

# Change of preference support hotlines, events, and activities

Tertiary institutions provide a range of seminars, workshops and hotlines to assist applicants with changing their preferences.

## **AIE - ACADEMY OF INTERACTIVE ENTERTAINMENT**

Change of Preference Day

Monday, 20 December 2021 (10am - 4pm)

Let our industry success build your industry success

Film & Virtual Production, Art & Animation, Design & Production, Game Programming, 3D Animation & VFX for Film

Register here: [Academy of Interactive Entertainment - Change of Preference Day](#)

## **AIT - ACADEMY OF INFORMATION TECHNOLOGY**

#GRADTALKS - Meet AIT grads and discover how they turned their ideas into a creative career in Film, Animation, 3D Design, Games and Mobile App Development!

Virtual 2-day event - 12 & 13 January 2022 (12pm - 3pm)

Register here: [https://info.ait.edu.au/grad\\_talks\\_registration](https://info.ait.edu.au/grad_talks_registration)

## **AUSTRALIAN CATHOLIC UNIVERSITY (ACU)**

[www.acu.edu.au/study-at-acu/change-of-preference-advice](http://www.acu.edu.au/study-at-acu/change-of-preference-advice)

Change of Preference Advice

Thursday 16 - Monday 20 December

AskACU 1800 275 228

One-to-One Consultations (Virtual/Phone)

Book a 20-minute One-On-One Consultation via video conference or over the phone for change of preference advice to navigate your study options and alternative entry and admissions pathways.

Thursday 16th December - 10am - 6pm

Friday 17th December - 10am-4pm

Monday 20th December - 10am – 2pm

Book online: [www.acu.edu.au/about-acu/events/change-of-preference-advice](http://www.acu.edu.au/about-acu/events/change-of-preference-advice)

Campus Tours - Melbourne Campus

Thursday 16th December - 10am-4pm

Friday 17th December - 10am-4pm

Monday 20th December - 10am – 2pm

Book online: [www.acu.edu.au/about-acu/events/change-of-preference-advice](http://www.acu.edu.au/about-acu/events/change-of-preference-advice)

## Campus Tours - Ballarat Campus

Thursday 16th December - 10am-4pm

Friday 17th December - 10am-4pm

Monday 20th December - 10am – 2pm

Book online: [www.acu.edu.au/about-acu/events/change-of-preference-advice](http://www.acu.edu.au/about-acu/events/change-of-preference-advice)

## Pathways to ACU Webinar

Thursday 9 December

12-1pm

[www.acu.edu.au/about-acu/events/2021/december/pathways-to-acu](http://www.acu.edu.au/about-acu/events/2021/december/pathways-to-acu)

## BOX HILL INSTITUTE

What will you become at Box Hill Institute?

Change of Preference - Virtual Information Session

Monday, December 13th 2021 - 5.30 PM (AEDT)

Register to book a time on [www.boxhill.edu.au/events](http://www.boxhill.edu.au/events)

## CHISHOLM INSTITUTE

Chisholm change of preference support services

<https://www.chisholm.edu.au/preference>

Chisholm's friendly staff are available for change of preference support via phone and Webchat during the following times:

- Thursday 16 December, 9am - 5pm
- Friday 17 December, 9am - 5pm
- Monday 20 December, 9am - 5pm
- Tuesday 21 December, 9am - 5pm

Phone: 1300 244 746 or [webchat](#)

## COLLARTS

[www.collarts.edu.au](http://www.collarts.edu.au)

Change of Preference Hotline - 1300 818 777 Press Option 1 (Direct Future Students line)

Change of Preference enquiries - [Admissions@collarts.edu.au](mailto:Admissions@collarts.edu.au)

## OPERATING HOURS

16th - 20th December (9am-5pm)

## DEAKIN COLLEGE

Deakin College Change of Preference: [www.deakincollege.edu.au/COP](http://www.deakincollege.edu.au/COP)

Virtual one-on-one consultation

Book online at: [www.deakincollege.edu.au/COP](http://www.deakincollege.edu.au/COP)

