Graduate House **FAQ**



Graduate House provides high quality college-like accommodation for undergraduate and postgraduate students, as well as for graduates of all universities, disciplines, backgrounds and life stages. We offer variable stay durations from just one night to weeks, months, semesters or years at a time.

What are the benefits of staying at Graduate House?

Graduate House is a diverse and vibrant college where you live, learn and meet new people. Your stay here provides the opportunity to form lifelong friendships, establish professional connections and enrich your learning through collaboration with an active network of students and graduates from different disciplines, countries, cultures and life stages. By staying at Graduate House you can take advantage of all of the exciting possibilities of your university experience, and won't need to worry about being isolated, preparing your own meals, travelling far to campus or missing out on new and unique opportunities.

What does The Graduate Union do?

Together, the House and the Union form our international charity and not-for-profit membership association. We bring together graduates of all universities across the world through membership, so that educational, professional, cultural and social networks are fostered and maintained. As a Resident at Graduate House, you are thus part of a global collegium that promotes lifelong learning and the sharing of knowledge and skills for the wider public benefit.

I am not a student at The University of Melbourne - can I stay at Graduate House?

Yes — you do not need to be studying at, or have graduated from, The University of Melbourne to live at Graduate House or join The Graduate Union. Our college and membership association is for students and graduates of all universities around the world

Graduate House is at the doorstep of The University of Melbourne and RMIT University, and five minutes from city-based campuses of the Australian Catholic University, Charles Darwin University, Charles Sturt University, Edith Cowan University, Federation University, La Trobe University, Monash University, Southern Cross University, Torrens University and Victoria University.

How can I make a booking?

Please contact us by phone **03 9347 3428** or by email at <u>admingh@graduatehouse.com.au</u>. For short stays, you can also make a booking online by visiting our <u>website</u>.

How long can I stay?

We offer variable stays to suit all Residents - you might be here for one night or three years! Whatever the duration, you are in a safe, calm and mature college residence, mixing with the best and the brightest from Australia and around the world.

What are the rooms like?

Rooms range from fully-furnished and equipped apartments, bedsits with an ensuite and small kitchen, and ensuite single and double rooms with shared kitchen and bathroom facilities.

All rooms have an air conditioner and a heater, and a study desk and lamp. The majority of rooms are also equipped with a bar refrigerator. For a full list of room inclusions please visit our <u>website</u>.

What facilities do you offer?

Residents have access to shared spaces including a kitchen, TV lounge, library and study nooks. There is a large communal dining space with a courtyard and barbeque area, and on-site laundry facilities with washing machines and dryers.

How can I get around while living at Graduate House?

Graduate House is accessible via many modes of transport, with bus stops on our doorstep and tram lines within walking distance to the east (on Swanston Street) and the west (Royal Parade and Flemington Road). Secure on-site car parking and bike storage is also available for Residents at Graduate House. By 2025, Graduate House will have direct access (via Grattan Street) to the new Parkville Station of the Metro Tunnel.

Do I need to pay for meals?

No — meals are included in the cost of your rental payment. A stay at Graduate House includes breakfast seven (7) mornings a week and dinner five (5) nights a week (Monday to Friday). Our culinary team is in-house and aims always to serve a variety of healthy, nutritious and tasty meals with different menus offered for lunch and dinner. Meeting other Residents in the dining room is an important part of college life and gives you the opportunity to form lifelong friendships over a meal.

Do meals at Graduate House cater for dietary requirements?

Yes — we cater for the majority of commonly requested dietary requirements. Our daily menu has vegetarian, gluten-free and dairy-free options. All meat is certified Halal.

Do I need to pay for utilities (electricity, gas, water, waste management)?

No — there are no additional utility costs with your rental payment. From your first night at Graduate House, everything is set up and ready to go!

Do I need to pay to have my room cleaned?

No — we provide a complimentary weekly housekeeping service. This includes a change of your linen and towels, cleaning of the bathroom and sinks, removal of waste and vacuuming and mopping of floors.

Do I need to pay for Internet?

No – free standard Wi-Fi is included with your stay at Graduate House. Upgrades for greater usage requirements are available for purchase.

Will I need to attend an interview to live at Graduate House?

No — there is no formal interview process required to stay at Graduate House.

Will I be safe living at Graduate House?

Yes – our College is a safe and secure place to live. All Resident rooms, common areas and external entrances are accesible only via individual wireless key cards. Campus security officers at Melbourne University are also available to escort Residents to and from College, or other locations near the vicinity of campus, should they be working late at night. Our high standards of housekeeping, cleanliness and hygiene, as well as feedback systems and timely responses to repair and replacement needs, further ensure the physical safety of Residents.

The mental health of Residents and our college community is of paramount importance. Graduate House has internal mechanisms and is within a trusted network of health providers – we guide and support Residents to the best approach for their needs. We implement zero tolerance policies regarding sexual harassment, bullying, intimidation and anything else that is threatening to the welfare and peace of mind of our Residents and staff.

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