



Opportunity and Growth

Careers Newsletter

14 September 2022

Disclaimer – all information is printed in good faith

It is the responsibility of the student to confirm all details with the appropriate institution.

To contact Mr Madani please email jmadani@stpiusx.nsw.edu.au

JobJump - Parents and students please watch YouTube video and sign up

Sign up to JobJump for information about tertiary study options, ATAR's and apprenticeship and TAFE information. Create a resume, sign up for news alerts.

To register go to <https://www.jobjump.com.au/>

Search school – St Pius X Chatswood

Register with an email address (use a private address, not spx)

Password – pius (lower case)

Parent information: <https://www.youtube.com/watch?v=fZoyckJwvVg&feature=youtu.be>

UTS College | Campus Visit

Thursday 15 September 2022, 4:00 pm - 5:00 pm

UTS College, Haymarket

Think of UTS College as your back up plan before HSC exams. No ATAR needed and guaranteed entry to UTS upon successful completion of your diploma. Join us at our campus and find out how UTS College can offer you another way to UTS if you need it.

Find out more: <https://utscollege.edu.au/au/about/events/uts-college-campus-vist-15-sep-2022>

University of Sydney | Teacher Education Personal Statement Workshop

Thursday 22 September 2022, 4:00 pm - 5:30 pm

Online

The Teacher Education Personal Statement Workshop is a fantastic opportunity for you to meet with our academic staff and learn more about the personal statement process and suggestions for what to include in your statement. Attending our workshop will also give you the opportunity to find out more about the education degrees offered at the University of Sydney.

Find out more: <https://www.eventbrite.com.au/e/teacher-education-personal-statement-workshop-tickets-408422922957>

WSU | The Academy Information Session for Future Students

Thursday 6 October 2022, 4:00 pm - 5:00 pm

Online

The Academy at Western is a place to learn, grow and transform as a leader and changemaker. Focused on transformative and impactful leadership, our program is designed to build your awareness, knowledge, and critical skills to lead with confidence and purpose.

Join us for this information session to learn how The Academy can enrich your experience at Western. You will also have the chance to ask questions related to the application form. Parents are also welcome to join.

Find out more: <https://careerhub.westernsydney.edu.au/Form.aspx?id=1154473>

UAC Digital | Let's Chat – Alternative Pathways to University

Thursday 13 October 2022, 6:00 pm - 6:00 pm

Online

Pathway courses are for applicants who don't meet the minimum requirements for entry into a bachelor degree. Learn about certificate, diploma and preparation courses.

In this session we'll be joined by a panel of admissions experts from various universities. We'll discuss:

- pathways you can take if you don't meet your dream course's selection criteria
- the benefits of taking a pathway course
- pathway course credits you can receive if you want to get into an undergraduate degree
- which unis offer pathway courses.

Find out more: <https://uacdigital.easywebinar.live/registration-lets-chat-alternative-pathways-to-university>

University of Sydney | Bachelor of Engineering: Civil, Construction and Structural Engineering

Wednesday 19 October 2022, 4:00 pm - 4:30 pm

Online

The University of Sydney is ranked 2nd in Australia and 17th globally for Civil and Structural Engineering. Our systems approach to teaching allows students to graduate with the much sought-after design, research and problem-solving skills needed to create and manage sustainable built and natural environments. Join this webinar to find out more about the Bachelor of Engineering in Civil, Construction and Structural Engineering.

Find out more: https://uni-sydney.zoom.us/webinar/register/WN_oLrc2ZnET0q-dtAVS59xYg

University of Sydney | Science Degrees at Sydney

Wednesday 26 October 2022, 4:00 pm - 4:30 pm

Online

Join this session to hear about how science degrees at the University of Sydney will prepare you for the future world of work. Find out about the wide range of areas of study or 'majors' on offer, such as geoscience, sustainability, environmental science, chemistry, physics, biology, psychology, animal and veterinary bioscience, and many more. Gain insights into the variety of hands-on industry experience, study tours, exchange programs and other real-world opportunities available to our students, and why we are Australia's number 1 ranked university for Graduate Employability.