Thursday, 16 December: 9am-5pm

Friday, 17 December: 9am-5pm

Saturday, 18 December: 10am-2pm

Sunday, 19 December: 10am-2pm

Monday, 20 December: 9am-5pm

Live Chat

Message us on: <https://www.facebook.com/DeakinCollege>

Thursday, 16 December: 7am-5pm

Friday, 17 December: 9am-5pm

Saturday, 18 December: 9am-5pm

Sunday, 19 December: 9am-5pm

Monday, 20 December: 9am-5pm

Marketing Line (9244 5600)

Thursday, 16 December: 7am-5pm

Friday, 17 December: 9am-5pm

Saturday, 18 December: 9am-5pm

Sunday, 19 December: 9am-5pm

Monday, 20 December: 9am-5pm

On campus Events:

Friday, 17 December 10-1pm at Melbourne Burwood campus

Friday, 17 December 10-12pm at Geelong Waurin Ponds campus

## DEAKIN UNIVERSITY

Deakin University Change of Preference: <https://www.deakin.edu.au/choose>

Deakin Campus Tours and Events

Get a taste of life at Deakin and cement your preferences after receiving your ATAR during our Deakin Campus Tours and Events in Melbourne, Geelong and Warrnambool. With restrictions easing, we are excited to welcome you back to our campuses to tour our facilities, chat to our experts and make any changes needed to your course preferences. For more information and to book: [deakin.edu.au/choose](http://deakin.edu.au/choose)

- Melbourne Burwood Campus: Friday 17 December, 10am-1pm
- Geelong Waurin Ponds Campus: Friday 17 December, 10am-12pm
- Geelong Waterfront Campus: Friday 17 December, 12.30pm-2.30pm
- Warrnambool Campus: Thursday 16 December, 2pm-4pm

## Live Chat and Phone

Extended Live Chat hours for personalised one-on-one support via [deakin.edu.au/choose](https://deakin.edu.au/choose).

- Thursday 16 December: 7am-9pm
- Friday 17 December: 8am-5pm
- Saturday 18 December: 10am-4pm
- Sunday 19 December: 10am-4pm
- Monday 20 December: 8am-7pm

Extended phone hours for personalised one-on-one support on 1800 MY FUTURE.

- Thursday 16 December: 7am-7pm
- Friday 17 December: 8am-5pm
- Saturday 18 December: 10am-4pm
- Sunday 19 December: 10am-4pm
- Monday 20 December: 9am-5pm

On-demand webinars available now:

- Preparing for change of preference: <https://www.deakin.edu.au/student-life-and-services/events/preparing-for-change-of-preference>
- Pathways to studying at Deakin: <https://www.deakin.edu.au/student-life-and-services/events/pathways-to-studying-at-deakin>

## FEDERATION UNIVERSITY

Info Day On Campus (All Campuses – Berwick, Gippsland, Mt Helen) Dec 16 10:00 – 3:00 pm  
Virtual Info Day Dec 17 from 10:00 – 5:00 pm

Phone and chat assistance from Dec 18 -20 from 10:00 – 3:00 pm.

<https://federation.edu.au/future-students/study-at-federation/info-day>

## LA TROBE COLLEGE AUSTRALIA

La Trobe College Australia Change of Preference: [www.latrobecollegeaustralia.edu.au/cop](http://www.latrobecollegeaustralia.edu.au/cop)

Virtual one-on-one consultation

Book online at: [www.latrobecollegeaustralia.edu.au/one-to-one-consultation](http://www.latrobecollegeaustralia.edu.au/one-to-one-consultation)

Thursday, 16 December:	7am-5pm
Friday, 17 December:	7am-5pm
Saturday, 18 December:	10am-4pm
Sunday, 19 December:	10am-2pm
Monday, 20 December:	8am-5pm

Live Chat

Message us on: [www.latrobecollegeaustralia.edu.au/cop](http://www.latrobecollegeaustralia.edu.au/cop)

Thursday, 16 December: 7am-5pm

Friday, 17 December: 9am-5pm  
Saturday, 18 December: 9am-5pm  
Sunday, 19 December: 9am-5pm  
Monday, 20 December: 9am-5pm

Marketing Line (9244 2404)

Thursday, 16 December: 7am-5pm  
Friday, 17 December: 7am-5pm  
Saturday, 18 December: 10am-4pm  
Sunday, 19 December: 10am-2pm  
Monday, 20 December: 8am-5pm

## LA TROBE UNIVERSITY

Visit [latrobe.edu.au/prefer](https://latrobe.edu.au/prefer) to access our ATAR & adjustment calculator and information on our webinars and future students contact centre services.

