

## ***BACK TO SCHOOL UPDATE***

**Wednesday, May 13, 2020**

Dear Valued Customer,

In light of the recent state Government announcement in regards to schools reopening in the next fortnight, we would like to open preliminary talks with you regarding the opening of our retail stores and the processes and logistics involved around this.

Our retail team is currently working towards preparing a healthy, safe and controlled environment for our team members and community in an effort to ensure that we are able to best serve our customers by implementing safe distancing, providing sanitising product and also regular cleaning and disinfecting all surfaces.

**We can confirm a reopen date starting next Wednesday, May 20th of all PSW retail stores. The following trading times will ensue:**

**Wednesdays, Thursdays and Fridays / 9am-5pm and Saturdays 10am-1pm**

**\*We will remain closed on Sundays, Mondays and Tuesdays for the time being.**

**On-Campus stores** - to avoid any unnecessary risk to your school community, we propose for the short/medium term that all locations be closed due to the difficult nature of managing safe distancing due to the limited space available along with the restricted opening hours. We would suggest your school stock inventory at your local PSW retail store where we could manage all online orders and also provide a 5-6 day personalised service to your school community.

We welcome the opportunity to discuss this with you in person at your convenience to plan out how to best service your school during these challenging times. Your dedicated account manager will be in contact to discuss a plan moving forward that will best suit your school community.

We look forward to seeing you in our stores again very soon. Please take care and thank you for your continued support.

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Please refer to our website - [www.psw.com.au](http://www.psw.com.au) - for updates which will be posted regularly and we will continue to process online orders without any interruption during this period.