

4 December 2024

Metro Tasmania's Bus Services and Fare Update for 2024 School Year

Dear School Administrators and Staff,

We hope this letter finds you well as you close out 2023 and begin preparation for the 2024 school year. At Metro Tasmania, we are committed to supporting your school's transportation needs and would like to update you on some important information regarding our bus services and fare changes for 2024.

Metro School Service Commencement Date

As with last year, the Department of State Growth has determined that Metro Tasmania will commence running school bus services from the first day of Term 1 for Tasmanian government schools. This means that for 2024, all Metro school services will commence on **Thursday 8 February**.

At this stage, Metro Tasmania is unable to provide additional charter services for schools returning prior to Thursday 8 February, meaning that you may need to arrange alternate charter services with one of Tasmania's other bus operators, or your students may need to utilise alternate transport options, including one of Metro's general access public services, where available.

Metro's general access public bus services state-wide will operate to the school holiday timetables up until 8 February 2024, with services marked on the timetable with 'S – service operates on school days only' not operating prior to this date.

Metro understands that this may cause some disruption for your students, so to assist your students and their families in planning school transport, we have collated details of some of the key Metro general access public services operating near to your school at the end of this letter.

We encourage you to share the above information with your students and their families to ensure a smooth start to the term.

2024 Student Fare Increase

Additionally, please be aware that from 1 January 2024, the Department of State Growth is increasing the full student fare for bus tickets. The full student fare for cash payments will be \$2.00, an increase of 10 cents. For students using a GreenCard or a 10-trip ticket, the fare will be \$1.60 per trip. This adjustment, the first since 2022, follows government policy guidelines.

For more information about the fare increase please, visit www.transport.tas.gov.au/student or call 6166 3343 (9am to 5pm weekdays).

We understand these changes may affect your school community, and we are here to assist in any way we can. If you have any specific questions about Metro's services, please reach out to our customer service team at contact@metrotas.com.au.



Thank you for your understanding and cooperation as we strive to provide efficient and reliable transport services.

We wish you and your school community a successful 2024.

Darren Turner Chief Operating Officer

School: Mount Carmel College School Bus Route: 235AM

Route description: Upper Strickland Ave, Cascades to Taroona High

Alternative services:

Between Upper Strickland Ave and Marlyn Rd

No Alternative service, students to make own arrangements

Between Marlyn Rd and Macquarie St

• Catch Route 446 departing Marlyn Rd at 0730 hours, arrive in City 0748, then TRANSFER to Route 429 departing Franklin Square Stop D1 at 0756 hours

School: Mount Carmel College School Bus Route: 237AM

Route description: Fern Tree & Huon Rd to Taroona High

Alternative services:

• Catch Route 448 departing Fern Tree at 0715 hours, arrive City at 0738, then TRANSFER to Route 429 departing Franklin Square Stop D1 at 0756 hours

School: Mount Carmel College School Bus Route: 241AM

Route description: Mt Nelson & Nelson Rd to Taroona High

Alternative services:

 Catch Route 457 departing Mt Nelson at 0726 hours, arrive City 0755 hours then TRANSFER to Route 401 departing Franklin Square Stop D3 at 0803 hours

School: Mount Carmel College School Bus Route: 247AM

Route description: City to Taroona High via Sandy Bay Rd (Limited Stops)

Alternative services:

- Route 429 (Summerleas) departing City from Stop D1 at 0756 hours
- Route 402 (Sandy Bay) departing City from Stop D3 at 0803 hours

School: Mount Carmel College School Bus Route: 252PM

Route description: Fahan to Kingston & Blackmans Bay via Taroona

Alternative services:

To Taroona:

• Catch the Route 426 service departing Sandy Bay Rd at 1526 hours



To Blackmans Bay:

• No alternative service. Students to make own arrangements

School: Mount Carmel College School Bus Route: 334PM

Route description: Mt Carmel College to Lauderdale, Seven Mile Beach & Acton Park Alternative services:

To Lauderdale:

• Catch any service heading towards the City from either Churchill Ave or Sandy Bay Rd, then TRANSFER to Route 634 departing Stop A3 at 1601 hours

To Seven Mile Beach & Acton Park:

• Catch any service heading towards the City from either Churchill Ave or Sandy Bay Rd, then TRANSFER to Route 664 departing City Stop C1 at 1545 hours or 1627 hours