### Future Students Contact Centre:

Students can take advantage of extended call centre hours (1300 135 045), live chat and virtual consultations throughout Change of Preference period.

Extended contact hours:

- Thursday 16 December: 7 am – 5 pm
- Friday 17 December: 7 am – 5 pm
- Saturday 18 December: 10 am – 4 pm
- Sunday 19 December: 10 am – 2 pm
- Monday 20 December: 8 am – 5 pm
- Tuesday 21 December: 9 am – 5 pm

Virtual one-on-one consultations: Year 12 students will have the opportunity to connect with our course advisors via virtual one-on-one consultations. Book your consult at: <https://consultation.latrobe.edu.au/s/>

### Pathway and support webinars:

Our Student Recruitment team will be talking through the pathway options for our most competitive and popular courses. These webinars will cover pathways for scored VCE, unscored VCE and VCAL. These are the best place to start for students to get their questions answered by the Student Recruitment team.

TIME	TOPIC
10.00 am – 10.30 am	Pathways to Education and Arts
	Pathways to Nursing, Midwifery, and Paramedicine
	Applying for Aspire Second Chance
11.30 am - 12.00pm	Pathways to Science and Pharmacy

TIME	TOPIC
1.00 pm - 1.30pm	Pathways to Commerce and Business
	Pathways to Allied Health and Psychology
	Pathways to Engineering, IT and Computer Science
	Pathways to Law
	Pathways to Dental Science and Biomedicine (Medical)

This schedule will run on both Thursday 16 December and Friday 17 December.

Campus tours:

Come visit our campus in-person and see where you'll be studying in 2022. Tours will be offered across a range of course areas at three of our campuses across November and December:

- Bendigo Campus Talk and Tours: Monday 22 – Friday 26 Nov 2021- [Register now](#)
- Albury-Wodonga Campus Talk and Tours: Monday 6 – Thursday 9 Dec 2021 - [Register now](#)

Melbourne Campus Tours: 6- 9 Dec 2021 - [Register now](#)

## MELBOURNE INSTITUTE OF TECHNOLOGY

Change of Preference: [www.mit.edu.au/cop](http://www.mit.edu.au/cop)

Book one-on-consultations via Microsoft Team and Zoom:

Enquire us: [enquiries@mit.edu.au](mailto:enquiries@mit.edu.au)

Speak with our course advisor: 1800 648 669

Thursday, 16 December: 9am-5pm

Friday, 17 December: 9am-5pm

Saturday, 18 December: 10am-2pm

Sunday, 19 December: 10am-2pm

Monday, 20 December: 9am-5pm

Tuesday 21 December 9am-5pm

## MONASH UNIVERSITY

Monash Change Day Expo

Join us at our online expo and speak with our course advisers one-on-one and find out about your course options, alternate pathways and next steps.

Friday 17 December, 2-6pm AEDT

Monday 20 December, 10am-12pm AEDT

Register: [www.monash.edu/change-of-preference](http://www.monash.edu/change-of-preference)

Alternatively, if you can't make our Change Day Expo, why not book a phone appointment with one of our course advisers.

[Find out more](#)

#### Extended support

During the change of preference period, we've extended our support hours via phone and live chat, to make sure we can help you with any questions you may have:

- Thursday 16 and Friday 17 December: 8am - 6pm
- Saturday 18 and Sunday 19 December: 11am - 4pm
- Monday 20 December: 9am - 5pm (normal operating hours)

Outside of these dates, we'll be available at our regular support hours (Monday to Friday, 9am - 5pm AEDT).