Find out more: https://uni-sydney.zoom.us/webinar/register/WN_eM_nYM4yT3KJk_Z8Dnh69A

WEP | Student Exchange Info Session

Wednesday 26 October 2022, 6:00 pm - 7:00 pm

Online

Imagine making friends from all over the world, learning about yourself and the world around you and seeing sights you could only dream of! Find out more about your student exchange opportunities at WEP's online info session.

Find out more: https://us02web.zoom.us/webinar/register/WN_gFOFCHZXRkyiq61w4QS2bg

University of Sydney | Road to Architecture: Bachelor of Design in Architecture

Wednesday 9 November 2022, 4:00 pm - 4:30 pm

Online

Interested in architecture? Join this webinar to find out about our Bachelor of Design in Architecture degree and how it will help you develop the skills and knowledge to work in the Built Environment industry. Learn about how this degree will provide you with a direct path to becoming a registered architect.

Find out more: https://uni-sydney.zoom.us/webinar/register/WN_JzRXRfgtS2i9rBTUzU5XEA

Power Shift 2022

Friday 23 September 2022, 9:30 am - Sunday 25 September 2022, 5:00 pm

Brisbane Showgrounds & Online

Power Shift is a 3-day, high-energy, youth climate summit bringing together hundreds of young people to build relationships and learn vital skills to take action for climate justice.

Get ready to hear from inspirational speakers: staunch activists on the frontlines of the fight against fossil fuels, experts who know how we fix this mess, and other young people who are using their power to create change.

Whether you've been involved in campaigns before or you're brand new, this is the place for you. You'll choose different workshops that match your interests and experience level – and we are committed to making this event as accessible as possible for everyone.

For the first time ever, Power Shift is running as a hybrid event. This means that we're running both an in-person event *and* an online summit at the same time!

Find out more: <https://www.powershift.net.au/>

NIE | Medical Interviews Preparation Workshop, Online

Saturday 24 September 2022, 10:00 am - Sunday 25 September 2022, 4:00 pm

Online

This unique NIE workshop program aims for students to gain an in-depth understanding and required knowledge of the medical interview processes for specific universities, including Multi-station Mini Interview (MMI), Structured, and Semi-structured panel interviews.

The workshop is structured and based on the models that are taught during our proven one-on-one personalised medical interview sessions. The workshop will allow each and every attendee to learn the required skills and practical understanding for the university from which they received an interview offer from.

Find out more: <https://www.nie.edu.au/medical/umat-interviews/medical-interviews-workshop>

WSU | Bizfluencers Workshops

Wednesday 28 September 2022, 9:00 am - Friday 7 October 2022, 5:30 pm

Western Sydney University, Parramatta City Campus

This school holidays, Western's School of Business is offering free workshops for aspiring Year 9 and 10 business influencers to connect with business leaders, researchers and practitioners.

There are various workshops and times to choose from.

Find out more: <https://www.westernsydney.edu.au/content/dam/digital/images/schools-engagement/Bizfluencers%20Student%20Flyer.pdf#>

Weaving with Rose Wilfred from Numbulwar Numburindi Arts

Wednesday 12 October 2022, 11:00 am - 1:00 pm

Online

Champions of fibre art, artists from the Numbulwar region combine locally harvested pandanus with abandoned fishing lines and nets retrieved from Numbulwar's shoreline. Head to Arnhem Land in this online workshop with expert weaver Rose Wilfred and be guided through weaving techniques Numbulwar way.

The price of this event includes exclusive access to Rose's demonstration video and a starter kit. Once you've registered, the Tarnanthi team will post you a weaving starter kit and a QR code that provides special access to Rose's video. Rose will also join in live from Numbulwar in this Zoom virtual experience. This event supports intergenerational learning at Numbulwar Numburindi Arts.

