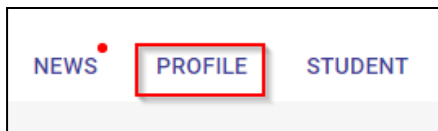


QuickCliq: Closing your account / Wallet Refund

QuickCliq users can close their account at any time and / or request a refund for any balance in the QuickCliq Wallet.

- Login to your QuickCliq account.
- Select **PROFILE**

Desktop View:



Mobile View:



- Navigate to the section titled:
Account Balance Refund + Close Account
- For Wallet Balance Refund select **REFUND REQUEST**.
- To close account (+ wallet balance) select **CLOSE ACCOUNT**

Your account will be disabled. You will need to contact Support to have the account reinstated.

With the refund, funds will either be returned back to the card last used for payment* (allow 3-5 working days) or you will be prompted to provide bank account details for an eft refund (allow 5-7 working days).

*For security QuickCliq cannot process refunds to different credit cards.

Any questions?

Phone: 1300 11 66 37

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