

If you're deaf, or have a hearing or speech impairment, contact us through the National Relay Service – for more information, visit [relayservice.gov.au](http://relayservice.gov.au)



For information in other languages:

普通話	9321 5454	廣東話	9321 5441
Italiano	9321 5444	ਪੰਜਾਬੀ	9321 5445
Ελληνικά	9321 5443	हिन्दी	9321 5442
Việt-ngữ	9321 5449	සිංහල	9321 5446
عربي	9321 5440	Español	9321 5447

If your language isn't listed visit [ptv.vic.gov.au/languages](http://ptv.vic.gov.au/languages) or call **9321 5450**.

**Bikes and pets**



Bicycles, dogs (with the exception of animals identified by an Assistance Animal Pass) and surfboards are not allowed on train replacement buses.



## Upcoming disruptions

Buses will replace trains at various times on the Frankston Line in March, April and May.

## Planning your journey

We're here to help you travel during major construction and get you to and from your destination as quickly and easily as possible. We'll continue to keep you updated on works and advise you of the best way to travel.

Plan your journey at [ptv.vic.gov.au](http://ptv.vic.gov.au) or call **1800 800 007**.

## Accessible car spaces closure

All accessible car spaces are now closed in the Cheltenham Station car park.

Passengers requiring accessible parking are advised to use Highbury or Parkdale stations.

## Parkiteer closure

The Parkiteer bicycle cage at Cheltenham station has now closed as part of level crossing removal works.

An alternative Parkiteer bicycle cage is available at Highbury station.

Parkiteer bicycle cages and hoops will open at the new Cheltenham and Mentone stations in late 2020.

For more information, visit [Parkiteer.com.au](http://Parkiteer.com.au) or call **1300 546 526**.

## Ticketing

While the stations are closed, station facilities and myki readers will not be available.

Passengers should touch on and off at Southland and Parkdale stations. New myki card purchases or myki top ups can be made at Southland or Parkdale stations, or at your nearest myki retail outlet.

To find your nearest retail outlet, go to [ptv.vic.gov.au/myki](http://ptv.vic.gov.au/myki).



# Cheltenham and Mentone station closures

Friday 20 March to mid-2020



SPA3052

## As part of Victoria's Big Build, Cheltenham and Mentone stations will close while we remove the level crossings at Charman and Park roads and Balcombe Road.

At Cheltenham and Mentone, the train line will be lowered into a trench, with the roads to be rebuilt at their current level.

The project will include more than three kilometres of walking and cycling paths connecting the Cheltenham and Mentone station. It will also include landscaping, and improved lighting, accessibility and car parking.

## Cheltenham Station

A new Cheltenham Station will be built and the existing station buildings will be removed, refurbished and relocated.

**The new Cheltenham Station will open in August 2020.**

## Mentone Station

A new Mentone Station will be built with the existing heritage-listed station forming part of the final design. The new station entrance integrates with the Mentone Renaissance project.

**The new Mentone Station will open in mid-July 2020.**

## For information on the project

Please contact the Level Crossing Removal Project on:

[contact@levelcrossings.vic.gov.au](mailto:contact@levelcrossings.vic.gov.au)  
**1800 105 105**  
[levelcrossings.vic.gov.au](http://levelcrossings.vic.gov.au)

## Where to catch your shuttle bus

### To Cheltenham and Mentone stations

If you're travelling to Cheltenham and Mentone stations catch a shuttle bus from:

- Southland Station (Bay Road) or
- Parkdale Station (Como Parade East)

### From Cheltenham Station

If you're travelling from Cheltenham to Southland or Parkdale stations catch a shuttle bus from:

- Charman Road, located near the corner of Charman Road and Hall lane.

### From Mentone Station

If you're travelling from Mentone to Southland or Parkdale stations catch a shuttle bus from:

- Como Parade West, near Mentone Station.

Look out for signage at Cheltenham or Mentone to help you get to the replacement bus stop. Customer service staff are also available to help you.

Plan your journey at [ptv.vic.gov.au](http://ptv.vic.gov.au) or call **1800 800 007**.

## Accessibility

If you need help or cannot board a replacement bus, please contact PTV prior to travelling on **1800 800 007** or speak to our staff at the bus stop for alternative transport to be arranged at no cost.

## Shuttle service

While the new stations are being re-built no trains will stop at Cheltenham and Mentone stations. While these works take place a shuttle service will run between Southland and Parkdale stations.

