

Parent Portal: Set up your parent portal account

 support.schoolbytes.education/hc/en-us/articles/5184859634191-Parent-Portal-Set-up-your-parent-portal-account

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School Bytes provides a parent portal to help your school communicate with you.


Your school may use the parent portal for various things, including online permission notes, attendance, and payments, which can be accessed via a secure link. The School Bytes parent portal enables you to view all your children in one portal and process payments for multiple siblings in one transaction.

IMPORTANT: To ensure that the registration process works smoothly and you can link your account to your child(ren), make sure that you use the same email address that you have provided to the school or if using a different email address, an SMS verification code will be sent to the mobile phone number on record for you at the school.

To set up your parent portal, follow the steps below:

Detailed steps

1. Open the parent portal link –
<https://portal.schoolbytes.education/auth/login>



School Bytes

Log in to the parent portal

Or [create a new account](#)

Email address

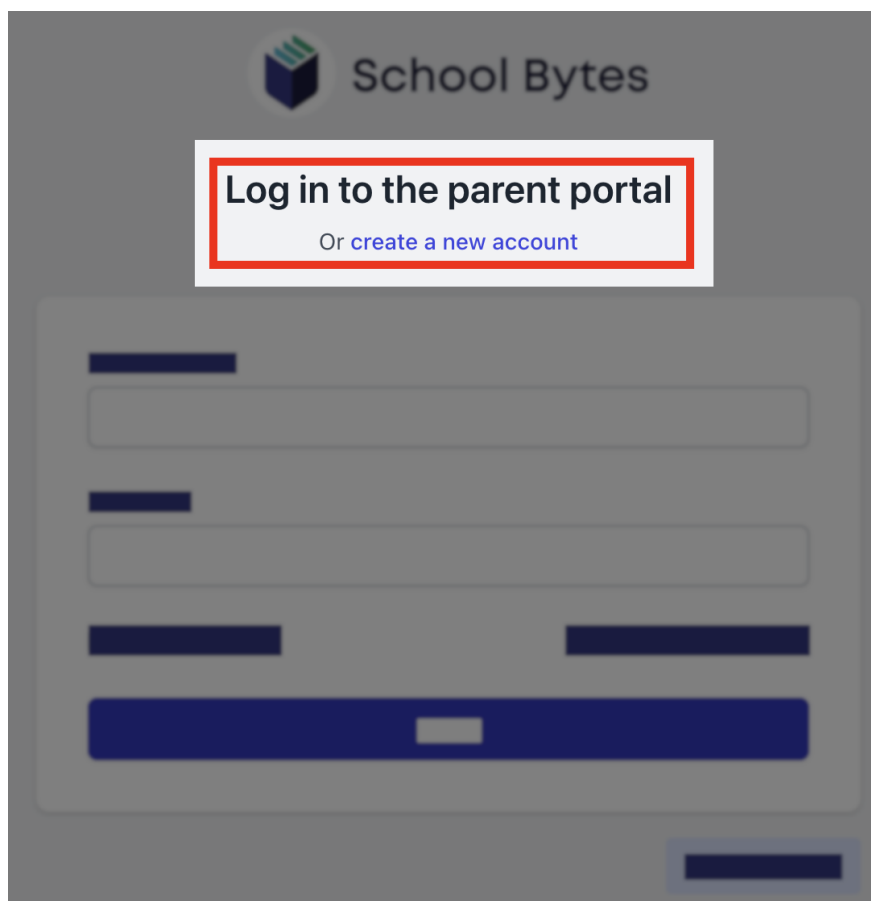
Password

☐ Remember me [Forgot your password?](#)

