

Child Care Subsidy

The Australian government provides assistance to help families with the cost of approved childcare.

The Child Care Subsidy (CCS) is paid directly to Camp Australia to reduce the fees you pay before you are billed. The amount you get depends on your family's income, the type of childcare you use and the hours you and your partner work, and other recognised activities that improve your skills.



Eligibility & criteria

The CCS percentage you're entitled to depends on your family's income.

The following classifies as recognised activity:

- Paid work (including annual leave and parental leave)
- Self-employment
- Business start-up
- Doing unpaid work in the family business
- Enrolled in approved study or training course
- Actively seeking work
- Recognised volunteering
- Other activities on a case-by-case basis

ACCS - Additional Child Care Subsidy

Additional Child Care Subsidy is extra support for some families. This includes grandparents and great grandparents, families moving from an income support payment to work and those experiencing temporary financial hardship.

You can claim these subsidies through your Centrelink online account through myGov.

Additional Child Care Subsidy may also be paid in circumstances where a child is at risk, or has been at risk, of serious abuse or neglect. To discuss further please contact us on 1300 105 343 for a confidential conversation with a member of our Specialist Team.

New changes to CCS

From 10 July 2023, if your family earns under \$530,000, you'll get increased Child Care Subsidy (CCS). Families earning up to \$80,000 will get an increased maximum CCS amount, from 85% to 90%. This means cheaper childcare is available for eligible families.

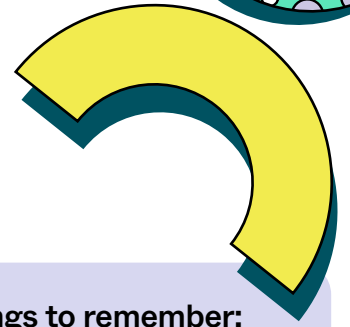
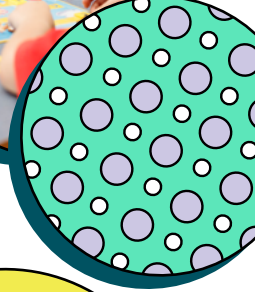
- If you earn over \$80,000 you may get a subsidy starting from 90%. This will go down by 1% for each \$5,000 of income your family earns.
- If you have more than one child aged 5 or under, you can still get a higher rate for one or more of your children.
- The low income limit for Additional Child Care Subsidy (ACCS) Transition to Work will also increase to \$80,000.
- If you already get CCS, don't need to do anything to get the increase rate as the new changes will be applied to your CCS automatically.

How to apply for CCS with Camp Australia

You should apply as soon as possible as new claims can only be backdated for a maximum of 28 days.

- Register for a MyGov account
- Complete your Child Care Subsidy application
- Confirm activity hours
- Create your bookings with Camp Australia
- Ensure you have provided Camp Australia with individual DOBs and CRNs (Customer Reference Number) for all children and the parent claiming the Subsidy
- When prompted by the government, log into your MyGov account and confirm the enrolments for OSHC (Outside School Hours Care)





Billing

When the Child Care Subsidy has been paid to Camp Australia, it will be applied to each booking prior to you receiving your statement. You will receive an updated invoice if your balance increases due to CCS recalculations, see below for why this may have occurred.

Why have I stopped receiving CCS?

If your CCS has not been applied, has changed, or has recently been removed, this may be due to the following reasons:

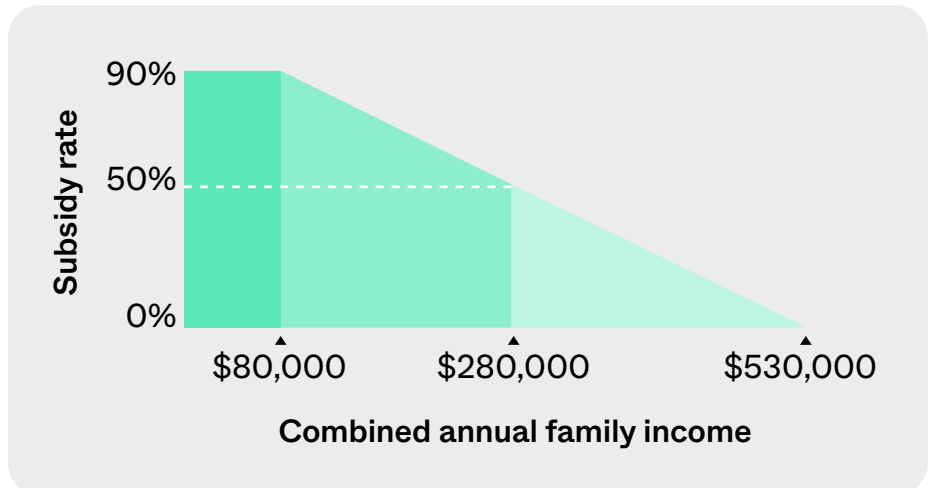
- Your activity test results have expired. Please update your activity test via MyGov.
- You have recently updated your activity test and your CCS is being recalculated. Please check the submission report via MyGov to confirm the outcome.
- You have submitted an ACCS claim which is currently pending. You will be notified once this application is complete.
- You have not yet confirmed your Camp Australia enrolment. All enrolments must be confirmed via your MyGov account before CCS will be paid.
- Your ACCS claim has ended/expired. Please submit a new ACCS claim for this to continue.
- Your child has not attended a Camp Australia service for 14 continuous weeks and the enrolment has been 'Ceased'. The enrolment will be updated to 'Pending' on the child's next attendance which you can confirm via MyGov.
- Your child has not attended a Camp Australia service for 14 continuous weeks and the enrolment has been

'Ceased' with the last booking being marked as absent. CCS is not paid for any days after a child's last physical attendance, which may result in CCS being recovered.

- Your child has not yet physically attended a Camp Australia service. CCS is not paid to absent bookings prior to a child's first attendance.
- You have 'disputed' or 'rejected' a Camp Australia enrolment via MyGov. CCS is not paid to enrolments that have not been confirmed. Please contact our Customer Care Team on 1300 105 343 to have your enrolment resubmitted.
- You have exceeded your Allowable Absences. This threshold is 52 absent bookings per child, per financial year.
- From 11 July 2022, children who haven't attended a session of care in 26 consecutive weeks will no longer be eligible for Child Care Subsidy. If the child starts to attend care again, the family can lodge a new claim for Child Care Subsidy.

Things to remember:

- Your Child Care Subsidy application must be approved by Centrelink before CCS will be applied.
- Your Camp Australia account must be formalised, and your enrolment confirmed for CCS to be paid.
- Changes in circumstances or extended periods of absence may result in recalculation of your CCS.



Rates correct as of July 10, 2023