

Darebin Community Referral Poster 2025

Accommodation		
Front Yard Youth Services		
A collection of services for young people who are homeless or at risk of homelessness		
9611 2411 or 1800 800 531		
Young People's Health Service (YPHS)		
A health service for young people 12-24 yrs who are homeless or at risk of homelessness		
9611 2409 or 1800 800 531		
Transitional Youth Support Service		
Berry Street early intervention and prevention program for young people aged 16-25 who are at risk of homelessness		
9450 4700		
Haven; Home, Safe		
52-56 Mary Street, Preston		9479 0700
Lighthouse Foundation		9093 7500
Melbourne City Mission		8625 4444
Housing and Homelessness Support/Life Skills programs, youth services, case management		
Melbourne Youth Support Service		
Statewide housing service and clothes library		
9614 3688		
Tranmere St Youth Refuge		9489 1122
Autism Spectrum		
Royal Children's Hospital – Centre for Community Health & Child Health		
9345 6180		
Diagnosis or treatment of behavioural disorders		
Bulk Billing, GP referral needed.		
Austin CAMHS Assessment Team/Triage		
9496 3620		
Association for Children with a Disability (ACD)		9818 2000
AMAZE (formerly Autism Victoria)		
9657 1600		
Latrobe University – Communication Clinic		
(only for speech therapy in stuttering)		
9479 1921		
Behaviour Change		
<i>Young People</i>		
Matters Program		9450 4700
Berry St. Youth & Family Mediation		
TARA		9450 4700
Teenage Aggression Responding Assertively		
Berry Street- Parent support, workshops		
Breaking the Cycle/Meridian		9896 6322
Anglicare Box Hill – youth & family therapy		
Adults		
No To Violence – Men's referral service		
all age inclusive		9428 2899
Counselling line		1800 065 973
For men to help to control their violent and aggressive behaviour		
Relationship Australia		1300 364 277
Family mediation service		
Carers Support		
Young Carers		1800 242 636
Practical and emotional support for young carers		
CarerLinks North		1800 052 222
Information and assistance to young carers and the broader community		
FaPMI		9385 5100
Families where a Parent has a Mental Illness		
Merri Health – Young Carers Program		
Supporting 10-18 year olds who care for a family member with a disability or mental illness		
1800 052 222		
Child Protection		
For suspected child abuse contact:		
DFFH North Division		
Intake : 1300 598 521		
After Hours: 13 12 78		
The Orange Door		
Ph: 1800 319 355		
Department Education (DE)		
9488 4988		
Student Critical Incident Advisory Unit		
9637 2934		
Community Agencies		
Kildonan UnitingCare		8401 0100
Youth/Family/Financial/Domestic Violence financial counselling, Youth activity programs, Mentoring program, Reconnect/ SFYS programs		
Berry Street		9450 4700
Youth & Family mediation, Adolescent Support worker, Parent education program, Family/ Financial counselling, DV		
Anglicare (Preston)		8470 9999
Family support with children 0-18yrs, Family counselling, Northern foster care, Home help, Parenting skills etc.		
City of Darebin Family Services		
9481 9520		
Counselling, Family, financial, Family Violence support & youth support		

