

Registration is FREE!

To attend our care, families must register their child.

Why? Registering your child means we have all the information we need to safely care for them. So, we recommend all families to register an account with us. That way, if you ever need us, you just have to book a session, as we already have all the documentation we need from you.

To register, visit campaustralia.com.au. When starting your registration process, please consider:

- Do you have a Customer Reference Number (CRN) from the Department of Human Services?
- Does your child have any medical certificates/documents?
- Medical information - do you have details of your family doctor?
- Do you have any Court Order documents?

Also ensure:

- You have your payment details at hand
- You have your Child Immunisation Certificates ready to upload

But don't worry, you can always resume your saved registration at a time that suits you.

We recommend to always book in advance.

To secure your children's spot, we encourage you to make your bookings in advance. As we operate a childcare service governed by the Education and Care National Law and Regulations, we can only operate our services within Educator to child ratios and licensed space. The more notice we have on bookings, the better able we are to staff the service to meet your needs.

It is easy to make and manage your bookings 24/7 through our Parent Portal or Parent Portal smartphone app. Simply log onto pp.campaustralia.com.au or head over to your native app store and search for Camp Australia.

Alternatively, you can call our friendly Customer Care Team on 1300 105 343. The team are available from 5am – 9pm, 7 days a week – Except National Public Holidays.

Child Care Subsidy

Did you know you can reduce the cost of care with a Government subsidy?

We strongly recommend you apply for the Child Care Subsidy (CCS) to determine whether you're eligible. Your eligibility for the subsidy is determined by:

- Your family's annual adjusted taxable income
- An activity test
- The type of childcare service

To find out if you are eligible, simply log into MyGov and complete your Child Care Subsidy Assessment.

Fees and Times

To find out about the fees and operating hours at your service, please visit our website at campaustralia.com.au and search for your school.



The Parent Portal app

Our industry leading Parent Portal app gives you complete access to your Camp Australia account.

Featuring a simplified booking process, easy-access billing and the ability to update your and your child's details – it's unrivalled access at your fingertips. Download the app now on the App Store or get it on Google Play.



- Simple booking calendar.
- Stress-free billing.
- Manage your account with ease.
- Contact your service with one touch.