Find out more: <https://www.agsa.sa.gov.au/whats-on/event-calendar/weaving-with-rose-wilfred-from-numbulwar-numburindi-arts/>

National Computer Science School 2023

Wednesday 4 January 2023, 12:00 am - Friday 13 January 2023, 12:00 am

The University of New South Wales, Sydney

The National Computer Science School (NCSS) is a ten-day summer school for students going into years 11 and 12. NCSS brings together talented young people from around Australia for an intensive course of computer programming and website development at university.

NCSS has been offered in various formats since 1996 (formerly at the University of Sydney). In 2023, we will be running concurrently at the University of Melbourne and at our new Sydney home, UNSW.

NCSS is organised by Grok Academy together with our host universities. The school is completely residential, with all students staying with NCSS staff in full-board accommodation provided on campus.

Applications close 30 September.

Find out more: <https://grokacademy.org/ncss>

ACU Ramsay Scholarship

Value: \$90,000 - \$150,000

Open/Closing Dates: August 3, 2022 – January 31, 2023

Established in 2020, this scholarship supports commencing students enrolling full-time in the Bachelor of Arts (Western Civilisation) at the North Sydney campus.

[Find out more](#)

ACU George Alexander Foundation Scholarships (NSW)

Value: \$24,000

Open/Closing Dates: August 1, 2022 – March 1, 2023

Established in 2007 by the George Alexander Foundation (GAF), founded by the late industrialist and philanthropist George Alexander AM, for the purpose of assisting outstanding students especially those demonstrating exceptional leadership potential and community participation, particularly those from rural and regional communities, to achieve their undergraduate educational goals at the Ballarat Campus or any other campuses in NSW.

[Find out more](#)

The 2023 Simpson Prize Competition

The Simpson Prize is a national competition for Year 9 and 10 students that focuses on the service of Australians in World War I.

One winner and one runner-up from each State and Territory will participate in a three-day program in Canberra. Winning students will also travel to key historical and commemorative sites across Australia, noting that the final itinerary is subject to confirmation.

For this year's competition, entrants are asked to respond to the question *"How significant was Australia's contribution to the Allied military victory on the Western Front in 1918?"*

Entries are open until Friday 4 November.

Find out more and enter here: <https://www.simpsonprize.org/>

MiNDFOOD Short Story Competition

Due to popular demand, our short story competition has been renewed for 2022!

Each month, MiNDFOOD will publish one reader's short story, with the best story published over the course of a year going on to win \$1000. We are looking for unpublished stories from budding non-

professional writers who may need a nudge to showcase their talent. Each month, the staff of MiNDFOOD will choose the best story to publish and, at the end of the year, will choose the award for Best Short Story.

Entries need to be 2000 words in length and previously unpublished.

Find out more and enter here: <https://www.mindfood.com/competition/calling-all-writers-short-story/>

[Western Sydney University The Blueprint Business Idea Competition](#)

The Blueprint Business Idea Competition is a Western Sydney University initiative to engage with high school students from Sydney and Greater Western Sydney Region.

Western Sydney University is encouraging Year 10 High School students to pursue new business ideas that solves a customer problem. The competition empowers students through business education and provides a first-hand experience in entrepreneurship.

The competition is open to teams consisting of 2-5 Year 10 students.

1st Team Prize is a \$3000 JB Hi-Fi Gift Card.

Entries close 21 October.

Find out more: https://surveyswesternsydney.au1.qualtrics.com/jfe/form/SV_eszbrR18O0S0HpX

[Work Experience at the Reserve Bank of Australia](#)

The Reserve Bank's Head Office in Sydney offers work experience for Year 10 high school students. A new program has been developed and is designed to give students insight into the work of economists.

During the one-week program, students will learn about the roles and functions of the nation's central bank and how to interpret economic graphs, as well as shadowing one of the Bank's economists as they complete a series of core activities.

