

Dear School Community,

### **Information Regarding Fire at Hallam Retail and Warehouse Location**

Last night, there was unfortunately a significant fire at our retail and warehouse location at 151-159 Princes Hwy, Hallam. As a result, we have lost a substantial amount of stock that was kept on-site, and will not be able to operate out of the retail space. As this is very recent, we are still responding to the situation and working out the best approaches to ensure we can replenish the lost stock as quickly as we can. We will of course be endeavouring to resume retail operations as soon as possible, however at this stage we do not know what that will look like. We will provide updates on the situation as soon as we know more.

This will have the most noticeable impact on the schools that we sell for in our Hallam store, however as it is one of our primary warehousing locations as well, the loss of stock will impact all schools to a degree. We know that this is not an ideal situation, however we ask for your patience and understanding for any delays or stock shortages that result from this unprecedented situation. It is not a situation that can be prepared for in advance, but we will respond as thoroughly and as quickly as we can to each stock shortage.

For any families who need to purchase for an impacted school, our online store is still available at [www.beleza.com.au/online-store/](http://www.beleza.com.au/online-store/). We will be fulfilling orders as quickly as possible, however with the combination of pre-existing School Saving Bonus orders and the stock shortages resulting from this fire, please be advised that there may be significant wait times due to processing and production requirements.

We don't have any additional information at this stage, but will provide further updates as soon as we know more. We'd like to thank you for your patience at this time.

If you have any urgent enquiries, please call us at (03) 9702 3218 or email us at [beleza@beleza.com.au](mailto:beleza@beleza.com.au) and we will assist as best we can.

Kind regards,

Beleza School Uniforms