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Policy: QCP06

CANCELLING ORDERS

Before school cut-off time

Log onto the QC website at www.quickcliq.com.au

Select the 'Active/Cancel Orders' icon

Locate the order

Select the red highlighted 'Cancel'.

Any successful cancellations online are confirmed with a notice at the top of the page or a pop-up screen advising of the successful cancellation and the order amount (not including the Service Fee) will automatically be transferred back to the your account.



UNCONFIRMED MEAL ORDERS If you have any orders listed below, cancel them and place the order/s again. Orders listed below will not be

e could not find any pending orders in the system. Click here to place an or

After school cut-off time

The canteen will need to be contacted and informed of the wish to cancel the order. If you can't contact the canteen directly, call QuickCliq 1300 11 66 37 ASAP.

Cancelling orders After Cut Off will be at the canteen's discretion.