The program will run from 7–11 November 2022, and is open to students in Year 10 who are interested in studying economics in Years 11-12.

The Bank is committed to equal opportunity and places will be offered to students from different backgrounds and school types.

Applications close 25 September 2022.

[Learn more](#)

[University Disability Services](#)

For many high school students living with disabilities or ongoing health issues, the thought of heading off to the university could seem like a massive challenge.

However, universities these days (as well as most other tertiary education providers), recognise some of the issues that you might be facing. You'll find that they offer a range of services that could help you to transition more easily into university life and succeed once you're settled in.

What help do university disability services offer?

Different universities might offer different services, so it would be well worth your time researching what's available at all the campuses you're interested in studying at. Then, we recommend that you make contact with the teams working in those departments, ask them more questions, or even arrange to meet them.

Examples of some of the services offered include:

- Accessibility options
- Adjustments to assessments
- Special arrangements during exams
- Provision of specialised equipment and technology
- Advice, advocacy and on-site support

Who is eligible for help from these support services?

Anyone who has a disability or chronic health condition may be eligible to apply for help from these university services. Lots of them also apply if you're the main carer of someone with a disability or long-term health issue.

Learning disabilities, mental health issues and injuries are also often included in the eligibility categories.

The best thing to do is contact universities directly. They'll be able to tell you if you'll be eligible for assistance, what services and provisions may be offered, and how to make sure you can access them.

Find out what's available in your state

For relevant information about the [services](#) offered in your state or with the university you'd like to study at, here are a few links to get you started.

New South Wales

- [UAC](#)
- [Australian Catholic University](#)
- [Charles Sturt University](#)
- [Macquarie University](#)
- [Southern Cross University](#)
- [Torrens University Australia](#)
- [University of Newcastle](#)
- [University of New England](#)
- [UNSW](#)
- [University of Notre Dame](#)
- [University of Sydney](#)
- [UTS](#)

- [University of Wollongong](#)
- [Western Sydney University](#)

Online study support is also available

Even if you choose not to study on campus, or you're unable to, perhaps you could consider enrolling in an online learning course. Even with this option, you might find that there's still lots of help or consideration available to ensure that you can succeed.

For example, check out what Open Universities Australia offer in terms of [disability support](#). Or contact the university you'd like to enrol with and find out how they could help.

Ask the experts

If you can't find the information you're looking for, you could also speak to other experts in the field and ask some questions. They may not know all the answers, but they can usually help to send you in the right direction.

Here's a few organisations to get you started:

- [National Disability Service](#)
- [Disability Services in your State or Territory](#)
- [Disability Services Australia](#)
- [ADCET](#)

Don't give up

There really are lots of options designed to help you achieve your study goals. If you are feeling overwhelmed, ask for help.

Try talking to your school careers advisors, teachers or mentors. Speak to your family and friends about your concerns. Don't be embarrassed to ask for information or a little bit of extra help from universities and other institutions.

Scholarships – Not Just for High Achievers

If you're planning on further studies after high school, no matter if you're thinking about uni or vocational training, there's probably a scholarship for that.

No joke, there are literally *thousands* of scholarships available for Australians who are seeking to better their education or career prospects.

Lots of people think that scholarships are only there to benefit a very specific bunch of people (like high achievers). But that's not the case. Most scholarships are aimed at a certain category of applicants, that's true. But there's a huge list of categories to choose from.

So if you're wondering whether it's worth applying for a scholarship, the answer is always **yes**. Each year there are thousands of dollars that go unawarded, simply because nobody applies!

Let's take a look at some of the categories, and see some scholarships you can apply for.

Community Service

Spend lots of time volunteering and making a change in your school or community? Do you participate in lots of extra-curricular activities? You could be rewarded for your efforts with a scholarship.

