



MISS PEPPERCORN



Hello and welcome to Miss Peppercorn School Lunches,

About our lunches

Our focus is on fresh, quality food that will spoil the students for choice. We love to provide excitement for students with the expected delivery of their very own lunchbox. You can see our menu over the page.

Setting up to order

To set up an account and to read about our lunches, please visit our website:

<https://www.misspeppercorn.com.au/school-lunches/>

Once you are all set up you can start placing orders !!

What we promise to you

Our promise is that we will:

- consistently provide accurate lunch orders
- deliver within our promised timeframe every time
- resolve problems immediately to exceed expectations
- provide quality fresh food that we would be happy to feed our own children

We are committed to regularly monitoring and measuring our performance and customer satisfaction with parents and our schools. If for any reason we fail to deliver on our promise, we will:

- refund the order in full - not just for any missing item/s
- provide a free lunch for the student on their next lunch order day
- deliver something equivalent to the original order
- contact the parent the same day to advise of the error, the reason and the outcome.

If you have any questions we are really happy to help, give us a call on 9877 5183 or email admin@misspeppercorn.com.au and we will get back to you as soon as we can.

We are looking forward to delivering lunch to your child in 2021

Kate Gray
Managing Director