Community Health		
Darebin Community Health		
Northcote		9403 1200
East Reservoir		8470 1111
PANCH Health Service		9485 9000
Community School Partnerships and Support		
Inner Northern Local Learning and Employment Network (INLLEN)		
Partnership Broker		9384 2325
School Focused Youth Service (SFYS)		
Berry Street		9450 4700
Support program for young people aged 10-18 at risk of disengaging from education		
Council Youth Services		
Darebin City Council		8470 8888
After Hours		8470 8889
Multilingual Line		8470 8470
Service Centres – Northcote, Preston, Northland, Reservoir.		
Numbers above direct to all		
Counselling		
Action Centre		9660 4700
SSA, Sexual Health (youth)		1800 013 952
Anglicare Preston		
S.T.A.R.S strategies and interventions for 12-19yr olds with a range of mental health issues		
8470 9999		
The Bouverie Centre		
Children & Family		9385 5100
DirectLine (Support for drug users)		
24hr counselling for drug users and families		
1800 888 236		
Darebin Community Health Centre Youth Counselling and Support Services		
8470 1111		
headspace Glenroy		1300 880 218
headspace Collingwood		9417 0150
Parentline		13 22 89
Crisis Numbers		
Lifeline		13 11 14
Kids Help Line		1800 551 800
Suicide Help Line		1300 651 251
Emergency Services		000 or 112 from mob
Disability Support		
NDIS North East-Brotherhood of St Laurence		1300 275 634
Association for Children with a Disability (ACD)		9880 7000
Youth Disability Advocacy Service		
Information, support and advocacy		
Enquiries		0455621849
Advocacy		0438638734
Metro Access, Darebin Council		8470 8368
DFFH Disability Service - Intake		1800 783 783
Drug and Alcohol		
Alcoholics Anonymous		9429 1833
Youth Support Advocacy Service (YSAS)		9415 8881
YoDA Direct Line (24 hours)		
1800 458 685		
Youth Projects (YNOT)		9304 9100
Buoyancy Foundation		9429 3322
Connexions		9387 1233
(dual diagnosis over 16 years)		
Eating Disorders		
Austin CAMHS Intake		1300 859 789
Butterfly FDN Support		1800 334 673
School programs		9822 5771
Eating Disorders VIC (EDV) Helpline		1300 550 236
Support, information, referral, resources & education for people with an eating disorder and their families & friends. All ages.		
Family Support		
Berry Street- Matters Program		9450 4700
Youth & Family mediation, Adolescent Support, Parent education program, Family/ Financial counselling, DV		
ChildFirst		9450 0955
Centralized intake and referral service for family support in the North East Metropolitan catchment.		
Kildonan UnitingCare		94570500
Family First and Strengthening Families		
Anglicare Preston		8470 9999
Financial counseling, family counselling		

Family Violence		
The Orange Door-North Eastern Melbourne		
9am-5pm		1800 319 355
Berry Street – Northern Domestic Violence Outreach		
		9450 4700
Intake, information on counselling and referral options 9am-5pm		
Safesteps	24 x 7	1800 015 188
1800 Respect	(24 x 7)	1800 737 732
Kids First (prev. Children’s Protection Society)		
9450 0900		
NCASA – Northern Centre Against Sexual Assault		
Sexual Assault Crisis Line		1800 806 292
General/Counselling Line		9496 2240
DFFH Child Protection Crisis Line		13 12 78
In Touch Multicultural Family Violence Case Management and Support		
Services, programs and supports for CALD community members		
	9413 6500	or
1800 755 988		
Financial Services		
Centrelink		
Youth Allowance		13 24 90
ABSTUDY		13 23 17
Interpreter		13 12 02
Crisis Payment		13 24 90
Kildonan Uniting-North East	Financial Counselling Program	1800 685 682
Financial Counselling Australia/ Money Help		1800 007 007
Anglicare Preston		8470 9999
Kildonan UnitingCare		8401 0100
Coburg Fiancial Counselling		9350 4555
Gambling Issues		
Gamblers Help (Northern) (9am – 5pm)		
		1300 133 445
Gamblers Help Youthline		1800 262 376
Gambling Help Online 24x7		1800 858 858
Lesbian, Gay, Bisexual, Transgender, Intersex, Queer or Asexual (LGBTIQA+) Support		
Switchboard Victoria/QLife		
Support service		1800 184 527
Rainbow Network		Victoria
www.rainbownetwork.com.au		9479 1292
Information, resources, training and advice		
Y-GLAM		
Queer Youth Theatre- Merri Community Health YP aged 14-25		
		1300 637 744
Minus 18		
Support networks, social events and mentoring		
info@minus18.org.au/		
Sexual Health Victoria		
9257 0100 (CBD)		1800 013 952
General Health		
Centre for Adolescent Health		9345 5890
Gender service, eating disorder service, chronic illness peer support, young people’s health services, in patient and outpatient medical service		
Sexual Health Victoria – CBD & Box Hill		
Freecall 1800 013 952		
Reproductive and sexual health clinics (youth)		
Austin Health		9496 5000
Royal Children’s Hospital		9345 5522
St. Vincent’s Hospital		9231 2211
Young People Health Service		9611 2411
(MCM Frontyard Youth Services)		
Australian Hearing		1300 924 533
Indigenous Services		
Bert Williams Aboriginal Youth Services		
9484 5310		
Victorian Aboriginal Child Care Agency (VACCA)		9287 8800
Victorian Aboriginal Legal Service		
1800 064 865		
Victorian Aboriginal Health Service		
9419 3000		
Aboriginal Family		
Legal Issues		
Victoria Legal Aid Telephone		
Information Service		1300 792 387
Neighbourhood Justice Centre		9948 8777
Youthlaw		9611 2412
Darebin Community Legal Centre		
		9484 7753