1800 MONASH (1800 666 274)

+613 9903 4788 (if calling from outside Australia)

#### Photography Studies College (PSC)

##### Change of Preference Hotline

16 December - 20 December

03 9682 3191. (9am – 5pm)

0428 770 576 (After Hours)

Book an appointment to talk about your change of preference - Andrew or Sally

<https://meetings.hubspot.com/andrew-denishensky>

<https://meetings.hubspot.com/sally-kaack>

or email [study@psc.edu.au](mailto:study@psc.edu.au)

#### **RMIT UNIVERSITY**

Hotline - 03 9925 2260

Phone and chat hours (AEST)

- Thursday 16 December 8.30am–5.30pm
- Friday 17 December 8.30am–5.30pm
- Saturday 18 December 10.00am–4.00pm
- Sunday 19 December 10.00am–4.00pm
- Monday 20 December 8.30am–4.00pm

Get more information at:

<https://www.rmit.edu.au/change-of-preference>

Search for courses by ATAR at [atarcoursefinder.rmit.edu.au](https://atarcoursefinder.rmit.edu.au) or discover your pathway options at <https://pathways.rmit.edu.au/>

## **SWINBURNE UNIVERSITY OF TECHNOLOGY**

[www.swinburne.edu.au/vce](http://www.swinburne.edu.au/vce)

Contact us - Phone and Email

[www.swinburne.edu.au/contact-us/](http://www.swinburne.edu.au/contact-us/)

1300 794 298 (option 2)

Thurs 16th Dec-8am - 6pm

Friday 17th Dec-8am – 6pm

Saturday 18th Dec-8am – 4pm

Sunday 19th Dec-10am – 2pm

Monday 20th Dec-8am – 6pm

Swinburne Change of Preference Expo and After Party

[www.swinburne.edu.au/vce](http://www.swinburne.edu.au/vce)

17 Dec

Expo 10am to 3pm

Afterparty 3pm to 6pm

## **THE UNIVERSITY OF MELBOURNE**

[study.unimelb.edu.au/change-of-preference](http://study.unimelb.edu.au/change-of-preference)

Experience Melbourne online sessions

Monday 13 - Wednesday 15 December

See website for more details

Explore Melbourne campus tours

Wednesday 15, Friday 17 & Saturday 18 December

See website for more details

1:1 Consultations

Monday 6 - Tuesday 14 December

See website for more details

Future Student Team Hotline - 13 63 52

Thursday 16 December 10am – 5pm

Friday 17 December 10am – 5pm

Saturday 18 December 10am – 4pm

Sunday 19 December 10am – 4pm

Monday 20 December 9am – 5pm



Tuesday 21 December 9am – 5pm  
Wednesday 22 December 9am – 5pm |  
Thursday 23 December 10am – 5pm  
Friday 24 December 10am – 12pm

University closed Saturday 25 December 2021 – Monday 3 January 2022

Torrens University

<https://www.torrens.edu.au/studying-with-us/high-school-students>

1:1 Consultation for Change of Preference

Telephone: 0466 949 649

Monday- Friday, 9:00am-6:00pm

Email: [jake.whitney@Torrens.edu.au](mailto:jake.whitney@Torrens.edu.au)

HOTLINE 1300 575 803

Monday- Friday, 9:00am-6:00pm

## VICTORIA UNIVERSITY

Change of Preference website: <https://www.vu.edu.au/start>

From 13 – 17 December 2021 we're hosting tours at four of our Melbourne campuses and an online Change of Preference event for you to experience student life at VU.

### Campus Tours

DATE	TIME	LOCATION
Monday 13 December	9AM to 5PM	City Campus
Tuesday 14 December	10AM to 4PM	St Albans Campus
Wednesday 15 December	10AM to 4PM	Sunshine Campus
Thursday 16 December	9AM to 5PM	Footscray Park Campus

Virtual COP event

Friday 17 December 10am – 2pm

Book online at <https://www.vu.edu.au/start>

1:1 Consultations – Change of Preference

Book Online: <https://vu.appointlet.com/>

Live Chat: <https://gotovu.custhelp.com/app>

Email: <https://gotovu.custhelp.com/app>

Phone: +613 9919 6100

