner

Permanent/Term Booked Care - Bookings that are made for the whole term or school year by either emailing your booking to kkids@sfsylunbrook.catholic.edu.au or text to 0411 295 273. These bookings are permanent for the entire period. They can be for 1 to 5 days a week. Casual bookings can be added via the Xplor app. No cancellations. Allowable Absences apply. Approved Absences apply with appropriate paperwork.

Casual Booked Care - Bookings made at any time before and during the current term via the Xplor app. 48 hours notice is required for Cancellations. Allowable Absences apply. Approved Absences apply with appropriate paperwork.

Bookings (Vacation Care)

Bookings are essential as it allows us to cater and to staff the program to the correct levels as required under the current Regulations. Parents can book in via the Xplor app. Although we do not charge for casual bookings, we do ask that parents book in before a designated date (usually the second last Friday of the term) so we can ensure we have enough resources and food for each day. We can limit bookings once the program starts if we do not have the resources to allow more bookings.

Parent's Responsibility

It is the parent's responsibility to notify the service (through our Xplor Home app) when children are going to be absent. If a child fails to show for a booked After School Care session, staff will try and locate them in the school and school grounds. If they are not found the parents will be called and notified of this. If the child's whereabouts is still not known, processes will be put in place to report the missing child to the Department of Education and Training.

Allowable Absences

Once a child has been booked into a session, that session must be paid for regardless of if the child attends or is absent. The Commonwealth will allow up to 42 absence days without supporting documentation. Your CCS will still be paid for by the Commonwealth for those 42 absences.