

Yarra Community Referral Poster 2025



Accommodation

Front Yard Youth Services

A range of services for young people who are homeless or at risk of homelessness

9977 0077

Good Shepherd - Youth Homelessness Service (Abbotsford) Support, information and case management 8312 8800 Launch Housing (Collingwood) 1800 825 955 9093 7500 **Lighthouse Foundation Melbourne City Mission** 8625 4444

Housing and Homelessness Support/Life Skills programs, youth services, case management

T-Street — Salvation Army Autism Spectrum 9489 1122

Royal Children's Hospital - Centre for

Community Health & Child Health 9345 6180

Diagnosis or treatment of behavioural disorders Bulk Billing, GP referral needed

Austin Health Austism Spectrum Disorder Assessment Program 9496 3620 Association for Children with a Disability (ACD) 9880 7000 **AMAZE** (formerly Autism Victoria)

9657 1600 **Latrobe University - Communication Clinic** (speech therapy) 9479 1921

Behaviour Change

No To Violence - Men's Referral Service All age inclusive 24/7 1300 766 941 **Relationships Australia** 9431 7777

Family mediation service **Breaking the Cycle/Meridian** 9896 6322 Anglicare Box Hill – youth & family therapy

Carers Support

Young Carers/Carers **Victoria** 1800 242 636

Practical and emotional support for young carers CarerLinks North/Merri Health Young Careers 1800 052 222 Information and assistance to young carers and

the broader community **FaPMI** 9871 3988

Families where a Parent has a Mental Illness

Child Protection

For suspected child abuse contact: **DFFH North Division** Intake: 1300 598 521 **After Hours: 13 12 78 The Orange Door** Ph: 1800 319 355

Department Education (DE)

9488 4988

Student Critical Incident Advisory Unit 9637 2934

Community Agencies Brotherhood of St Laurence

9483 1183 Children and Family programs **Good Shepherd**

Youth and Family Service 9270 9300 **Connie Benn Centre** 9426 1500 Children and family hub

DHHS - Public housing,

9417 5144 Collingwood Housing office Fitzroy Housing office 1300 360 408 9429 5174 Richmond Housing office

The Smith Family Range of literacy & education support programs 1800 024 069 or 9473 4300

Jesuit Social Services - Richmond 9421 7600

Community Health

A wide range of free or low-cost health services, information and referrals

Cohealth - Collingwood, Fitzroy, Melbourne 9448 5528 **CBD North Richmond Community Health**

9418 9800

Community / School Partnerships and

Inner Northern Local Learning and Inner Northern Local Learning and

Employment Network (INLLEN) 9940 1445 **School Focused Youth Service (SFYS) Berry Street** 9450 4782

Support program for young people aged 10-18 at risk of disengaging from education

Yarra Youth Services

Education, Employment and Training Officer

9205 5555

Springboard - Melbourne City Mission

For those that are currently or have been in out 8486 2130 of home care

Livewires- Concern Australia, primary aged after school care and holiday programs-

Collingwood only 9416 1104

Council Youth Services 9205 5555 **Yarra Youth Centre**

Holiday programs, recreation, arts, program support and individual support for 12-25 years Counselling

9417 0150 headspace Collingwood **North Richmond Community Health Ltd** (counselling for any age) 9418 9807 **Drummond street services – Kidz Talk**

child counselling & support 9663 6733 9663 6733 **The Drum Youth Services Family Planning Vic. The Action Centre**

9660 4700 1800 013 952 Sexual health (youth) **The Bouverie Centre** 9385 5100

Children & Family 1800 888 236 **DirectLine**

24hr counselling for drug users 9663 6733 **Drummond St. Services** Cross-cultural counselling, child and family

issues **Parentline** 13 22 89 **Yarra Youth Services** 9426 1455

Individual support for 12-25 year olds **Disability Support**

(YSAS)

NDIS North East-Brotherhood of St Laurence 1300 275 634 **EachChoice – EACH Disability Service** 1300 003 224

Association for Children with a Disability

A support for parents and carers Disability Advocacy Service Youth

Intake 0429 964 859 **DFFH Disability Service - Intake** 1800 783 783

Drug and Alcohol 1300 660 068 **Alcoholics Anonymous Youth Support Advocacy Service**

or 9am-8pm Mon-Fri 1800 458 685 Youth Projects (YNOT) 9304 9100 **Buoyancy Foundation** 9429 3322 Artful Dodgers Studio -

Jesuit Social Services / Community College Music and art studio for YP with homelessness, substance misuse and or mental illness

9415 8700

9880 7000

9415 8881

Eating Disorders Austin ICYMHS Intake 1300 859 789 **Butterfly Foundation** 1800 334 673 Helpline, support groups, treatment, school

programs/Melb office 9822 5771 **Eating Disorders VIC (EDV) Helpline**

1300 550 236

Support, information, referral, resources & education for people with an eating disorder and their families & friends. All ages.

Family Support ChildFirst

9450 0955 Centralized intake and referral service for family support in the North East Metropolitan catchment.

Drummond street services 9663 6733 **Kildonan Uniting Care** 9411 0444

Family First and Strengthening Families **Anglicare Fitzroy** 9486 0445

Material support; medication, food, utility assistance, for housed families.

