# Who can we assist?



Is here to assist residents in the City of Casey (South) community, including the following suburbs: Blind Bight, Clyde, Cannons Creek, Cranbourne, Fiveways, Devon Meadows, Hampton Park, Lyndhurst, Junction Village, Pearcedale, Tooradin, & Warneet







Drop in and chat to our friendly staff, and find out more about how we may be able to assist you.

## Where Are We?



156 Sladen Street, Cranbourne



**1** (03) 5996 3333



9.30 am - 4.00 pm (Thursdays 3pm close)



(03) 5996 3608



PO Box 5263, Cranbourne, 3977



ciss@cranbourneiss.org.au



www.cranbourneiss.org.au

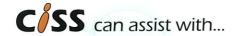
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# Cranbourne Information & Support **S**ervice







## Information regarding:

- Your Local Community
- What's On
- Education
- Leisure & Recreation
- Rights & Responsibilities
- Services, Organisations & Groups

### Concerns about:

- Family & Relationships
- Personal Hassles
- Money Worries
- Housing
- Health & Well Being
- Benefits & Concessions
- Education, Employment & Training Needs
- Consumer Problems
- Community Issues



## Who are we?

Cranbourne Information and Support Service (CISS) is a community based information, referral and support service staffed by trained volunteers.



## What do we do?

#### Our services include:

- Information and referral
- Crisis Intervention
- Individual & Family Counselling
- Financial Counselling
- Advocacy & Negotiation
- Tax Help
- Share accommodation register
- Volunteer register
- Volunteer training program
- No Interest Loans Scheme (NILS)

Life is a puzzle, and sometimes the pieces may become lost, broken or just won't fit together anymore. Let the professionally trained and accredited staff at CISS provide YOU with the assistance, support and resources needed to help YOU put the pieces back together again.



So, if you simply need community information on anything from A-Z, or if you are in crisis.......

#### WE ARE HERE TO HELP!

We respect the right of individuals to make their own decisions, and to fulfil this aim we provide a service which is FREE, CONFIDENTIAL, IMPARTIAL, & INDEPENDENT.