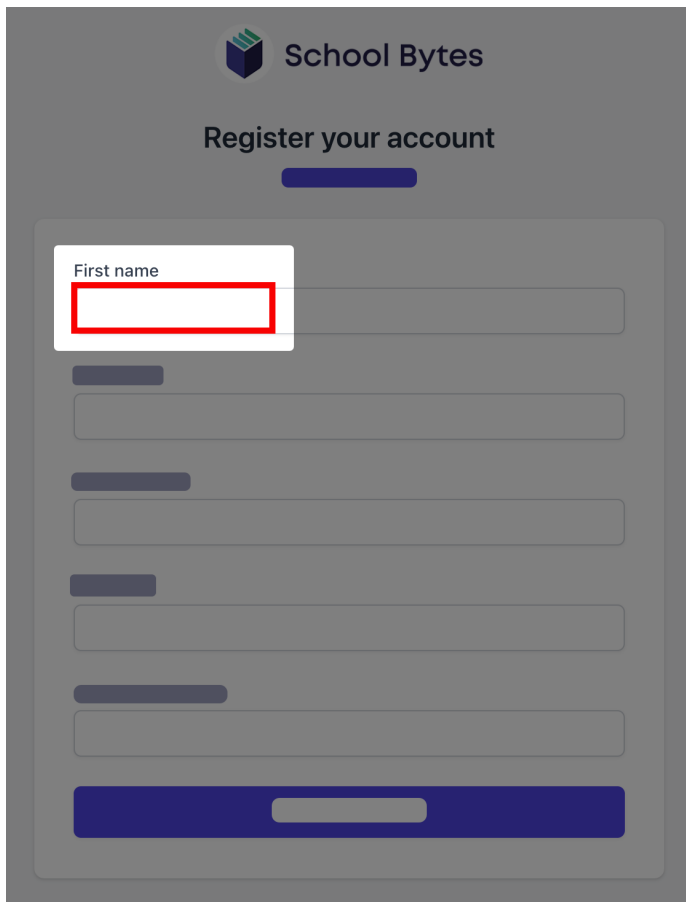
[User guides](#)

2. Select the create a new account link.

Direct link: <https://portal.schoolbytes.education/auth/register>



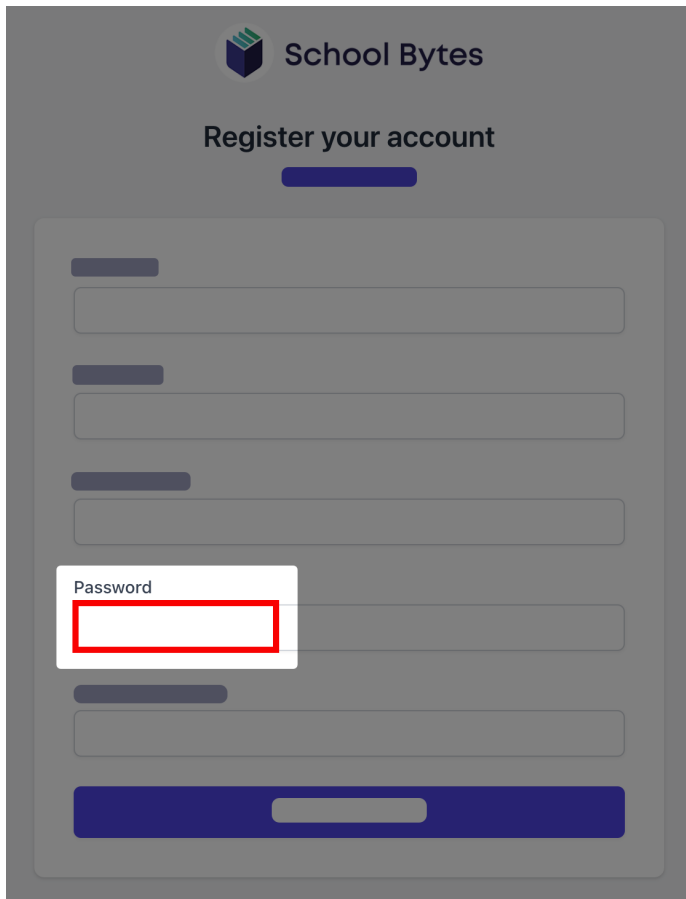
3. Enter your first name as it appears on your student's profile at the school.



The image shows a registration form for 'School Bytes'. At the top, there is a logo consisting of three stacked books and the text 'School Bytes'. Below the logo is the heading 'Register your account' followed by a dark blue button. The form itself is a light gray box containing several input fields. The first input field is labeled 'First name' and is highlighted with a red rectangular border. Below this are four more input fields, each preceded by a dark gray label. At the bottom of the form is a large dark blue button with a white rectangular area in the center.

4. Enter your last name as it appears on your student's profile at the school.

6. Enter a password.



The image shows a registration form for 'School Bytes'. At the top, there is a logo consisting of three stacked cubes (blue, green, and yellow) followed by the text 'School Bytes'. Below the logo is the heading 'Register your account' and a dark blue button. The form itself is a light gray rounded rectangle containing several input fields. The first three fields are each preceded by a dark gray label. The fourth field is preceded by a dark gray label and has a white tooltip box with the text 'Password' and a red rectangular border around the input area. The fifth field is preceded by a dark gray label. At the bottom of the form is a dark blue button with a light gray rectangular area in the center.