City of Yarra Family and Children

Services 9205 5441 Information, counselling, home based support,

case planning, group work, vacation care. Parentzone -**Anglicare Preston** 8470 9999

(General parenting programs)

Family Violence

The Orange Door-North Eastern Melbourne 9am-5pm 1800 319 355 **Berry Street – Northern Domestic Violence** Outreach 9450 4700

Intake, information on counselling and referral options 9am-5pm

Safesteps 24 x 7 1800 015 188

1800 Respect (24 x 7) 1800 737 732 Kids First (prev. Children's Protection Society) 9450 0900

NCASA - Northern Centre Against Sexual Assault

Sexual Assault Crisis Line 1800 806 292 General/Counselling Line 9496 2240 **DFFH Child Protection Crisis Line 13 12 78** In Touch Multicultural Family Violence **Case Management and Support**

Services, programs and supports for CALD 9413 6500 community members

or 1800 755 988 **Financial Services**

Centrelink Youth Allowance 13 24 90 **ABSTUDY** 13 23 17 13 12 02 Interpreter Crisis Payment 13 24 90 Kildonan Uniting-North **East Financial Counselling Program** 1800 685 682 Financial Counselling Australia/ Money

Gambling Issues

Gamblers Help (Northern) (9am – 5pm) 1300 133 445

1800 007 007

Gamblers Help Youthline 1800 262 376 1800 858 858 Gambling Help Online 24x7 Lesbian, Gay, Bisexual, Transgender,

Intersex, Queer or Asexual (LGBTIQA+) Support

Help

Switchboard Victoria/QLife

1800 184 527 Support service Network Victoria Rainbow www.rainbownetwork.com.au 9479 1292 Information, resources, training and advice

Y-GLAM Queer Youth Theatre- Merri Community Health

YP aged 14-25 1300 637 744 Minus 18 Support networks, social events and mentoring

info@minus18.org.au/ **Sexual Health Victoria**

9257 0100 (CBD) 1800 013 952

General Health

Centre for Adolescent Health 9345 5890 Gender service, eating disorder service, chronic illness peer support, young people's health services, in patient and outpatient medical service

Sexual Health Victoria - CBD & Box Hill Freecall 1800 013 952

Reproductive and sexual health clinics (youth) **Austin Health** 9496 5000 **Royal Children's Hospital** 9345 5522

St. Vincent's Hospital 9231 2211 **Young People Health Service** 9611 2411 (MCM Frontyard Youth Services)

1300 924 533 Australian Hearing Cohealth - Collingwood, Fitzroy, Melbourne 9448 5528 **North Richmond Community Health**

9418 9800

Indigenous Services Bert Williams Aboriginal Youth Services

9484 5310 Victorian Aboriginal Child Care Agency (VACCA) 9287 8800 Victorian **Aboriginal** Legal Service 1800 064 865 **Aboriginal** Health Victorian Service

9419 3000 Aboriginal Family Violence Legal Service 1800 105 303

Legal Issues

Victoria Legal Aid Help phoneline

1300 792 387 9113 9500 Youthlaw **Fitzroy Legal Service** 9419 3744 **Neighbourhood Justice Centre 9087 5739 Material Aid**

Salvation Army Community Service Centre Food parcels & vouchers. Appointment needed 9471 9111

St. Vincent de Paul

Second hand furniture, vouchers. Home visit to assess need compulsory 1800 305 330

City of Yarra Family Support Service Vouchers for families in Yarra with children & HCC 9205 5483

Vincent Care 9419 3072 Emergency relief for families and individuals.

St. Marks Community Centre

Food parcels for HCC Holders, homeless & in transitional housing 9412 6060

Richmond Hill Churches Food Relief

Centre Food parcels for those living in Yarra with HCC, homeless or in transitional housing. 9428 4871 1 per week limit

Headspace Collingwood Austin ICYMHS

North East Triage Service 1300 859 789 St Vincent's Hospital CAT Team - Crisis Assessment & Treatment Team (16-65yrs) 24 hours psychiatric triage 1300 558 862 Latrobe University Psychology Clinic (not crisis or eating disorders) 9479 2150

9417 0150

Swinburne University Psychology 9214 8653 Clinic

Mentoring 1300 669 600 Whitelion Mentoring program for at risk YP aged 10-25

Big Brothers Big Sisters 1300 463 686

Multicultural/CALD

Asylum Seeker Resource Centre

Programs & services for asylum seekers & 9326 6066 refugees

Centre for Multicultural Youth (CMY) Support, programs, research, advocacy

9340 3700 **Brotherhood of St Laurence**

Multicultural Communities Team 9422 5650 Fka Children's Services - Multicultural **Resource Centre** 9428 4471 Foundation House (VIC Foundation for

Survivors of Torture) 9389 8900 The Fitzroy Learning Network provides English language education and skill building 9417 2897 programs

Spectrum Migrant Resource Centre Advocacy, education and support programs 9977 9000

Translating & Interpreting Services (TIS) 1800 131 450 Australian Muslim Women's Centre for

Human Rights 9481 3000 Information, support and advocacy for Muslim women

VICSEG New Futures

Programs for families, children and young 9383 2533 people Victorian Arabic Social Services (VASS)

Family, youth and settlement support 9359 2861

9934 6480/0407 479 117

Police

Fitzroy Police Station 9934 6400 **Collingwood Police Station** 8413 1700 8420 3600 Richmond Police Station VIC Police Yarra Youth Resource Officers

Pregnancy Support – Sexual Health

Sexual Health Victoria Counselling and referrals 9660 4700 (CBD) or 1800 013 952

1800 my options 1800 696 784 information about contraception, pregnancy options and sexual health in Victoria

Council of single mothers and their **children** Phone information, support and 9654 0622 referrals **Royal Women's Young Women's Health**

Program Support, pregnancy care and education for

young pregnant and parenting women 19 and 8345 2127 under 8405 8000

Northern Hospital Antenatal, postnatal care

Caroline Chisholm Society Range of pregnancy and family support services 9361 7000

NCASA - Northern Centre Against Sexual **Assault** 1800 806 292 Sexual Assault Crisis Line

General/Counselling Line 9496 2240