

FAQ (Frequently Asked Questions)

Will the money go to the school or families?

Each student's School Saving Bonus will be transferred directly to the school, but families can choose how they wish to spend their bonus in the parent portal.

What happens if I use part of my bonus for uniform and the voucher expires?

If you have opted to use the School Saving Bonus for uniform and do not spend it all before the voucher expires, any leftover funds will go back to the school and remain on your family credit to use for excursions/activities on 1st July 2025.

Do I have to use the parent portal if I wish to use all my child's School Saving Bonus for excursions?

No. If you wish to use the full amount of School Saving Bonus towards camps/excursions, you do not need to use the parent portal. The bonus will be on your school family account to use for camps/excursions when you require.

What do I do if I do not receive my secondary email?

If you do not receive your secondary email from the Department of Education by Friday 29th November. Please email school.saving.bonus@education.vic.gov.au

What do I do if I have received an email for one of my children but not the other?

The Department of Education will be emailing login codes to the School Saving Bonus Portal to families from the 26th – 28th November, so this may mean you receive each code on separate days. We encourage families to wait until Friday 29th November and if you still have not received a code for all of your children, please email school.saving.bonus@education.vic.gov.au

Will my child still be eligible for CSEF (Camps Sports & Excursions Fund) and State Schools Relief?

Yes. The School Saving Bonus is available in addition to the annual Camps, Sports and Excursions Fund and State Schools Relief. The School Saving Bonus is a one-off payment from the Allan Labor Government.