Here are some scholarships you might be interested in:

- [Bond Transformer Scholarship](#)
- [ACU Community Engagement Equity Scholarship](#)
- [UTAS Deloraine Apex Club Scholarship](#)

Disability

If you are wanting to study but feel like your disability might be a barrier, there are scholarships out there to help. They can provide you with financial support, as well as other things like access to special support services, assistive technology, and more.

Here are a few we've found:

- [Vision Australia Further Education Bursary](#)
- [Walter and Eliza Hall Trust Opportunity Scholarship](#)
- [Australian Disability and Indigenous Peoples' Education Fund](#)

Family/Domestic Violence

If you've found yourself in a bad situation at home, there is support out there for you. This includes scholarships to help you achieve your dream of future studies.

Here are some you might be eligible for:

- [UOW Transforming Futures Scholarships](#)
- [Little Friends Scholarships](#)

Remember, if you need any help, you can call 1800RESPECT (1800 737 732), available 24/7, or chat online at 1800respect.org.au. You can also call Lifeline on 13 11 14, or Kids Helpline on 1800 55 1800.

Financial Disadvantage

Worried you might not be able to afford some of the expenses involved with study, like textbooks and equipment? Never fear – there are lots of scholarships out there for people struggling financially, no strings attached.

Here are some you might like to check out:

- [Youth Off the Streets National Scholarship Program](#)
- [VU Access Scholarships](#)
- [QUT Equity Scholarships Scheme](#)

Indigenous Students

There are tons of scholarships available to Indigenous students who are looking to study after school.

You can see some here:

- [Puggy Hunter Memorial Scholarship Scheme](#)
- [Curtin Business and Law Indigenous Undergraduate Scholarship](#)
- [Australian Indigenous Education Foundation – UTS Scholarship](#)

Leadership

Were you school captain? Or the captain of your sporting team? There are scholarships out there to reward you for your efforts.

Here are some you might like:

- [Bond University Leadership Scholarship](#)
- [UTAS Global Leaders Scholarship](#)
- [UWA Fogarty Foundation Scholarship](#)

Musical & Sporting Ability

Fancy yourself a musical virtuoso or sporting pro? If you'd like to continue your extra-curricular activities into university, but are worried it might affect your studies, there are lots of scholarships out there to support you, as well as provide you with some extra perks.

Here are a few scholarships to take a look at:

- [JCU Elite Athlete Scholarship](#)
- [UTAS Hedberg Scholarship](#)
- [QUT Esport Scholarship](#)

Refugee

If you're a current or former refugee, you could be eligible for scholarships to provide you with financial support towards your studies.

Here are some we've found:

- [Friends of Zainab Tertiary Scholarship](#)
- [ANU Humanitarian Scholarship](#)

Rural

Living far away from university doesn't have to be a barrier to attending. You could be eligible for tons of scholarships to assist you financially, and even provide accommodation too.

Take a look at a few you could be eligible for here:

- [Rural and Regional Enterprise Scholarships Program](#)
- [UNSW Engineering Rural Scholarships Program](#)
- [Rural Pharmacy Scholarship Scheme](#)

Want more?

You can search for hundreds more scholarships, open to all kinds of applicants, [on our database here](#). Or take a look at our [Scholarships Guide](#), packed with tons of info and links to providers.

Early Entry – Applications Still Open for 2023

If you don't want to wait until the end of the year to find out if you can get into university, you don't have to. There are still quite a few Early Entry Programs still taking applications.