Material Aid	
Darebin Information, Volunteer & Resource Centre	
Food, phone and Myki vouchers, bill payment plans and medical prescriptions	9480 8200
Salvation Army Support Centre	
Food parcels & vouchers. Appointment needed	9471 9111
St. Vincent de Paul	
Second hand furniture, vouchers. Home visit to assess need compulsory	1800 305 330
Food for Thought	9496 3129
Food relief parcels and vouchers. Call to confirm availability	
Mental Health	
Austin ICYMHS	
North East Triage Service	1300 859 789
St Vincent's Hospital CAT Team – Crisis Assessment & Treatment Team (16-65yrs)	
24 hours psychiatric triage	1300 558 862
Latrobe University Psychology Clinic (not crisis or eating disorders)	
9479 2150	
Swinburne University Psychology Clinic	
9214 8653	
Hesgrave Glenroy (not crisis)	
	1300 880 218
Mentoring	
Whitellion	1300 669 600
Mentoring program for at risk YP aged 10-25	
Big Brothers Big Sisters	1300 463 686
Multicultural/CALD	
Asylum Seeker Resource Centre	
Programs & services for asylum seekers & refugees	9326 6066 Centre
for Multicultural Youth (CMY)	
Support, programs, research, advocacy	9340 3700
Brotherhood of St Laurence	
Multicultural Communities Team	9422 5650
Fka Children's Services - Multicultural Resource Centre	
	9428 4471
Foundation House (VIC Foundation for Survivors of Torture)	
	9389 8900
The Fitzroy Learning Network provides English language education and skill building programs	
	9417 2897
Spectrum Migrant Resource Centre	
Advocacy, education and support programs	9977 9000
Translating & Interpreting Services (TIS)	
	1800 131 450
Australian Muslim Women's Centre for Human Rights	
	9481 3000
Information, support and advocacy for Muslim women	
VICSEG New Futures	
Programs for families, children and young people	9383 2533
Victorian Arabic Social Services (VASS)	
Family, youth and settlement support	9359 2861
Police	
Preston Police Station	9479 6111
Reservoir	9460 6744
Northcote	9403 0200
Youth Resource Officer- Preston	
Aboriginal Community Officer- Preston,	
Reservoir, Northcote	
Multicultural Liason Officer- Northcote	
Pregnancy Support	
Sexual Health Victoria	
Counselling and referrals	9660 4700 (CBD) or 1800 013 952
1800 my options	1800 696 784
For information about contraception, pregnancy options and sexual health in Victoria	
Council of single mothers and their children	
Phone information, support and referrals	9654 0622
Royal Women's Young Women's Health Program	
Support, pregnancy care and education for young pregnant and parenting women 19 and under	8345 2127
Northern Hospital	8405 8000
Antenatal, postnatal care	
Caroline Chisholm Society	
Range of pregnancy and family support services	9361 7000
NCASA – Northern Centre Against Sexual Assault	
Sexual Assault Crisis Line	1800 806 292
General/Counselling Line	9496 2240