7. Confirm the password.

The image shows a registration form for 'School Bytes'. At the top, there is a logo consisting of three stacked cubes in green, blue, and red, followed by the text 'School Bytes'. Below the logo is the heading 'Register your account' and a blue button. The form itself is a light gray box containing several input fields, each preceded by a label (the labels are grayed out). The fields are for first name, last name, email address, and password. Below the password field is a 'Confirm password' field, which is highlighted with a red rectangular border. At the bottom of the form is a large blue button.

8. Select create account.

This image shows the same 'School Bytes' registration form as above. In this version, the 'Create account' button at the bottom of the form is highlighted with a red rectangular border. The button is blue with the text 'Create account' in white.

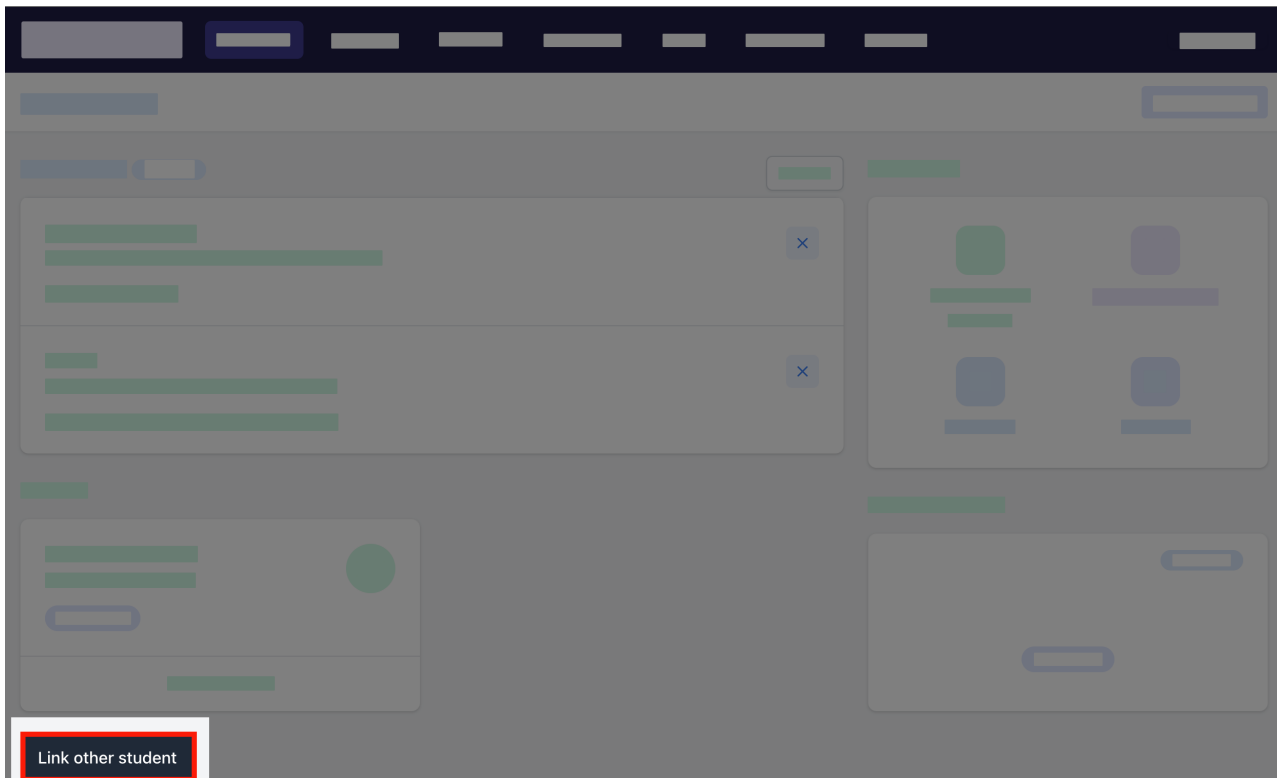
An email will be sent to the email address nominated so that you can verify your access to the email address.

Once you have created your account, log in to the School Bytes parent portal.

