

TERM 2 UPDATE

STAY SAFE IN WET WEATHER

As the weather gets colder and wetter, now is a good time to remind your students to take extra care on our services. Bus floors and surfaces may be wet, and the roads can be slippery. To stay safe, students should move down the bus and take a seat if they can. If a seat is not available, students should hold on to grab rails or poles in case a bus needs to brake suddenly.

Pressing the bell early to give our drivers enough time to stop safely and waiting until the bus comes to a complete stop before moving towards the door will also help your students stay safe when travelling on our services.

We appreciate you keeping your school community updated and informed about the information below:

REMEMBER TO TOUCH ON YOUR MYKI

Students must travel with a valid myki when travelling on our services. We are no longer accepting cash on board, so students should top up their myki before travelling. Please encourage students to register their myki. This may help with COVID-19 contact tracing and ensures the balance is protected if the card is lost or stolen.

Touching on means that students are accurately counted on our services and helps the Department of Transport plan school services.

PLEASE WEAR A MASK

While COVID-19 restrictions are easing, masks remain mandatory on all public transport services for students above the age of 12.

Our buses are thoroughly cleaned each day to help prevent the spread of COVID-19 and protect students.

NEED TO CONTACT US?

For enquiries that need to be resolved urgently, please call our priority hotline number: 03 8685 2702. Please note this phone line is for school staff only and should not be distributed to parents or students.

For all other enquiries such as early finishes, charter requirements, student free days, school term dates and feedback, please contact Joseph Yokneh at melbourneschools@transdev.com.au.

LOST PROPERTY ENQUIRIES

If students leave anything behind on the bus, please contact 1800 718 121 (Mon-Fri, 9am-5pm) or 1800 800 007 (6am-midnight daily, all night Friday & Saturday), or complete our online enquiry form at www.transdevmelbourne.com.au.

Stay safe,

Transdev Schools Team



SCHOOL SERVICES