

Metro Temporary Service Adjustment



Thursday, 24 August 2023

To enhance our service reliability, we are making some changes to our services.

Starting Monday 28 August, we will be temporarily suspending a select number of our less frequented services across the Hobart network to reduce daily unexpected, cancelled trips. This will allow for greater certainty for our customers and particularly students.

This is not a decision Metro has taken lightly. However this allows our customers to have a more predictable and dependable travel experience with us that can easily be planned using our **online timetables** or **Trip Planner** tool.

Please be assured that school services will remain unaffected and will continue to operate as usual. In addition, Metro will continue to protect and prioritise other high priority general access services.

Metro has and continues to take steps to address staff shortages by actively recruiting and training bus operations. This is yet another tool in our toolbox as we continue to implement longer term measures.

Metro is committed to improved service certainty and reliability and this step is critical to rebuild confidence and trust with our customers.

You can find a complete list of temporarily suspended services on our website. As of August 28, our online timetables and Trip Planner tool will be updated to reflect these changes. We encourage you and your school community to rely on our online timetables and the Trip Planner tool for the most accurate and up-to-date scheduling information.

Please feel free to circulate this information within your school community and have attached a flyer that can be added to your next newsletter or school noticeboard, should you wish.

If you have any questions regarding the new changes, please visit our Metro Tasmania website for further information or contact our Metro Information Hotline via the details below. Thank you for your understanding and patience.

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