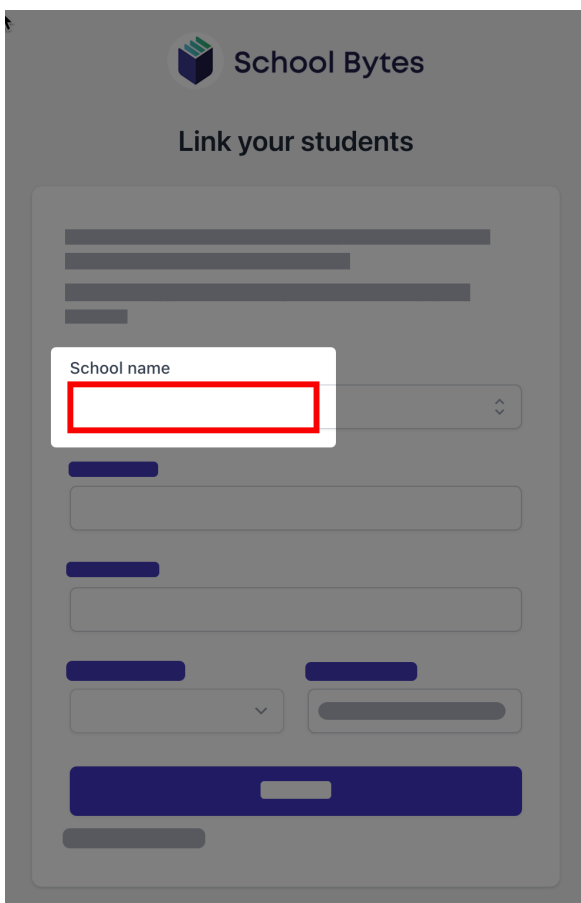
You can now link your account to all students in schools that use the School Bytes platform.

When linking a student, the system automatically matches the data you provided with details stored on the student's school profile.

