

Subscription and Payment 2023

Payment Instructions and Troubleshooting Tips

October 2022

Dear Parents/ Carers,

Your child will be using Edrolo as an essential online and textbook VCE resource to support their studies in 2023. This resource has been comprehensively assessed and chosen by your child's teachers and the school as a core teaching and learning resource. **The following information outlines the key benefits of this resource for your child as they approach their final years at school, and how to pay for their online and/or hardcopy access via the Edrolo Payment Portal. Payment must be made by Friday 3 February.**

What is the Edrolo Standard Resource?

Edrolo is an online resource that provides interactive videos and exam questions for Year 11 and Year 12 students. Edrolo is currently used by 1,000+ schools and 100,000+ students. You can find out more about how Edrolo will support your child in their VCE in this short video: edrolo.com.au/parents/

Our school will use Edrolo as a teaching and learning tool to further enhance what is covered in class. Our teachers will use Edrolo for:

- prescribed holiday homework
- pre-class work
- post-class consolidation
- assessment preparation and exam revision
- student self-study
- student feedback

Edrolo's Textbooks

Edrolo publishes textbooks that go far beyond the traditional textbooks we are generally familiar with. The main features of the Edrolo textbook include:

- Exam-style questions to help prepare students throughout the year.
- Answers for every question plus corresponding checklists to support student understanding.
- Video solutions accompanying all textbook questions, recorded by expert educators to guide students to understand what is required to answer the questions.
- Extra support with homework! There are loads of videos which are accessible 24/7 to help your child understand what they need to know for a SAC or exam.
- Data that is accessible by the teacher to help them better understand the next steps in your child's learning.

What does Edrolo cost?

- Standard Edrolo Course: \$27.50 incl GST per subject
- Edrolo Textbook Resource + Standard Edrolo Course: \$77 incl. GST + optional \$29 hardcopy textbook (delivered to your home address). Delivery of the hardcopy books will take place in late January 2023 in time for the new year.

How do I pay via the Edrolo Payment Portal for my child's access?

Payment must be made for Edrolo via the online Edrolo Payment Portal. As your child will be using Edrolo as a key resource in the subscribed subjects, please ensure payment is made as early as possible to ensure minimal disruption to their all-important studies. Payments can be made online through your child's Edrolo account from Tuesday 15 November.

If payment has not been received by **Friday 3 February**, your child will be blocked from accessing all their Edrolo courses until the balance has been paid in full (no later than 14 March 2023). **Please ensure payment is made by this date, as your child will have homework and classwork to complete on Edrolo throughout Term 4 and the summer break.** As soon as account payment has been made, access to all courses will be restored. Please read the following instructions to see how your child can activate their Edrolo account to access the Payment Portal to complete payment.

Activate Your Edrolo Account

If your child used Edrolo in 2022, their account will be active, and you can log in with them as normal to pay through the Payment Portal as per Step 6 below. If your child is new to Edrolo, please follow the instructions below first.

1. Go to www.edrolo.com.au/activate/bpx-tqy
 2. Enter your surname and check that it recognises your correct first name
 3. Enter your email address and choose a secure password that you will remember
 4. Click **Let me in**
 5. Edrolo will send a confirmation email to the email address you used above – head to this email and click the activation link.
 6. Once you have signed into your account, click on the **Pay now** button in the top right-hand corner of your screen and follow the prompts.
- *Didn't receive the confirmation email? Double-check your spam/junk folder. If not there, please head back to the link in step one and try again (you may have mistyped your email address).*
 - *I have an account, but I can't remember my password! Simply head to our [reset password page](#).*
 - *I'm still having trouble, please send help! Don't worry, our School Support Team is standing by ready to assist! Simply click 'Leave a Message' or give us a call on 1300 EDROLO (1300 337 656).*

Edrolo Payment Portal: Video Demo - edrolo.com.au/paymentvideo

Please watch this two-minute (approx.) video to see exactly how to complete payment for your child through the Edrolo Payment Portal.

The screenshot displays the Edrolo Payment Portal interface. At the top, there is a list of subscriptions:

Subscription Name	Type	Price
VCE Further Mathematics Units 3&4 <small>Digital Textbook subscription</small>	Digital	\$77.00
VCE Health and Human Development Units 3&4 <small>Edrolo Standard subscription</small>	Digital	\$27.50
VCE Psychology Units 3&4 <small>Digital Textbook subscription</small>	Digital	\$77.00

Below the subscriptions, there is a section titled "Add a print textbook to your digital subscription" with a note: "Delivery is FREE and ships in late Jan 2021." There are two red error messages: "Please select an option" above the first and second options.

The first option is "VCE Further Mathematics Units 3&4 Textbook" (Print Textbook) with a "Print" button and a "Select an option" dropdown menu.

The second option is "VCE Psychology Units 3&4 Textbook" (Print Textbook) with a "Print" button and a "Select an option" dropdown menu.

At the bottom of the page, the "Amount Due: \$181.50" is displayed, with "(incl. GST of \$16.50)" below it. A video player interface is visible at the very bottom, showing a progress bar at 0:50 / 2:07, a "Save & Continue" button, and a volume icon.