

# GET A HEAD START ON YOUR CAREER IN HEALTH

## HLT23215 CERTIFICATE II IN HEALTH SUPPORT SERVICES



**Starting on 13 July 2023, TAFE Queensland and Metro South Hospital and Health Service are excited to offer eligible Year 11 students the opportunity to study a Certificate II in Health Support Services (HLT23215) at Princess Alexandra Hospital, while still in high school.**

Get a head start on your health care career with this entry-level course, where you'll learn the basic skills you need to work within a variety of health environments in support roles within the hospital setting. Successful completion of the course counts towards your Queensland Certificate of Education (QCE). The Princess Alexandra Hospital will often recruit students from this course.

### COURSE OVERVIEW

This course provides you with an opportunity to gain skills in a variety of health care operations, including food services assistant, wards-person (transporting patients), and environmental services officer (housekeeping).

Your classroom will be in a real hospital setting, and as such, COVID-19 restrictions may require you to wear a mask, a gown, practice physical distancing and ensure your hands are sanitised - with the equipment provided to you. Getting to learn and work in a hospital environment under an experienced mentor will provide you with the opportunity to gain real industry experience.

### TAFE AT SCHOOL

Choosing to study a TAFE at School course is a great way to get a vocational qualification while you're still in high school. You also gain valuable credits towards your QCE, an apprenticeship, a diploma, or university.

TAFE at School gives you a taste of what higher education is all about, makes you work-ready, and helps you build practical skills in an adult-learning environment.

### DELIVERY

Training will be delivered from 9.00am to 3.00pm every Thursday. This course will commence 13 July 2023 and conclude 20 June 2024. This course will include on-site hospital classroom learning, on-line learning and assessment, and a range of work experience across the hospital operational services team. A TAFE Queensland teacher will be on-site with students and a hospital staff to mentor students in the allocated work unit.

### COURSE UNITS

The Certificate II in Health Support Services (HLT23215) comprises of the following units of competency. The successful achievement of this qualification requires you to complete four core units and eight elective units listed below.

#### SEMESTER ONE

HLTINF001	Comply with infection prevention and control policies and procedures	Core
HLTWHS001	Participate in workplace health and safety	Core
HLTWHS005	Conduct manual tasks safely	Elective
CHCCCS010	Maintain a high standard of service	Elective
CHCCCS020	Respond effectively to behaviours of concern	Elective
CHCCOM005	Communicate and work in health or community services	Core

#### SEMESTER TWO

CHCDIV001	Work with diverse people	Core
BSBWOR202	Organise and complete daily work activities	Elective
BSBFLM312	Contribute to team effectiveness	Elective
BSBWOR203	Work effectively with others	Elective
HLTWHS006	Manage personal stressors in the work environment	Elective
HLTFSE001	Follow basic food safety practices	Elective



## COST

### VETiS funding eligibility

Senior high school students who are Australian or New Zealand Citizens or permanent residents, or temporary residents with the necessary visa, are eligible to utilise VETiS funding. Subsidised by the Queensland Government under the Vocational Education and Training in Schools Program (VETiS). Students are eligible to use VETiS funding to complete one program only. For more information on VETiS funding and eligibility, please visit [desbt.qld.gov.au/training/providers/funded/vetis](https://desbt.qld.gov.au/training/providers/funded/vetis).

### Fee-for-Service (not government subsidised)

Students who are not eligible for VETiS funding or who have already utilised their VETiS funding entitlement are not excluded from this course. The cost to students who are not eligible for VETiS funding is \$3,330.

## ENTRY REQUIREMENTS

For this course, students must:

- be over the age of 16 at course commencement
- currently studying Year 11 in 2023 at a participating high school. In addition, the duration of your TAFE at School course cannot be longer than your remaining high school studies
- provide proof of vaccinations, including the COVID-19 vaccination, is a requirement for all staff and students on-site at the hospital and must be provided prior to enrolment
- have a desire to work in a health care or hospital environment
- attend the information session arranged by the educator
- commitment to attendance and participation in the course
- attend a compulsory information session via Microsoft Teams. Successful applications will be notified of session dates and times.
- attend orientation session on-site.
- Indigenous Students are encouraged to apply.

# HOW TO APPLY

**Apply at [tafeapply.com](https://tafeapply.com) using the application code **TQBPAH2023-2** and complete all the details on the application form.**

To apply, you will need:

- Unique Student Identifier (USI). You can create yours online at [usi.gov.au](https://usi.gov.au).
- LUI number which is available from your school.

Following submission of the application, TAFE Queensland will request approval from the student's school and parent/guardian to ensure eligibility to enrol in this course.

Please note this is an application process, and you are not automatically accepted into the course. An interview process will follow your application.

Successful applicants will be provided with documentation to assist with the COVID vaccination process if required.

All information was accurate at the time of publication, May 2023. National training packages are subject to change, and this can sometimes affect articulation processes. All courses are subject to viability at the discretion of TAFE Queensland.