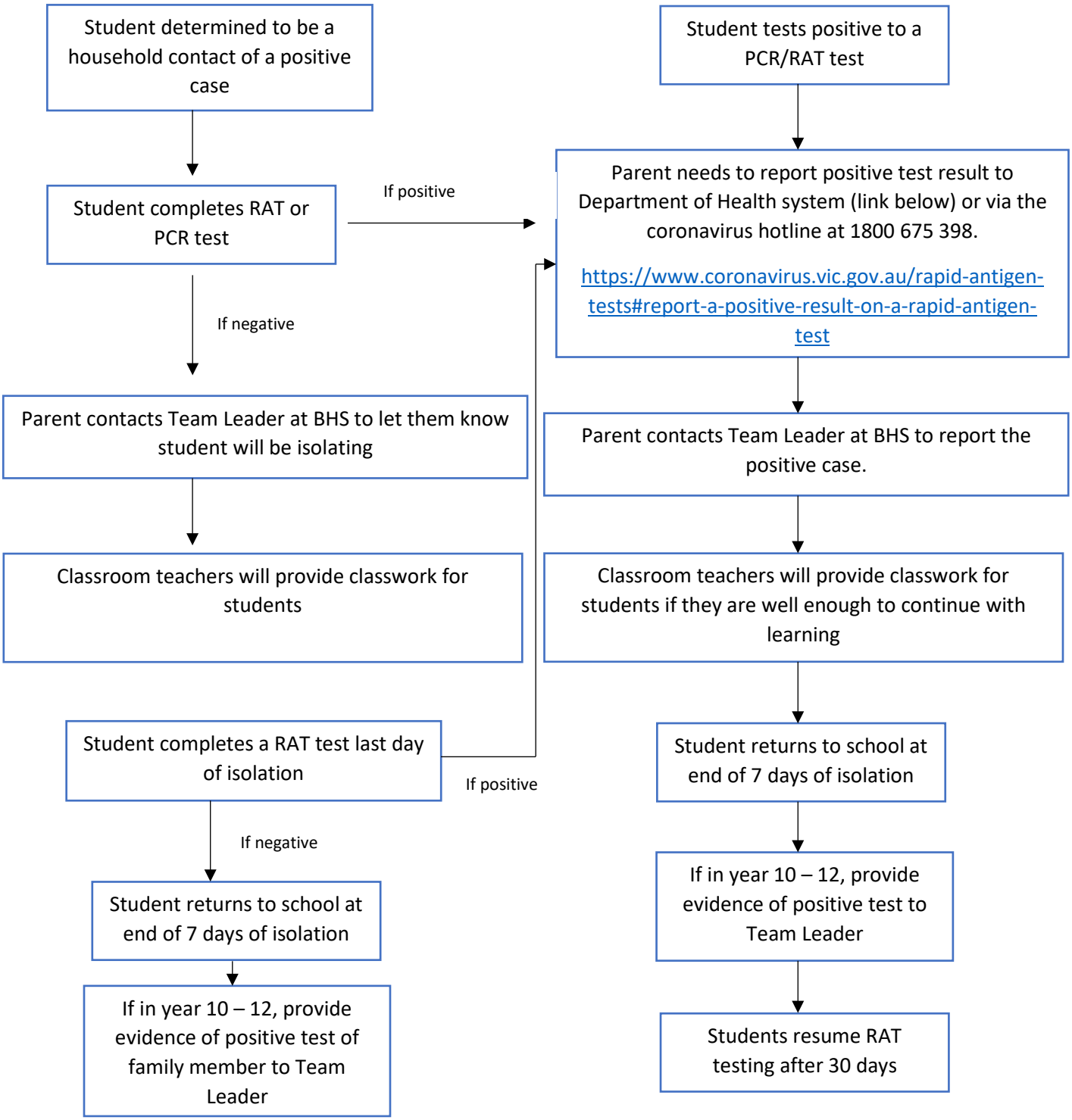POSITIVE/HOUSEHOLD CONTACT PROCEDURE