But they're closing soon, so get your applications in ASAP. Here are the programs still taking applications:

New South Wales

- [ACU Guarantee](#) – closes 23 September
- [Campion Early Offer Scheme](#) – closes 7 October
- [Notre Dame Young Achievers Program](#) – closes 30 September
- [SCU Early Offers](#) – closes 30 September
- [Torrens Early Entry](#) – apply ASAP
- [UAC School's Recommendation Scheme](#) – closes 19 September
- [UNE Early Entry](#) – closes 23 September
- [UNSW Gateway](#) – closes 17 September
- [University of Sydney E12 Scheme](#) – closes 19 September
- [University of Sydney Gadigal Program](#) – closes 28 November
- [Western Sydney HSC True Reward](#) – closes 7 December
- [Western Sydney Aboriginal and Torres Strait Islander Pathway Program](#) – closes 13 October

Uni Accommodation in Detail with Scape

Dedicated accommodation buildings like Scape offer a great way to experience uni life without living on campus. You'll make new friends, join in events and activities, and have a safe, comfortable place to call 'home' while you're studying. Accommodation providers like Scape are centrally located near one or more universities to make it easy to get to class and back again.

"My favourite Scape moment cannot be put into one specific event, but instead it is every day since I've been here. This is the place I call home. Home is where you feel comfortable and also knowing you have a support system. I am making memories here day by day and even if I could go back in time, I would choose Scape again in a heartbeat."

Adriana, Scape Swanston

Accommodation Options

Private Studios, Twin Bedroom, Shared Apartments with 4 to 7 Bedrooms.

Eligibility

You must be enrolled as a student in tertiary education (of any sort).

Costs

Starting from \$269 per week.

Locations

Adelaide, Brisbane, Sydney, Melbourne

If you'd like to find out more and secure your place for next year? Check out scape.com.au today, our updated [University Accommodation Guide](#) will be out soon, with lots of information about the choices and your options.

Apply to set sail in tall ship Young Endeavour

Aged 16-23 and ready for your next adventure? Join a crew of 24 young Australians and embark on a life-changing journey – learning not only how to sail a square-rigged tall ship, but how to lead, support others and work together as a team.

On board, learn the skills needed to sail the ship, including keeping watch on deck, handling lines, taking the helm, navigating using the ship's electronic charts, assisting the chef in the galley and climbing the 30-metre mast to set and fur sails.

No sailing experience required, only a willingness to give everything a go! Financial assistance is available to eligible applicants. Apply online now to enter the ballot for 2023 voyages.

Find out more: <https://youngendeavour.gov.au/apply-now>

5 ways parents can help teenagers study for exams

Preparing for exams can be stressful – and not just for your teenager, but for every member of the family. To help create a positive environment, there are practical ways you can help your teenager feel ready for their exams – and minimise the tension in your household.

Read the full article from ReachOut to find out more: <https://parents.au.reachout.com/common-concerns/everyday-issues/5-ways-parents-can-help-teenagers-study-for-exams>

Make a Move for Mental Health

Suicide remains the leading cause of death among young Australians. But, your moves can help change this.

Dedicate 24, 48 or 72 minutes to improving your wellbeing every day throughout October. You can challenge yourself with physical activities like walking, running or cycling, or with self-care activities like meditation. Either way you'll be doing something positive to help young people.

You'll be making a positive move for your own wellbeing while you raise funds for ReachOut Australia. You'll feel better and you'll be making a positive move to save young lives.

Find out more and sign up for the challenge here: <https://www.makeamove.com.au/>

If you need help, you can always call Lifeline on 13 11 14, or Kids Helpline on 1800 55 1800.

How to become an Emergency Services Operator

Emergency Services Operators are the people responsible for answering calls made to Triple Zero (000). They need to direct people in an emergency to the services they need, and make decisions about dispatching personnel and resources to the scene of an emergency or crime.

If you can keep cool under pressure, are empathetic and understanding, and want a dynamic job that's different each day, this could be the perfect role for you.