1. Select link other student.

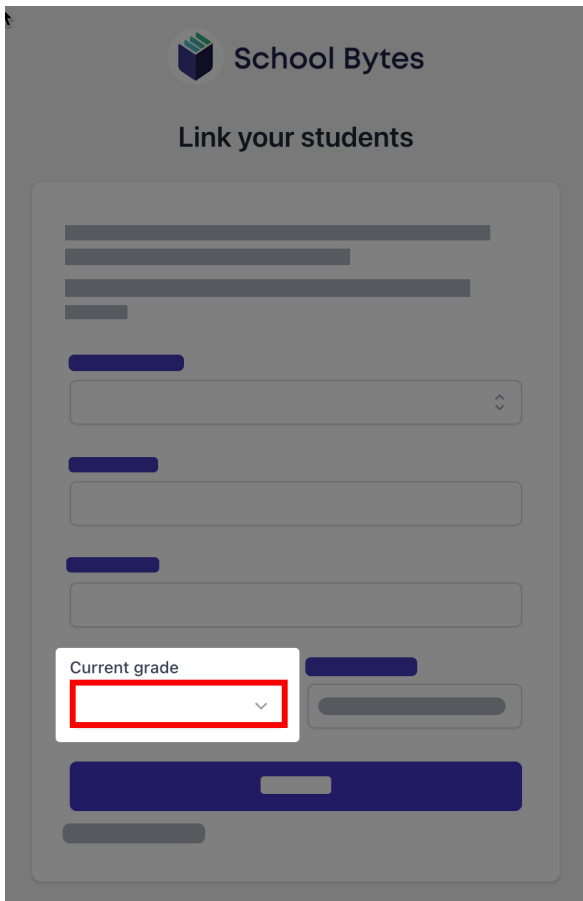


2. Search for the school's name.



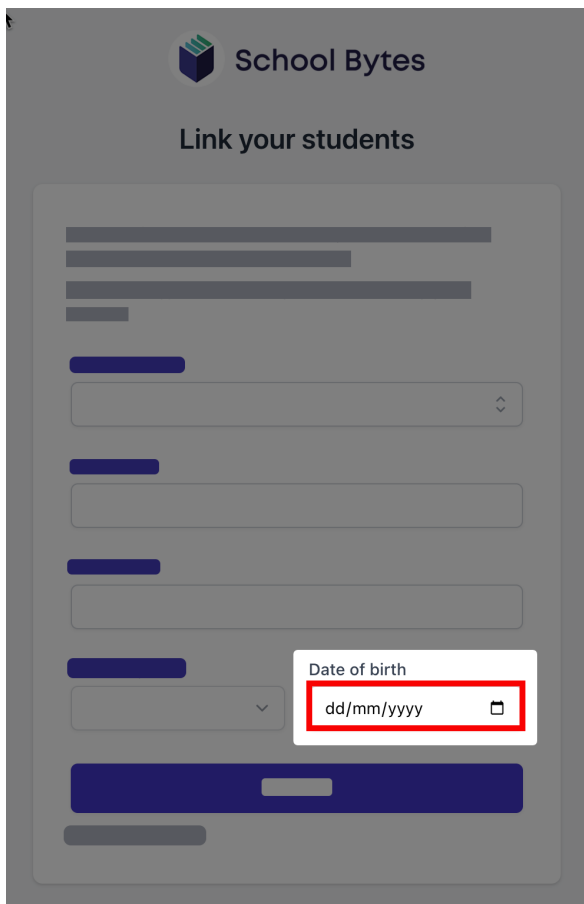
3. Enter the student's first name.

5. Select the student's current grade.



The screenshot shows the 'School Bytes' interface with the heading 'Link your students'. Below this is a form with several input fields. A red rectangular box highlights a dropdown menu labeled 'Current grade'. The dropdown menu is open, showing a list of options (though the text is blurred) and a downward arrow icon. Other fields in the form include text boxes and a date picker, all of which are also blurred.

6. Enter the student's date of birth.



School Bytes

Link your students

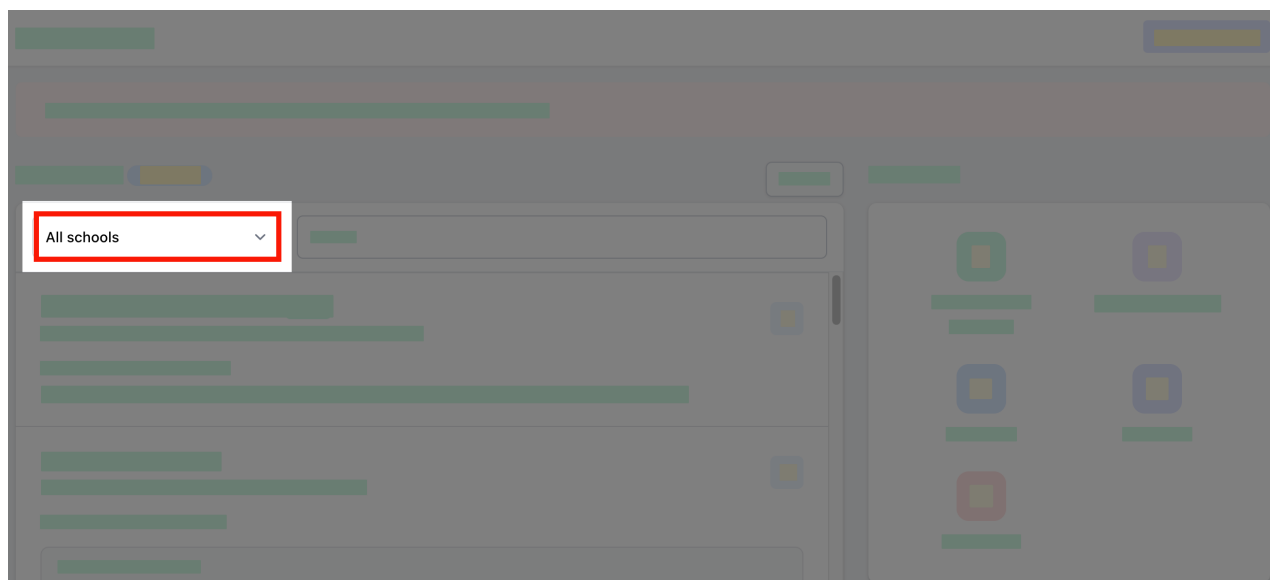
Date of birth

dd/mm/yyyy

7. Select search.

If all student information matches with parent information according to the student's official enrolment stored at the school, the system will add the student to the parent account automatically.

Option - If you have children that attend different schools you can use the school selector feature on the dashboard to switch between schools.



Further assistance

If you are unable to link a student to your account or if you have any questions relating to this article, please contact your school.