About you:

- Level-headed
- Excellent communicator
- Calm and well spoken
- Mentally resilient
- Can work long hours
- Multitasking pro
- Great coordinator
- Decisive and quick-thinking

The job:

- Answering calls to Triple Zero
- Listening to callers and determining an appropriate course of action
- Keeping callers calm in a stressful situation
- Taking important details from callers and entering them into the system
- Giving directions for first aid or personal safety
- Dispatching emergency services workers to a scene
- Staying on the line with a caller until the situation is resolved
- Keeping thorough records of calls and events

Lifestyle Impact: High

- Part Time opportunities: Moderate – around 44% of Emergency Services Operators work part-time (source: gov.au).
- Average hours for full-time workers: 44 hours a week, which is average (source: labourmarketinsights.gov.au).
- Emergency Service Operators' salary (median) \$65,000* per year (source: labourmarketinsights.gov.au). *Salaries vary depending on your skills and experience.
- Future career growth: Stable (source: labourmarketinsights.gov.au).
- Emergency services are always operating, so you will need to be available to work at any time, including late nights, early mornings, and holidays.
- Expect shift work with long hours (up to 12 hours per shift).
- You will be dealing with stressful and confronting situations while needing to remain calm, so a high level of resilience is necessary.

Emergency Services Operators are most in demand in these locations:

Most large Emergency Communications Centres are located in capital cities and larger urban areas, but there are also smaller centres across the country. Emergency Services Operators typically work in the Public Administration and Safety, and Health Care and Social Assistance industries.

How to become an Emergency Services Operator

You generally don't need to have any qualifications to start working, but you will receive training while on the job.

Step 1 – Complete Year 12 with a focus on English and Maths.

Step 2 – Find a role or centre to apply to and submit an application.

Step 3 – Undergo role suitability testing, which can include interviews, police checks, and psychometric testing.

Step 4 – Start with your on-the-job training, which usually involves VET qualifications.

Step 5 – With lots of experience and knowledge, consider roles in leadership and management.

Find out more here –

<https://www.ambulance.nsw.gov.au/careers/control-centre-officer>

<https://www.esta.vic.gov.au/call-taker-recruitment-process>

<https://www.ambulance.qld.gov.au/rec-emd.html>

<https://data.esa.act.gov.au/join-us/careers/emergency-communications-centre>

<https://saambulance.sa.gov.au/work-with-us/who-we-employ/emergency-medical-dispatch-support-officer/>

<https://stjohnwa.com.au/changelives/employment/employed/communications-officer>

<https://www.pfes.nt.gov.au/join-us/careers-public-sector>

<https://jobs.tas.gov.au>

Similar Careers to Emergency Services Operator

Paramedic

Admin Officer

Firefighter

Call Centre Operator

Police Officer

Community Liaison

Station Manager

Find out more about alternative [careers](#).

Frequently Asked Questions (FAQs)

What do Emergency Services Operators do?

Emergency Services Operators are responsible for answering calls made to Triple Zero, then subsequently gathering information and dispatching resources as necessary.

Which industries employ Emergency Services Operators?

Emergency Services Operators are mostly employed in the Public Administration and Safety, and Health Care and Social Assistance industries.

What options are there for career progression?

You will start out as a trainee in a communications centre, before gaining qualifications and experience. You can then look into further training in leadership and management roles, or move into other roles in emergency services.

Do I need to go to university to become an Emergency Services Operator?

No, but there are other qualifications you'll need to obtain.

Where do Emergency Services Operators work?

You will be working indoors in a communications centre, spending most of your time at a desk and on the phone.

What are 3 things I can do right now to help me become an Emergency Services Operator?

If you're in high school and you'd like to find out if a career as an Emergency Services Operator is right for you, here's a few things you could do right now:

1. Start building on vital communication skills, practice fast typing and multitasking, and make sure you will be able to handle the pressure of the job before you commit.
2. Find work experience or volunteer opportunities with your local emergency services – this will help you see if you can handle the pressure of the job and whether it's a fit for you, as well as make important contacts for the future.
3. Talk to an Emergency Services Operator to see what a day in their life is like. If you don't know anyone, see if you can watch videos or documentaries, or even shows such as the TV series *Ambulance Australia*.

Mr Madani